ANNUAL REPORT COOPI
2022 A YEAR OF SOLIDARITY
COOPI is a Participatory Foundation, registered in the Registry of Legal Entities of the prefecture of Milan.

It is an NGO registered in the list of civil society organizations pursuant to art. 26 of the Italian Law n. 125 of 11 August 2014.

It is an ONLUS by right pursuant to the Italian Legislative Decree n. 460 of 4/12/1997.

HOW TO DONATE:
POST OFFICE CURRENT ACCOUNT
990200 “COOPI Cooperazione Internazionale ONG Onlus”
CURRENT ACCOUNT Banca Popolare Etica IBAN IT89A05018016000011023694
“COOPI Cooperazione Internazionale ONG Onlus”
ONLINE: www.coopi.org

COOPI can receive funds for projects, donations from firms, private individuals and legacies.
FOR INFORMATION: coopi@coopi.org - www.coopi.org

HOW TO DONATE:
POST OFFICE CURRENT ACCOUNT
990200 “COOPI Cooperazione Internazionale ONG Onlus”
CURRENT ACCOUNT Banca Popolare Etica IBAN IT89A05018016000011023694
“COOPI Cooperazione Internazionale ONG Onlus”
ONLINE: www.coopi.org

COOPI can receive funds for projects, donations from firms, private individuals and legacies.
FOR INFORMATION: coopi@coopi.org - www.coopi.org
VISION

COOPI dreams of a world without poverty, able to mirror the ideals of equality and justice, sustainable development and social cohesion thanks to the coming together and cooperation between all people.

MISSION

With the engagement, motivation, determination and professionalism of its staff, COOPI aims at fighting poverty and developing the communities it works with all over the world by intervening in emergency situations, reconstruction and development in order to achieve a better balance between the North and South of the world, between underdeveloped or developing areas.

VALUES

SOLIDARITY
TRANSPARENCY  NEUTRALITY  PARTICIPATION
SUSTAINABILITY OF THE INTERVENTION  RESPONSIBILITY
TRANSFER OF KNOWLEDGE  INNOVATION
RESPECT FOR DIVERSITY AND FIGHT AGAINST DISCRIMINATION
EMPOWERMENT OF HUMAN RESOURCES
EDITORIAL

Our Statute establishes very clearly the purpose for which the COOPI Foundation was established: “to contribute to the harmonious and integrated development of the communities with which it cooperates.”

Very simple, and very difficult.

Even under normal conditions it is difficult to achieve harmonious development: a slow, complex process, subject to many variables. But let’s take a look inside this document at the map showing the countries in which COOPI operates: in some of them (Sudan, Ethiopia, the Sahel belt, the Middle East) a war is underway with civilian victims, displaced persons, destruction of infrastructure. Others (Democratic Republic of Congo, Central African Republic, Somalia) are ravaged by civil wars lasting more than ten years. But not even the remaining countries are “at peace”: social tensions are simmering in all of them which periodically lead to clashes and violence.

50 years ago COOPI worked with the simple idea of putting ourselves next to those who, in an Africa that emerged from colonization and looked to its future with confidence, wanted to build the conditions to fight hunger and underdevelopment, building a harmonious growth “brick by brick.” But those same communities - all of them - were devastated in the following years by violence and natural hardships, and COOPI’s work had to adapt to a new need: overcoming these crises, and laying new foundations for restarting.

International cooperation, in these circumstances, is not an activity that can be undertaken lightly: it is necessary to have strategies, skills, and resources. Those strategies and skills we outlined in our 2022-2024 Development Lines “The near future”, and discussed at the Round Table “International cooperation in times of global crises” organized last autumn and we also try to illustrate them throughout this Annual Report.

I don’t think the seriousness and extent of current global crises need to be explained here; it is enough to open a newspaper. However, it is legitimate to ask whether we are doing everything possible to overcome these crises.

On May 20 in Hiroshima, the G7 leaders reaffirmed their firm will to achieve global development goals, but the financial tools to implement these policies are still lacking. We cannot deny that important efforts have been made: in 2022, Official Development Assistance at a global level reached record figures. However, the increase in allocated funds was destined to a significant extent not only for aid to Ukraine, but also for the costs of maintaining refugees in donor countries. The latter funds remain within the host country to solve very real social problems, but have little to do with the development of poor countries. Instead, they have seen development aid decrease. An example for all: we spend less on all of sub-Saharan Africa than on assisting refugees within developed countries.

It is easy to understand that this combination - rapidly growing needs and emergencies, declining funding - all this makes our work particularly delicate. How do we react? This report explains it clearly: increasing the effectiveness and professionalism of interventions - with an integrated approach in situations of humanitarian crises - constantly adapting to changing needs and improving the ability to work in a network.

Effective cooperation is above all a question of culture: it is what we try to achieve every day, on which we have had the support of our donors and supporters and for which we hope to continue to have your help.

Claudio Ceravolo
President of COOPI
The pursuit of the strategic objectives of COOPI’s Development Lines 2022-2024 “The near future” was the guiding light of COOPI’s work during 2022. Response to humanitarian emergencies was at the heart of the work carried out on the ground. In all the Regions in which COOPI operates, humanitarian crisis have occurred as a result of conflicts or disasters resulting from natural phenomena - from the Sahel to the countries of Central Africa, from the Horn of Africa to the Syrian region up to Latin America - and in all these areas COOPI’s operations in the field of humanitarian aid have grown.

A commitment that is being renewed in 2023: within the first months of the year COOPI was bringing aid to populations affected by the earthquake in Syria, to people fleeing the armed clashes in Sudan and we continue our activity in the context of managing the Venezuelan crisis.

In the field, alongside emergency interventions, we have also carried out many projects to promote development especially in the more consolidated sectors of Protection, but also in the sectors of access to sustainable energy and of environmental protection.

The region where COOPI’s activities experienced the strongest development in 2022 was West Africa where activities were enhanced in all countries where COOPI operates and our presence in Burkina Faso became fully operational.

The commitment in the field was accompanied by a strengthening of the organizational structure both in the Regional Coordinations and in the Headquarters. The Emergency Unit was created to support interventions in the field, the launch of the new monitoring and evaluation system was completed - which is also discussed in this document - furthermore the design support activities were also improved.

During the year COOPI has constantly promoted training and updating activities for both headquarters and expatriate staff and for the local staff of each country, a consolidated team which in many cases has been working with COOPI for a long time and which has proven to be essential for our work in the countries.

Contributing to the promotion of the professionalization within this sector also continued through the School of International Cooperation which was set up as an autonomous social enterprise, opening the doors to the development of greater collaboration with other bodies active in the field of development cooperation.

COOPI’s commitment to combating poverty in Italy has grown significantly following a sharp increase in requests for help mainly due to the generalized increase in the overall cost of living. The distribution of food to people in need reached its peak around mid-year - operations began in 1999.

2022 was therefore a year of strong commitment and development during which various activities that had been limited under the restrictions imposed by the Covid-19 pandemic were also fully resumed such as, for example, the face-to-face COOPI Meeting, an annual gathering between those who work in the countries and those who work at the headquarters.

Once again my thanks go to all those who have made these many activities possible: thanks to our donors and supporters - public and private - and to all those who commit themselves every day with their work made of passion and competence, every year we manage to contribute to improving the living conditions of millions of people.

Ennio Miccoli
Director of COOPI
COOPI - Cooperazione Internazionale is a humanitarian organization that for nearly 60 years has been committed to fighting against all forms of poverty and accompanying populations affected by wars, socio-economic crises or natural hazards, towards recovery and lasting, sustainable development.

COOPI today is present in 33 countries in Africa, the Middle East, Latin America and the Caribbean, with more than 252 humanitarian projects reaching nearly 7 million people.

COOPI works with an integrated approach in situations of emergency and development by promoting food security and nutrition, water and hygiene, health, protection and education.
To give more effective and structured responses to the needs of people in difficulty and in order to actively involve beneficiaries in decisions and activities, COOPI plans its interventions at a regional multi-country level and has chosen with conviction the model of decentralized organization, reducing time spent between planning, decision and action. The development of local partnerships further strengthens development at the local level and improves the living conditions of beneficiary communities.

**COOPI - COOPERAZIONE INTERNAZIONALE**

has helped more than 120 million people, with 2,771 projects in 73 countries, employing about 5,200 expat aid workers and around 67,000 local professionals.

**SINCE 1965**

- **120** millions of people helped
- **2,771** projects
- **73** countries
- **5,200** expat aid workers
- **67,000** local professionals
WHERE WE ARE TODAY
WHERE WE HAVE OPERATED IN THE PAST

IN ADDITION TO ITALY, COOPI IS ACTIVE WITH AWARENESS AND FUNDRAISING CAMPAIGNS ALSO IN THE USA, THROUGH THE AMERICAN FRIENDS OF COOPI AND IN SWITZERLAND, THANKS TO THE COOPI SUISSE ASSOCIATION.
## COOPI’S NUMBERS

<table>
<thead>
<tr>
<th>Category</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Countries</td>
<td>33</td>
</tr>
<tr>
<td>Projects</td>
<td>252</td>
</tr>
<tr>
<td>Beneficiaries</td>
<td>6,779,975</td>
</tr>
<tr>
<td>International Aid Workers (Expats)</td>
<td>274</td>
</tr>
<tr>
<td>Professionals and Aid Workers</td>
<td>1,694</td>
</tr>
<tr>
<td>Staff in Italy</td>
<td>58</td>
</tr>
<tr>
<td>Volunteers</td>
<td>100</td>
</tr>
<tr>
<td>Italian Local Groups</td>
<td>3</td>
</tr>
</tbody>
</table>

Photo: Fabiola Guerrero
On April 15, 1965, Fr. Barbieri founded COOPI. But the history of COOPI begins earlier, in 1961, when the young Jesuit Vincenzo Barbieri was sent by his superiors to study in Lyon at the Faculty of Theology, while awaiting his planned departure for Chad as a missionary. While in France he encountered a much more lively and open cultural environment than that which permeated the Italian province in the years preceding the Second Vatican Council and he came into contact with international laity movements that had already been involved for years, volunteering in developing countries.

In 1962 Barbieri renounced the idea of becoming a missionary and returned to Milan with the intention of training volunteers in preparation for their departure for the southern hemisphere. It is he who first introduced the laity into the mission field and founded the “International Cooperation.” The term is thus used for the first time to identify the secular component of work in the missions.
FROM HERE BEGINS A LONG JOURNEY OF NEARLY 60 YEARS DURING WHICH COOPI AND THE ITALIAN INTERNATIONAL COOPERATION GROWS AND TRANSFORMS TOGETHER WITH ALL ITS MANY VOICES.

TO FIND OUT MORE ABOUT FATHER BARBIERI’S WORK you can request the book “Ho solo seguito il vento. Vita di Vincenzo Barbieri, padre del volontariato internazionale” - written by Claudio Ceravolo and Luciano Scalettiari - with a preface by Andrea Riccardi - writing to amici@coopi.org

TO FIND OUT MORE ABOUT COOPI’S HISTORY CONSULT THE DEDICATED PAGE ON THE COOPI WEBSITE HTTPS://WWW.COOPI.ORG/EN/HISTORY.HTML

1960s
FROM THE FIRST LAYTY SENT INTO THE MISSION FIELD TO THE CONTRIBUTION TO THE PEDINI LAW FOR INTERNATIONAL CIVIL SERVICE

1965
ITALY: FOUNDATION OF COOPI

1967
ECUADOR: FIRST MISSION ABRAD

1970s
FROM VOLUNTEERING TO PROFESSIONALS IN THE FIELD

1976
MALTA: FIRST PROJECT FINANCED BY THE ITALIAN GOVERNMENT

1978
CAMEROON: FIRST PROJECT FINANCED BY THE EUROPEAN COMMUNITY

1980
SOMALIA: FIRST EMERGENCY INTERVENTION IN THE OGADEN CRISIS

1982
COOPI IS STRUCTURED TO INCREASE THE EFFECTIVENESS OF HUMANITARIAN PROJECTS

1990s
IN THE HUMANITARIAN CRISIS AND FOR DEVELOPMENT, WITH THE MAIN INTERNATIONAL INSTITUTIONS

1993
ITALY: PARTNERSHIP AGREEMENT WITH ECHO

1999
SIERRA LEONE: COOPI BEGINS SUPPORTING FORMER CHILD SOLDIERS

2002
DEMOCRATIC REPUBLIC OF CONGO: EXPERIMENTATION OF “COMMUNITY THERAPEUTIC TREATMENT”

2004
ECUADOR: FIRST “DISASTER RISK REDUCTION” PROJECT

2011
COOPI IS TRANSFORMED INTO A PARTICIPATORY FOUNDATION

2015

2019
ADOPTION OF A DECENTRALIZED ORGANIZATIONAL MODEL

2020
RESHAPING OF ALL INTERVENTIONS DUE TO THE COVID-19 PANDEMIC

2022
ADOPTION OF THE NEW 2022-2024 DEVELOPMENT LINES “THE NEAR FUTURE” AND CREATION OF THE “EMERGENCY” UNIT.
COOPI WAY:
DOING GOOD WELL
Since its foundation, COOPI has been a tool for achieving one goal as broad as it is clear: doing good well. Today, with almost 60 years of field work both in Italy and in some of the most vulnerable countries in the world, COOPI is an experienced and pragmatic organization characterized by widespread leadership and responsibility.

COOPI operates in the field of international cooperation with the aim of creating a positive impact for the direct recipients of the projects and, indirectly, for the local communities. This is all thanks to an ability to combine proximity to beneficiaries, readiness to intervene, building relationships of collaboration on the ground and an approach strongly based on the transfer of skills.

Strong organizational supervision in the areas of intervention, the application of an integrated multi sectoral approach in activities on the ground and a high degree of professionalization are the distinctive features of COOPI’s way of operating and cooperating.

The ability to constantly adapt to changes in the contexts in which it operates, to capitalize on experience, and the capacity to enhance skills and network make COOPI a resilient organization oriented towards continuous improvement.

Efficiency, Effectiveness and Accountability, understood as responsible and transparent management, are key principles that characterize COOPI’s actions, through the promotion of numerous processes and tools designed to promote and safeguard the identity and the great variety of its stakeholders: from the populations in which COOPI works with its donors, up to its numerous and different external and internal stakeholders.
COOPI is a participatory foundation whose purpose is “to contribute to the harmonious and integrated development of the communities with which it cooperates.”

COOPI has more than 60 years of history behind it, during which the organization has grown steadily and is structured to face the challenges of an ever evolving international cooperation. However, these transformations have not affected its identity nor its founding values, as established within the organization’s Charter of Values and shared by the people who adhere to and collaborate with it.

Since 2010, COOPI has been a Participatory Foundation whose purpose is “to contribute to the harmonious and integrated development of the communities with which it cooperates, in the awareness that through contact and collaboration between peoples, ideals of equality and justice are pursued in order to achieve a better world balance” (Statute, art 2.01).

Credibility and reputation are invaluable for COOPI. COOPI therefore believes it is essential to clearly express the values, principles and responsibilities that guide its behavior in relations with donors, beneficiaries, project partners, people who work with COOPI and with any other party interested in the organization’s activities. Through the Code of Ethics - which includes the Charter of Values - and the Organization and Control Model, which follow...
the indications provided by Italian Legislative Decree 231. COOPI attests for its **accountability towards stakeholders** in its mission and values, in the effectiveness of activities undertaken, in the efficiency of its organizational structure, and in its legitimacy as an NGO and its mechanisms for protecting legality.

Over the last fifteen years, COOPI has made an important **organizational shift**. The adoption of a **decentralized organizational model** has led to the establishment of 5 **Regional Coordinations**: West Africa, Central Africa, Eastern and Southern Africa, the Middle East and North Africa, Latin America and the Caribbean. The Coordinations play a key role by **bringing the decision-making closer to the area of intervention**, validating COOPI at the local level and increasing the involvement of a project’s beneficiaries in its decisions. The **headquarters** on the other hand, confirm the **general direction, support and control** of the overall work.

The effectiveness of the decentralization process represents an essential priority for COOPI which has integrated it with various carefully designed, implemented and coordinated components:

- **The adoption of a series of tools to support integrated planning, strategic planning, monitoring and evaluation processes.**
- **The development of skills and constant professional updating** of the staff, both in Italy and in all the countries of operation;
- **The structured meeting moments** - such as, for example, the **annual COOPI Meeting** - in which the various components of the organization discuss together in an in-depth, constructive and prospective manner.

The combination of these elements - and above all the integration and constant coordination of the various processes and tools - contributes to making the work of the organization more effective and “accountable” every day towards all our stakeholders.
In 2022, COOPI’s organization chart was integrated with the opening of the new emergency unit which has the task of addressing and supporting the development of COOPI’s activity in this area in the various countries where it operates.

In 2022, the COOPI foundation had 62 founding members. In 2022 the Board of Founders met 1 time. The Board of Directors met 9 times. The Control Body (formerly the Board of Auditors) met 8 times.

No member of the governing bodies of the foundation receives any compensation for the position held and the activity carried out in relation to it.

The Statute, the code of ethics and further information on the members of the various bodies of the foundation can be downloaded from the COOPI website:

COOPI has adopted the **MEAL system** (Monitoring, Evaluation, Accountability and Learning): an organic and structured system of monitoring, evaluation, accountability and learning which represents a key element in the set of processes and tools adopted by the organization to promote continuous improvement of our work.

The first and fundamental purpose of the MEAL system is to contribute to making the planning and implementation of field activities increasingly effective. The systematic collection of data on 'what works' (or doesn't work) is essential for **adaptive project management** - fundamental in the complex contexts in which humanitarian organizations operate - to **learn** from successes and failures and to **account for** the work of the organization to the beneficiaries and to all other stakeholders of the organization.

In contexts in which COOPI operates continuously over time, the MEAL system can also help to make possible the evaluation of structural changes that the programs bring to the beneficiaries in the medium and long term.

COOPI developed the MEAL system on the basis of its long-standing knowledge of the international cooperation and humanitarian aid sector, guaranteeing a good level of **coherence and harmonization** of the information set at a global level, but at the same time providing for a certain degree of **adaptability of the system in individual countries**. The system is developed and updated with a **bottom-up and participatory approach** involving the staff of each country. Finally, COOPI has envisaged a process of **gradual and progressive adoption** of the system in individual countries according to specific operating conditions.

The MEAL system is strongly integrated into COOPI’s planning and management processes. To make the system more effective, the organization has equipped itself with a specific tool by developing dedicated software capable of responding to monitoring and evaluation needs in specific contexts such as those of international cooperation in which COOPI operates. Furthermore, a focal point was set up in each country and one at the headquarters for the management of the system.
From 24 to 29 October the 11th edition of the COOPI Meeting was held in Milan at the COOPI headquarters. The COOPI Meeting aims to give unity to the work of the organization in various areas of the world in which it operates: through presentations, working groups and moments of study, the participants have the opportunity to share what is done in terms of planning, tools, activities; to incorporate new lines of action and to reflect on the development of the organization. Every year, a large representation of the heads of COOPI’s activities in the many countries where we are present as well as those from headquarters meet up for this event in order to discuss experiences, operating methods and development prospects.

In 2022, 40 people from 23 different countries participated (Syria, Iraq, Jordan, Lebanon, Tunisia, Libya, Mali, Burkina Faso, Senegal, Niger, Mauritania, Chad, Democratic Republic of Congo, Central African Republic, Kenya, Ethiopia, Somalia, Sudan, Venezuela, Ecuador, Peru, Bolivia, Colombia) as well as more than 30 people from the Italian headquarters, with the active participation also of some members of the Board of Directors.

The 11th Edition of the COOPI Meeting ended with the event “The Near Future: international cooperation in times of global crises” which comes out of the title of COOPI’s new Development Lines - entitled “The near future.” An open debate was held for all interested parties - both internal and external to the organization on the combined effects of the Covid-19 pandemic, the war in Ukraine and conflicts, the energy crisis and climate change, as well as food security and poverty in Italy and throughout the world.
Goodbye, Alberto

Alberto Cogo, Head of Administration of COOPI for 14 years between 2006 and 2022, died prematurely on January 10, 2023. Alberto began collaborating with COOPI in 1981, when he was a conscientious objector: COOPI’s founder and president, Father Vincenzo Barbieri, had entrusted him straight away with the task of “keeping accounts” among many other operational duties. Affable, cordial, intelligent, cultured and generous: each of us has good memories of him.
COOPI WORKS WITH INTERNATIONAL COOPERATION PROFESSIONALS

The attention in the selection, the targeted training interventions and the interest in creating ongoing relationships combined with the evaluation and enhancement of human resources over time, give the opportunity to work with trained and motivated people.

THE TEAM IN NUMBERS

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headquarters Staff</td>
<td>5844</td>
</tr>
<tr>
<td>Expatriate Aid Workers</td>
<td>274</td>
</tr>
<tr>
<td>Local Professionals</td>
<td>1,694</td>
</tr>
<tr>
<td>Volunteers</td>
<td>100</td>
</tr>
</tbody>
</table>

Our Expatriate Humanitarian Workers

Given the complexity of the contexts and projects, COOPI recruits professionals with previous experience in the role and in crisis contexts: the right balance between motivation and experience, between skills and interest in local realities makes the difference for intervening effectively in the field.

IDENTIKIT: Profiles of Expat Humanitarian Workers

- **Average Age**: 39
- **Training**: Degree + Specialized Technical Training; ≥2 Languages
- **International Experience (Average)**: +6.5 Years
- **Previous Experience with COOPI (Average)**: 26 Months

Every year an intense selection process is carried out to choose the most suitable profiles for filling vacant positions among the tens of thousands of applications COOPI receives from all over the world.

SELECTION OF CANDIDATES BETWEEN CONTINUITY AND RENEWAL

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacancies</td>
<td>184</td>
</tr>
<tr>
<td>Application Received</td>
<td>&gt;26,878</td>
</tr>
<tr>
<td>People Selected</td>
<td>213</td>
</tr>
<tr>
<td>40% Were already on staff or had previous collaboration with COOPI</td>
<td></td>
</tr>
<tr>
<td>60% Were new to COOPI</td>
<td></td>
</tr>
</tbody>
</table>

* Data includes all operators who have had a collaboration contract with COOPI during the year
** The figure refers to the number of local operators as at 31-12-2022
The strong presence of local professionals in each of COOPI’s operating Regions contributes to making it a global organization as a whole, while staying strongly rooted in the territory.

In each of the Regions where COOPI operates, we consider the capacity building of the local staff a priority.

### Presence in the Field

- **West Africa**: 83 (732)
- **Central Africa**: 73 (422)
- **Latin America and the Caribbean**: 28 (106)
- **Middle East and North Africa**: 40 (166)
- **Eastern and Southern Africa**: 50 (268)

### International Origin of Expat Workers

- **Italy**: 145
- **European Countries (excluding Italy)**: 31
- **Countries outside of Europe**: 98

To find out more about the destinations of expatriate humanitarian workers, see the chapters dedicated to each region of intervention or consult pages of the COOPI website dedicated to each country of intervention at the link [HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML](https://coopi.org/en/where-we-work.html)
IMPLEMENTING PROGRAMS: SKILLS IN THE FIELD

COOPI works with a significant number of professionals with managerial skills in order to ensure effectiveness in carrying out activities and transparency and accountability towards all stakeholders.

In 2022, the strengthening of the Regional Coordinations continued with the introduction of program coordinators and with the strengthening of the roster of technical consultants for planning as well as in the sectors of Food Security, Nutrition, Water and Hygiene, Energy and Environment.

The people with administrative skills in COOPI engage each year in monitoring and control activities - economic and financial - and in the prevention of fraudulent and incorrect behavior.

### SPECIFIC SKILLS: MANAGEMENT OF PROGRAMS AND PROJECTS

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Managers, Program Managers, Heads of Mission, Regional Coordinators</td>
<td>148</td>
</tr>
<tr>
<td>Consultants, Technical Experts and Other Project and Coordination Support Figures</td>
<td>44</td>
</tr>
</tbody>
</table>

### SPECIFIC SKILLS: COMPLIANCE AND ACCOUNTABILITY

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative and Logistic Profiles</td>
<td>82</td>
</tr>
</tbody>
</table>
INITIAL TRAINING AND UPDATES ON BOARDING AND ROLE UPDATING

For several years now, COOPI has implemented a defined plan for the introduction of new staff, both at headquarters and in the countries in which it operates, promoting targeted initiatives of information and periodic updating. The Plan pays close attention to the initial briefing ("on boarding"), which can last from 1 to 6 working weeks depending on the professional profile it is aimed at. The path forward always includes punctual and targeted information interventions that introduce new collaborators to COOPI’s culture, structure and operating procedures. The training takes place for the most part online, while a significant part is also carried out on the ground.

For remote areas without internet, COOPI has produced 14 training packages suitable for reaching its staff in an inclusive and widespread way. For some, COOPI has scheduled face-to-face meetings at its headquarters in Milan.

COOPI participates in some higher education international initiatives such as the Cooperation and Development Network which includes the Masters of Cartagena de Indias, Bethlehem, Kathmandu, Nairobi and the historic Master of Pavia which this year has reached its XXVI edition.

FOCUS INITIAL TRAINING

The initial training touches on different areas of expertise such as human resources, planning and administrative management, project cycle, country coordination activities and includes institutional, procedural, administrative and sectoral modules. Each training course includes a part that takes place on the ground.

In 2022, a total of 1,563 days were dedicated to the initial training of our workers.

HOW MANY

277 PEOPLE

138 IN INITIAL TRAINING

139 IN JOB UPGRADING OR ROLE CHANGE

WHERE

14 ITALY

12 LATIN AMERICA AND THE CARIBBEAN

21 MIDDLE EAST AND NORTH AFRICA

26 CENTRAL AFRICA

24 EASTERN AND SOUTHERN AFRICA

41 WEST AFRICA

139 IN JOB UPGRADING OR ROLE CHANGE

67 WHO

30 SENIOR MANAGEMENT

11 SENIOR TECHNICAL FIGURES

17 OTHER JUNIOR SUPPORT FIGURES

13 HEADQUARTERS STAFF

TO FIND OUT MORE ABOUT THE COOPERATION AND DEVELOPMENT NETWORK VISIT THE WEBSITE

HTTP://WWW.COOPERATIONDEVELOPMENT.ORG/
HEALTH & SAFETY

COOPI follows good practices in the field of health and safety in the workplace to protect all the headquarters staff. For expatriate staff there are several information sessions provided through guidelines and procedures. In particular, COOPI has drawn up the “Health Guide” with indications adopted by all organizations that refer to SISCOS (an organization that provides assistance services to NGOs operating in international cooperation). An e-learning information module is provided to all COOPI expatriate staff on the main reference contents of the Health Guide.

PSEA POLICY

COOPI has always been on the front lines fighting against all forms of exploitation and abuse, while also working to prevent and reduce risks in all its actions; for this reason it adheres to international standards and has all staff sign its policy “Protection from Sexual Abuse and Exploitation.” All COOPI staff is required to have an irreproachable behavior towards the beneficiaries of the projects and the communities in which the organization operates, and in particular within the most vulnerable categories. Our aim is to ensure that under no circumstances, for any reason and under any circumstances, will staff abuse their influence in situations of inequality of power. In order to affirm COOPI’s position and ensure that everyone respects it, we organize various activities, including the initial training as well as other key moments and periodic refresher courses so as to increase the effectiveness of prevention.

STAFF COMPENSATION

The “Commerce and Tertiary” CCNL is applied to the staff who work at the COOPI headquarters in Italy.

<table>
<thead>
<tr>
<th>AVERAGE STAFF COMPENSATION TRADE AND TERTIARY SECTORS (2022 - EURO)</th>
<th>EXPAT AID WORKERS COORDINATED AND CONTINUOUS COLLABORATION CONTRACTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>SENIOR EXECUTIVES: 94,673</td>
<td>HIGHEST GROSS SALARY: 82,411</td>
</tr>
<tr>
<td>MANAGER/SUPERVISOR: 47,391</td>
<td>LOWEST GROSS SALARY: 20,305</td>
</tr>
<tr>
<td>1ST LEVEL EMPLOYEES: 34,333</td>
<td></td>
</tr>
<tr>
<td>2ND LEVEL EMPLOYEES: 31,263</td>
<td></td>
</tr>
<tr>
<td>3RD LEVEL EMPLOYEES: 27,686</td>
<td></td>
</tr>
<tr>
<td>4TH LEVEL EMPLOYEES: 23,153</td>
<td></td>
</tr>
</tbody>
</table>

| RATIO BETWEEN THE MAXIMUM AND MINIMUM WAGES OF COOPI EMPLOYEES | 4.15 |

TO FIND OUT MORE ABOUT COOPI’S HUMAN RESOURCES AND THE TRAINING INITIATIVES CARRIED OUT, VISIT THE ORGANIZATION SECTION OF THE COOPI WEBSITE AT THE LINK: HTTPS://WWW.COOPIO.ORG/EN/ORGANIZATION.HTML
THE SCHOOL OF INTERNATIONAL COOPERATION

In 2022 the School of International Cooperation was established as an autonomous Social Enterprise. Since 2016 COOPI in collaboration with CAPAC (Politecnico del Commercio di Milano) has been promoting professional courses aimed at training highly qualified humanitarian workers from a technical, directional and managerial point of view.

The School was born out of this experience with the aim of training experts in the emergency and development sector and to promote a culture of cooperation while activating a fruitful dialogue with those involved in sustainable development (universities, research centers, companies, third sector entities). Working in international cooperation means working every day in complex contexts that require up-to-date professionalism and skills in order to have a sustainable and long-term impact, in short to “know how to make” a fairer and more just world. Knowing how, for the School of International Cooperation, means being able to use the most appropriate tools in order to concretely improve people’s lives; it means knowing how to intervene in development processes with a participatory approach, sensing the reality on the ground and utilizing management skills.

The School of International Cooperation provides courses for introduction and improvement within the role, so that humanitarian aid workers are increasingly equipped to intervene competently in difficult contexts. The school also organizes cultural events and activities (such as seminars, conferences and research) to deepen specialist knowledge and to contribute to the overall learning in this sector of intervention.

The distinctive features of the courses promoted by the School are, on the one hand, the quality of teaching and, on the other, the certification of skills acquired. The teachers are international cooperation professionals, previously trained to carry out teaching activities in an interactive way, capable of including practical exercises and learning tests. At the start of the courses, training sessions are provided to align the previous skills of the participants, in order to allow greater effectiveness of the activity. Finally, since the CAPAC is a professional training institution accredited by the Lombardy Region, the course issues a certification of the skills acquired, valid throughout the European Union.

In recent years, an average of 100 candidates have applied for each course offered for training Project Managers and Financial Officers. About 15% of the candidates were selected to participate in the course and, of these, almost 90% left for professional experiences in the humanitarian sector.

COURSES THAT HAVE BEEN CONTINUOUSLY OFFERED BY THE SCHOOL ARE:

THE PROJECT MANAGER COURSE

SINCE 2020, 5 SESSIONS HAVE BEEN ATTENDED BY A TOTAL OF 52 STUDENTS. THE 2 SESSIONS OF THE PROJECT MANAGER COURSE HELD IN 2022 HAD A TOTAL OF 18 STUDENTS.

THE FINANCIAL OFFICER COURSE

SINCE 2016, THERE HAVE BEEN 6 SESSIONS WHICH WERE ATTENDED BY A TOTAL OF 61 STUDENTS.

TO FIND OUT MORE ABOUT THE SCHOOL OF INTERNATIONAL COOPERATION VISIT THE WEBSITE: WWW.EDUCOOPINT.ORG
It is in the nature of NGOs like COOPI to operate in a network by collaborating, supporting and obtaining support from a plurality of subjects belonging to realities often very distinct from each other: geographically, culturally, economically. This characteristic increasingly makes COOPI a facilitator that helps bring together social needs - often extreme - and useful resources. In addition, it makes emergency intervention effective and enhances the impacts of development programs, promotes inclusion and empowerment of the communities where COOPI operates, feeds a virtuous circle of trust with financiers and donors and promotes cultural change also in the Global North. Some independent organizations are also part of the COOPI network, but they were created to support COOPI’s activities and systematically collaborate with the organization, American Friends of COOPI and COOPI Suisse.

COOPI considers it essential to operate in a network with international and local partners to provide adequate responses to humanitarian crises and ensure the construction of paths to sustainable development thanks to the integration of the various expertise, the enhancement of advocacy skills, and the exchange of experiences and integration between research and action.
COOPI also participates, as a member of the Global Compact, in the Global Partnership for Effective Development Co-operation. It is represented through the Global Health Italian Network at: Global Fund Advocates Network • G7 Civil Society Task Force • GCAP (Global Coalition against Poverty- Italy) • ZeroZeroCinque Campaign.

As a member of Link 2007, COOPI adheres to: ASviS (Italian Alliance for Sustainable Development) • IAP (Institute for Self-Regulation Advertising) • Permanent Third Sector Forum • As an associate of CoLomba, COOPI participates in the AOI (Italian NGO Association).
The Policies and Guidelines illustrate the organization’s position on the topics covered starting from the definition of the international theoretical reference framework. COOPI’s interventions in the field are based on certain principles, which are then articulated in the various sectoral Policies and Guidelines:

- Recognize the centrality of the individual by respecting others’ identity, social and physical characteristics and ensuring the protection of human dignity;
- Determine the interventions on the basis of an analysis of the capacities and vulnerabilities of the communities;
- Adopt inclusive decision-making processes;
- Promote capacity building and know-how transfer;
- Guarantee protection from violence in all its forms;
- Promote gender equality;
- Protecting the environment to promote sustainable development, including through widespread access to sustainable energy and disaster risk reduction programs (DRR).

Each COOPI sectoral Policy has a dual objective: to help the organization discuss the central issues for its programs in order to share and agree on a working approach and at the same time to clarify and make known the institutional position with respect to the various topics covered. The policies therefore complete the values, the vision and the mission by articulating in more depth the working methods and the strategy underlying the programs defined by the organization.

Furthermore, in conjunction with each policy document, a Standard Operating Procedures document is drawn up that translates the theoretical into the practical for program management while accompanying the workers who implement it in order to make the interventions sustainable and effective.
COOPI POLICIES AND GUIDELINES

- **WATER AND HYGIENE** (Guidelines, 2022)
- **PROTECTION FROM SEXUAL ABUSE AND EXPLOITATION** (Policy, 2019)
- **EDUCATION IN EMERGENCY** (Guidelines, 2018)
- **NUTRITIONAL SECURITY** (Policy, 2017)
- **PROTECTION** (Policy, 2016)
- **GENDER** (Policy, 2015)
- **FOOD SECURITY AND LIVELIHOODS** (Guidelines, 2022)
- **ENVIRONMENT AND DISASTER RISK REDUCTION** (Policy, 2013)
- **CHILDHOOD** (Policy, 2011)

CORPORATE SOCIAL RESPONSIBILITY (Policy, 2011)

The policies can be downloaded from the website at the following links:
- In Italian: https://www.cooopi.org/it/le-policy-di-cooopi.html
- In English: https://www.cooopi.org/en/cooopi-policies.html
- In French and in Spanish: https://www.cooopi.org/it/documenti.html selecting from the documents section.
In 2022 COOPI was present in **33 countries** in Africa, the Middle East, Latin America and the Caribbean and Italy. In 28 of these countries, carrying out a total of **252 projects**, of which 234 were emergency and development projects and 18 were child sponsorship projects. In total, the number of **beneficiaries** reached was **6,779,975**.

In 2022, COOPI was also present in Cameroon, Colombia, Guatemala, Kenya, Tunisia, planning the launch of activities for the following year and maintaining active relationships with stakeholders at different levels.

**COOPI’S IMPRINT**

<table>
<thead>
<tr>
<th>Country</th>
<th>Beneficiaries</th>
<th>Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haiti</td>
<td>13,640</td>
<td>2</td>
</tr>
<tr>
<td>Peru</td>
<td>78,425</td>
<td>11</td>
</tr>
<tr>
<td>Bolivia</td>
<td>34,375</td>
<td>3</td>
</tr>
<tr>
<td>Paraguay</td>
<td>32,787</td>
<td>6</td>
</tr>
<tr>
<td>Venezuela</td>
<td>129,995</td>
<td>10</td>
</tr>
<tr>
<td>Ecuador</td>
<td>47,886</td>
<td>8</td>
</tr>
</tbody>
</table>

**33 Countries**  
**6,779,975 Beneficiaries**  
**252 Projects**  
**1,376 Beneficiaries of Distance Support**  
**234 International Projects and Italy**  
**18 Child Sponsorship Projects**

**TYPE OF INTERVENTION**

- Emergency: 191
- Development: 43
- Child Sponsorship: 18
In 2021, COOPI defined its Development Lines for the three-year period 2022-2024. “The near future” - the title of the document that summarizes them - highlights the first objective right from the start and, at the same time, highlights the element that makes our way of operating impactful for specific and recognizable communities: the concept of “nearness.”

Near understood as our neighbor, concerning those who find themselves in conditions of fragility. Near as in those closest to us and who may need support even if they are “far away” in typical first and third world logic. Near as in the near future, what will happen or, even better, is already happening.
Food Security, Protection, Water and Hygiene, Environment and Disaster Risk Reduction are the most consolidated intervention sectors and have always been at the center of COOPI’s programming, especially as regards development projects.

Among the priority areas of intervention for COOPI there are, and will continue to be, support for refugees and displaced populations, nutrition and also education in emergency.

And, although the global scene is witnessing an increase of emergencies, which are becoming more frequent, more localized and more complex to decipher from the point of view of the players involved, COOPI promotes and will continue to promote the evolution of interventions on the ground within these emergencies in order to promote long-lasting and sustainable development, a characteristic that has always distinguished its work and whose value is increasingly recognized by the major international donors.
With the new lines of development, COOPI has established the elements of a further stage on its path of growth, going beyond what has already been shored up in terms of operations, ability to intervene and skills. With the document “The near future: development lines 2022-2024,” COOPI has created a guideline document that is first of all a working tool that highlights how COOPI wants to do "more" than what it already does by giving ever more effective responses to fight against poverty while supporting an increasing number of people.

For the period 2022-2024 COOPI has identified 6 strategic objectives that will determine its development in the near future:

1. **HUMANITARIAN AID**
   Development of humanitarian aid operations.

2. **PROXIMITY: DECENTRALIZATION AND PARTNERSHIP TO GROW**
   Systematization of organizational decentralization and development of partnerships.

3. **ENVIRONMENTAL PROTECTION: ACCESS TO ENERGY AND SUSTAINABLE DEVELOPMENT**
   Development of environmental protection activities, promotion of access to energy and sustainable development.

4. **FIGHTING POVERTY IN ITALY**
   Distribution of food and listening to fragility.

5. **DEVELOPMENT OF SKILLS AND PROMOTION OF PROFESSIONALISM**
   Enhancement of skills and professionalism of international cooperation.

6. **COMMUNICATION AND PARTICIPATION**
   Strengthening of positioning and communication and involvement of an ever wider and more varied audience of stakeholders.
### Sectors of Intervention, Countries and Beneficiaries Reached

<table>
<thead>
<tr>
<th>Sector</th>
<th>Countries</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nutrition</td>
<td>Bolivia, Ethiopia, Malawi, Niger, Nigeria, DRC</td>
<td>1,721,796</td>
</tr>
<tr>
<td>Health</td>
<td>Bolivia, Chad, Ethiopia, Iraq, Lebanon, Mali, Malawi, Paraguay, Peru, RCA, Somalia, Sudan, Venezuela</td>
<td>1,010,386</td>
</tr>
<tr>
<td>Water and Hygiene</td>
<td>Bolivia, Chad, Ethiopia, Iraq, Lebanon, Malawi, Mali, Malawi, Paraguay, Peru, RCA, Somalia, Sudan, Venezuela</td>
<td>1,386,392</td>
</tr>
<tr>
<td>Protection</td>
<td>Chad, Ecuador, Ethiopia, Gambia, Jordan, Iraq, Lebanon, Malawi, Mali, Niger, Nigeria, Peru, CAR, DRC, Syria, Somalia, Sudan, Venezuela</td>
<td>1,308,731</td>
</tr>
<tr>
<td>Child Sponsorship</td>
<td>Ethiopia, CAR, DRC, Senegal, Sierra Leone, Uganda</td>
<td>1,376</td>
</tr>
<tr>
<td>Education in Emergency</td>
<td>Chad, Iraq, Lebanon, Nigeria, CAR, Syria</td>
<td>85,822</td>
</tr>
<tr>
<td>Migration</td>
<td>Ecuador, Ethiopia, Niger, Peru, Somalia, Venezuela</td>
<td>162,463</td>
</tr>
<tr>
<td>Food Security</td>
<td>Chad, Ethiopia, Haiti, Iraq, Italy, Mauritania, Nigeria, Paraguay, CAR, DRC, Syria, Somalia, Sudan, Venezuela</td>
<td>582,222</td>
</tr>
<tr>
<td>Business Development</td>
<td>Ethiopia, Jordan, Iraq, Lebanon, Mali, Mauritania, Senegal, Venezuela</td>
<td>43,925</td>
</tr>
<tr>
<td>Training</td>
<td>Chad, Ethiopia, CAR, DRC</td>
<td>55,033</td>
</tr>
<tr>
<td>Environment and Disaster Risk Reduction</td>
<td>Malawi, Niger, Nigeria, Paraguay, Peru, Somalia, Sudan</td>
<td>242,920</td>
</tr>
<tr>
<td>Energy</td>
<td>Ethiopia</td>
<td>43,083</td>
</tr>
<tr>
<td>Governance and Human Rights</td>
<td>Libya, Paraguay, CAR</td>
<td>135,826</td>
</tr>
<tr>
<td>Total Beneficiaries</td>
<td>6,779,975</td>
<td></td>
</tr>
</tbody>
</table>
SAHEL: HUMANITARIAN NEEDS

30 million people are in need of humanitarian assistance

18.6 million people suffering from severe food insecurity

7.7 million children suffering from malnutrition

6.3 million displaced persons and refugees, of which 5.3 to countries in the Lake Chad Basin

Source: OCHA “Sahel Crisis: Humanitarian Needs and Requirements Overview 2022”
In West Africa, two macro-regions should be distinguished – Sahel and the coastal strip. The risk factors are both internal (such as conflicts for control of resources, socio-economic issues and governance fragility) and external (such as climate change, economic shocks / financial speculation, epidemics and the presence of armed extremist groups).

In this framework, the main critical issues to be addressed are widespread food and nutritional insecurity, political instability, social tensions, the consequences of climate change and the cyclical occurrence of complex crises that increase extreme vulnerability and reduce the resilience of communities.
COOPI’s work in West Africa has always been characterized by the implementation of programs that aim to reduce food and nutritional insecurity and at the same time strengthen the resilience of communities - supported for several years by a growing number of emergency response interventions. The programs and interventions are always planned and implemented in collaboration with local actors: institutions, organizations active in the field and the community.

The multi-country regional approach that characterizes COOPI’s presence in each area of intervention allows us to plan our activities starting from an overall and updated vision of the needs of each area. Our decentralized organizational model allows us to promptly adopt the most appropriate choices for the contexts in which we operate, also thanks to smooth coordination with the main players active in the region and in each country.

## SECTORS OF INTERVENTION

<table>
<thead>
<tr>
<th>Sectors of Intervention</th>
<th>Countries</th>
</tr>
</thead>
<tbody>
<tr>
<td>NUTRITION</td>
<td>MALI • BURKINA FASO • NIGER • NIGER</td>
</tr>
<tr>
<td>HEALTH (AND MENTAL HEALTH)</td>
<td>MALI • NIGER • SENEGAL</td>
</tr>
<tr>
<td>PROTECTION</td>
<td>NIGER • MALI • NIGERIA • GAMBIA</td>
</tr>
<tr>
<td>CHILD SPONSORSHIP</td>
<td>SENEGAL • SIERRA LEONE</td>
</tr>
<tr>
<td>EDUCATION IN EMERGENCY</td>
<td>NIGER</td>
</tr>
<tr>
<td>ENVIRONMENT AND DRR</td>
<td>NIGER • NIGERIA</td>
</tr>
<tr>
<td>FOOD SECURITY</td>
<td>MAURITANIA • NIGERIA</td>
</tr>
<tr>
<td>BUSINESS DEVELOPMENT</td>
<td>MAURITANIA • MALI • SENEGAL</td>
</tr>
<tr>
<td>MIGRATIONS</td>
<td>NIGER</td>
</tr>
<tr>
<td>WATER AND HYGIENE SERVICES</td>
<td>MALI</td>
</tr>
</tbody>
</table>
Rapid response in humanitarian crises, health and malnutrition, mental health and psycho-social support, protection, education in emergency, water and hygiene, and temporary shelters - these are the main strands of COOPI’s intervention for access to basic services by the population in West Africa. Interventions whose main targets are displaced persons, refugees, migrants and host communities with a particular focus on some of the most vulnerable subjects: women and children aged 0 to 5 years.

COOPI’s main interventions to promote access to basic services in West Africa:

- **Rapid integrated emergency response** for the basic needs of “populations on the move” (displaced persons) such as protection, health, mental health, and nutrition thanks to the use of mobile clinics as well as providing water, sanitation and temporary shelters;
- **Fighting against malnutrition**, especially regarding critically ill children and pregnant women, in collaboration with local health structures;
- **Mental health services** at the community and individual level (“case management”) with actions taken to raise awareness and train health professionals for advocacy at institutions;
- **Food distributions and strengthening livelihoods** in rural areas;
- **Access to quality water**, especially at school and within the community through the construction and rehabilitation of dams, wells and water points, as well as by training and awareness raising;
- **Construction of emergency latrines and cleaning sessions of collective spaces**;
- **Taking in unaccompanied minors** who were previously associated with armed groups and helping them reintegrate;
- **Education in emergency and psychosocial support** aimed above all at children who have had their regular schooling due to humanitarian crises;
- **Management of transit centers for migrants and unaccompanied minors** in Burkina Faso, Gambia, Senegal, Mali and Niger.

PHOTO: FRANCESCO BELLINA
Promotion of food security and development of supply chains, infrastructure rehabilitation, conflict prevention, disaster risk reduction and environmental protection are the main strands of COOPI’s intervention in West Africa. Through development programs COOPI targets farmers and shepherds, artisans and entrepreneurs and entire rural communities with particular attention to the involvement of women and young people.

COOPI’s main interventions to strengthen the resilience of communities and promote economic development in West Africa concern:

- **SUPPORT TO SMALL PRODUCERS FOR THE MODERNIZATION AND REVITALIZATION OF AGRICULTURAL AND ZOOTECHNICAL ACTIVITIES**;
- **DEVELOPMENT OF PRODUCTION AND MARKETING CHAINS**;
- **TRAINING AND SOCIO-ECONOMIC REINTEGRATION ESPECIALLY FOR THE BENEFIT OF RETURNING MIGRANTS OR YOUNG PEOPLE AT RISK OF MIGRATION**;
- **PROMOTION OF ACCESS TO CREDIT**;
- **REHABILITATION OF INFRASTRUCTURES WITH INCLUSIVE APPROACHES - SUCH AS HIMO (HAUTE INTENSITÉ DE MAIN D’ŒUVRE) - WHICH AIM TO INVOLVE THE COMMUNITY**;
- **IMPROVING SOCIAL COHESION AND PREVENTING CONFLICTS, ESPECIALLY IN RURAL AREAS**;
- **PARTICIPATORY PLANNING FOR TERRITORIAL DEVELOPMENT AND REDUCTION OF ENVIRONMENTAL RISKS**;
- **SUPPORT FOR STRENGTHENING SOCIAL PROTECTION SYSTEMS**;
- **TRAINING AND INTERVENTIONS FOR THE PREVENTION AND REDUCTION OF DISASTER RISKS**;
- **ADVOCACY WITH LOCAL AUTHORITIES TO ADAPT SERVICES TO THE NEEDS OF THE MOST VULNERABLE COMMUNITIES**.
DEVELOPMENT LINES

COOPI's main lines of development in West Africa in the coming years are:

- **PROVIDE HOLISTIC EMERGENCY ASSISTANCE** through temporary shelters, food assistance, cleaning and sanitation services with a transversal protection approach in all sectors, including the level of satisfaction on the part of the assisted beneficiaries;

- **RESPOND TO THE EMERGENCY OF NUTRITIONAL INSECURITY** promoting the prevention of acute and severe acute malnutrition and ensuring the early identification and care of children between 0 and 5 years of age and pregnant women;

- **GUARANTEE FOOD SECURITY** through the distribution of food and cash and the strengthening of livelihoods and the creation of income-generating activities;

- **DEVELOP EDUCATION IN EMERGENCY** to ensure inclusive access and strengthen the capacity of local school structures in preventing and managing emergency situations and risks of disasters;

- **MAKING HEALTH AND MENTAL HEALTH SERVICES AND PSYCHO-SOCIAL SUPPORT MORE INCLUSIVE AND ACCESSIBLE** making the most of the experience gained in recent years both in emergency situations and in development paths;

- **PROMOTE ECONOMIC DEVELOPMENT AND THE PREVENTION OF SOCIO-ECONOMIC INEQUALITIES** through the development of supply chains and the creation of jobs, strengthening businesses run by young people and women.

TO FIND OUT MORE ABOUT OUR WORK IN WEST AFRICA, ACCESS THE WHERE WE WORK SECTION OF THE COOPI WEBSITE FROM THE LINK HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML AND FROM THERE CONSULT THE PAGES DEDICATED TO INDIVIDUAL COUNTRIES BY SELECTING THEM FROM THE INTERACTIVE MAP.

PHOTO: YVES JAMONEAU
REGIONAL COORDINATION
CENTRAL AFRICA

HUMANITARIAN NEEDS

36 million people in need of humanitarian assistance
33 million people affected by food insecurity
10 million people suffering from malnutrition
8 million displaced persons and refugees

Sources: OCHA – DAC, RCA, Chad Humanitarian Response Plans 2022

PHOTO: MARCO MENSA
Most of the Central African countries have severe internal weaknesses due to political instability and corruption, the presence of armed groups, crime, poverty and the prevalence of an informal economy. Additionally negative effects of climate change have been another serious factor, especially in recent years.

Food insecurity, malnutrition, epidemics, poor access to basic services and human rights violations - especially against vulnerable subjects such as women and children - and humanitarian crises triggered or aggravated by extreme and cyclical climatic phenomena - such as floods and droughts - represent important critical issues for the stability and development of the countries in the region.

Where we operate

COOPI has been present in Central Africa since 1974.

COOPI currently operates in the Democratic Republic of Congo, Central African Republic, Cameroon and Chad.
COOPI’S PRIORITY AREAS OF INTERVENTION IN CENTRAL AFRICA

COOPI has been present in Central Africa for almost fifty years with projects which – alongside the emergency management component – aim to promote development processes and reduce the high vulnerability of the communities in which it operates.

In Central Africa COOPI operates in various sectors, favoring, whenever conditions permit, the transition from emergency management processes to development processes with the general aim of promoting wider access to basic services for populations and strengthening the resilience of communities.

The programs and interventions arise from close collaboration with institutions and organizations active in the area and involve beneficiary communities. COOPI’s main sectors of intervention in Central Africa are protection, education in emergency, food security and the fight against malnutrition.

COOPI IN CENTRAL AFRICA 2022

<table>
<thead>
<tr>
<th>SECTORS OF INTERVENTION</th>
<th>COUNTRIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROTECTION</td>
<td>CAR • DRC • CHAD</td>
</tr>
<tr>
<td>CHILD SPONSORSHIP</td>
<td>CAR • DRC</td>
</tr>
<tr>
<td>EDUCATION IN EMERGENCY</td>
<td>CAR • CHAD</td>
</tr>
<tr>
<td>FOOD SECURITY</td>
<td>CAR • DRC • CHAD</td>
</tr>
<tr>
<td>NUTRITION AND HEALTH</td>
<td>CAR • DRC</td>
</tr>
<tr>
<td>WATER AND HYGIENE</td>
<td>CAR • CHAD</td>
</tr>
<tr>
<td>TRAINING</td>
<td>CAR • DRC • CHAD</td>
</tr>
<tr>
<td>GOVERNANCE AND HUMAN RIGHTS</td>
<td>CAR</td>
</tr>
</tbody>
</table>
OFFER PROTECTION AND PROMOTE EDUCATION IN EMERGENCY

Activities of Protection are a constant in the programs carried out by COOPI in Central Africa and are also present across the board in most of the field interventions with a particular focus on those aimed at children and women.

The main protection activities carried out by COOPI in Central Africa are:

- Reintegration of women who have survived acts of violence;
- Prevention against sexual violence;
- Care and reintegration of unaccompanied minors;
- Support for the recognition of children not registered in the civil registry and therefore “invisible” to institutions;
- Taking charge and reintegration of minors previously associated with armed groups;
- Education in emergency and psychosocial support aimed above all towards children who have never followed a school path or for who it has been interrupted due to conflicts and humanitarian crises;
- Promotion of mental health with counseling centers and psychological support;
- Providing emergency shelter and managing sites with displaced persons;
- Training for income-generating activities, especially for returning migrants and young people at risk of migration.

In the context of Education in Emergency, COOPI carries out both “infrastructural” and activities of support and training, including:

- Construction of school infrastructure with semi-permanent materials, possibly sourced locally;
- Rehabilitation of damaged classrooms;
- Construction of temporary “light” school structures where it is not possible to provide fixed structures;
- Class equipment;
- Provision of school supplies;
- Training of teachers and parents.

IN 2022, ACTIVITIES OF PROTECTION TOOK PLACE BOTH IN CHAD AS WELL AS IN THE DRC AND THE CAR.

IN 2022, ACTIVITIES OF EDUCATION IN EMERGENCY IN CENTRAL AFRICA WERE MAINLY CARRIED OUT IN THE CAR AND THE REGION OF LAKE CHAD.
PROMOTING FOOD SECURITY

In Central Africa COOPI promotes food security through structured programs which mainly include:

- Food distribution;
- Launching and relaunching of agro-pastoral activities;
- Improvement of storage capacity for agricultural and livestock products;
- Management and conflict resolution between shepherds and farmers, especially in Chad;
- Support for small entrepreneurs, especially returning migrants and young people at risk of migration.

Among the most innovative lines of intervention in this sector is the promotion of agro-pastoral activities conducted with environmentally sustainable practices also in the context of large natural parks where these activities can represent a valid option for the livelihood of the population and at the same time to safeguard the precious biodiversity which characterizes these contexts, too often endangered by unsustainable anthropogenic activities, especially poaching. In this context, in particular, in 2021 some multi-year projects were launched in the Democratic Republic of Congo.

FIGHTING MALNUTRITION

In terms of combating malnutrition, COOPI acts both with regards to health intervention as well as training and prevention with activities of:

- Identification and care of malnourished children, especially in the critical age group under 5 years with application of protocols against malnutrition in collaboration with health facilities;
- Training in communities and families in order to identify cases of malnutrition;
- Training for women on correct dietary practices during pregnancy, breastfeeding and subsequently for children as well.

In 2022, activities that promoted food security were mainly carried out in the CAR and the DRC.

In 2022, activities promoting food security were mainly carried out in the DRC.

PHOTO: TRINIDAD BRONTE
In the context of promoting access to water in Central Africa, COOPI works above all in schools and at the community level with the construction and rehabilitation of dams, wells, water points and latrines. In pastoral areas, interventions are also carried out to improve access to water for livestock.

**DEVELOPMENT LINES**

The priority intervention sectors of COOPI in the near future in Central Africa will remain:

- **PROTECTION** (especially in the CAR and the DRC) with assistance to women who have been victims of gender-based violence, unaccompanied minors, victims of abuse and armed conflicts, while simultaneously promoting awareness and training activities;
- **NUTRITION** - especially in the DRC - through the strengthening of community health centers and prevention activities attending to cases of malnutrition;
- **FOOD SECURITY** (especially in the DRC, in the CAR and in Chad) above all through the strengthening of the agri-food chain and the increase in agricultural productivity. This area of activity will be conducted, whenever possible, in tandem with environmental protection by promoting correct management of resources in large natural parks, using a sustainable and community based perspective.

**IN 2022, ACTIVITIES HELPING TO INCREASE ACCESS TO WATER WERE MAINLY CARRIED OUT IN THE CAR AND IN THE LAKE CHAD REGION.**
**REGIONAL COORDINATION**

**EASTERN AND SOUTHERN AFRICA**

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HORN OF AFRICA: HUMANITARIAN NEEDS</strong></td>
<td></td>
</tr>
<tr>
<td>Million people in need of humanitarian assistance</td>
<td>36</td>
</tr>
<tr>
<td>Million children ≤5 years suffering from acute malnutrition</td>
<td>5.7</td>
</tr>
<tr>
<td>Million pregnant women suffering from acute malnutrition</td>
<td>1.6</td>
</tr>
<tr>
<td>Million migrants</td>
<td>1.4</td>
</tr>
<tr>
<td>Million displaced persons</td>
<td>11.7</td>
</tr>
<tr>
<td>Million people affected by severe food insecurity</td>
<td>23</td>
</tr>
<tr>
<td>Million people affected by drought</td>
<td>18</td>
</tr>
<tr>
<td>Million people lacking sufficient access to water</td>
<td>24</td>
</tr>
<tr>
<td>Million refugees and asylum seekers</td>
<td>4.6</td>
</tr>
</tbody>
</table>

*Sources: OCHA “Horn of Africa drought – Regional humanitarian overview & call to action” (November 2022); UNHCR “Regional Bureau for East, Horn Of Africa And The Great Lakes - Refugees, asylum-seekers, refugee returnees and IDPs” (February 2023).*
The main challenges for the development of the Horn of Africa region are stem from three interconnected phenomena: migrations (both towards outside the area for economic reasons and within it due to frequent inter-ethnic and political conflicts, such as those that affected Sudan in 2023), climate change/natural hazards, and political instability.

These phenomena increasingly bring humanitarian emergencies and have significant repercussions on the local economy and social infrastructure.

WHERE WE OPERATE

COOPI has been present in Eastern and Southern Africa since 1980.

COOPI currently operates in Ethiopia, Malawi, Somalia, Sudan and Uganda in the region. The headquarters of the Eastern and Southern Africa Regional Coordination are located in Nairobi (Kenya).
COOPI’s Priority Areas of Intervention in Eastern and Southern Africa

COOPI has been present in East Africa for more than forty years carrying out emergency interventions and programs for sustainable development in the region by combating food insecurity, promoting widespread access to water and sustainable sources of energy, mitigating and reducing the risks associated with climate change and natural disasters, while committing itself to promoting greater community cohesion.

Coordination with institutions and organizations present in the field and the involvement of local communities in the planning and implementation of interventions are an essential element of COOPI’s approach to field work.

The planning of activities from a regional perspective allows COOPI to develop an overview of the needs within the area and the decentralized model of modulating interventions considers the immediate needs on the ground.

In Eastern and Southern Africa, COOPI operates in various sectors, facilitating a transition from processes of emergency management to processes of development - the Nexus approach - with the general objective of promoting wider access to basic services for populations and strengthening resilience within communities.

### COOPI in East and Southern Africa 2022

<table>
<thead>
<tr>
<th>SECTORS OF INTERVENTION</th>
<th>COUNTRIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROTECTION</td>
<td>MALAWI • ETHIOPIA • SOMALIA</td>
</tr>
<tr>
<td>CHILD SPONSORSHIP</td>
<td>ETHIOPIA • UGANDA</td>
</tr>
<tr>
<td>WATER AND HYGIENE</td>
<td>ETHIOPIA • SUDAN • SOMALIA • MALAWI</td>
</tr>
<tr>
<td>FOOD SECURITY</td>
<td>SUDAN • ETHIOPIA • SOMALIA</td>
</tr>
<tr>
<td>ENVIRONMENT AND DRR</td>
<td>MALAWI • SOMALIA • SUDAN</td>
</tr>
<tr>
<td>ENERGY</td>
<td>ETHIOPIA</td>
</tr>
<tr>
<td>MIGRATIONS</td>
<td>ETHIOPIA • SOMALIA</td>
</tr>
<tr>
<td>BUSINESS DEVELOPMENT</td>
<td>ETHIOPIA</td>
</tr>
</tbody>
</table>
MANAGING THE HUMANITARIAN EMERGENCY

As part of the management of humanitarian crises in Eastern and Southern Africa, COOPI activates rapid response mechanisms for the needs of "populations on the move" from the setting up of temporary shelters and the supply of basic services to accompaniment towards the start-up of small income-generating activities. In the following areas, COOPI was especially active in 2022:

- in Ethiopia and Sudan the most intense humanitarian crisis has been triggered by the conflict in the Tigray region.
- in Sudan and Malawi where extreme weather events have occurred, such as severe flooding.
- in Somalia, where a complex multidimensional crisis situation has arisen after a prolonged drought and where inter-ethnic conflicts in the country makes humanitarian aid increasingly necessary.

INCREASING ACCESS TO WATER

In Eastern and Southern Africa, COOPI promotes better and more widespread access to water by operating at the community level, with different types of intervention:

- in rural areas, dams, wells, water points and latrines are built or rehabilitated;
- in pastoral areas, especially in Sudan, interventions are carried out to improve access to water for livestock;
- in Ethiopia the interventions are mainly aimed at guaranteeing access to water for public services;
- training and awareness-raising activities are organized at community level aimed at promoting good sanitation practices and reducing the spread of diseases carried out by water contamination;
- conflict prevention activities are constantly being carried out especially in rural areas, between shepherds and farmers. In particular, in North Darfur - through USAID funds - COOPI has promoted a project, still in progress, which works towards conflict mediation. In Sudan, in the Northern Darfur region, COOPI has implemented an initiative that integrates an intervention aimed at improving food security and access to water resources with a component of conflict mediation and prevention at the community level. The aim of the initiative is to improve access and management of water resources and improve livestock conditions, in order to prevent inter-community conflicts through a conflict mediation and dispute resolution approach.
PROMOTING FOOD SECURITY

In Eastern and Southern Africa, COOPI promotes food security through structured programs which mainly include:

- **Starting up and relaunching of agro-pastoral activities**, through the distribution of tools, instruments, and seeds resistant to the environmental context, as well as through professional training aimed at agro-pastoral communities;
- **Distribution of cash assistance**, intended for the most vulnerable categories affected by humanitarian emergencies;
- **Training and socio-economic reintegration**, with specific reference to **returning migrants**, young people at **risk of migration** and vulnerable women;
- **Development of production and marketing chains**, such as, for example, the coffee supply chain in Ethiopia.

MITIGATE THE IMPACT OF CLIMATE CRISES

In Eastern and Southern Africa - regions where climate shocks are constantly growing both in terms of the intensity of the phenomena and in frequency - COOPI carries out extensive programs for the **prevention and reduction of disaster risk**, also with the development of georeferencing systems. In 2022 COOPI developed its programs in this area especially in **Malawi** - where a multi-year project continued in the districts of Chikwawa and Nsanje, hit by cyclone Ana at the beginning of 2022 - in **Sudan** - to support the vulnerable populations of the open areas of Mayo (Khartoum) - and in **Somalia** - which is experiencing its sixth rainless season - to implement the response plans to environmental disasters within the SomReP consortium.

STRENGTHENING HEALTHCARE SUPPORT

The types of health **support activities** carried out by COOPI in Eastern and Southern Africa vary according to the countries and needs.

In 2022 Healthcare support in the region was, for the most part, directed towards the continuation of a program activated in **Somalia** in collaboration with the national healthcare system to reduce the incidence of tuberculosis mortality. In **Ethiopia**, support was directed at improving the overall health - including nutrition - of vulnerable populations and internally displaced people in areas of the countries bordering Kenya. In **Sudan**, COOPI together with partner NGOs implemented a project aimed at improving the health and nutritional conditions of the displaced and resident population in the North Darfur region.
COOPI has been promoting access to sustainable energy sources for several years, especially in rural communities. Projects to install solar panels are underway throughout the region. Furthermore, in Ethiopia for several years a project has been promoted in the rural areas of Bale and South West Shewa - in the Oromia region - introducing families to “improved” stoves that cook with high energy efficiency. The project has also activated a virtuous circle of generation of carbon credits which are then reinvested for local development.

**DEVELOPMENT LINES**

COOPI’s priority areas and sectors of intervention in the near future in Eastern and Southern Africa will above all be **Food Security** and the promotion of **income-generating activities**, **Water and Hygiene** and **Disaster Risk Reduction**, “historic” sectors of COOPI’s work in the region where the organization already has strong expertise and recognition. Alongside these, in the short term, COOPI will be involved in management of the humanitarian emergency in Sudan, whereas, in the future, COOPI intends to promote interventions in **more innovative fields**, such as, access to **sustainable energy sources** in rural communities (already successfully tested in Ethiopia).

Given the increasingly frequent presence of emergency and development problems affecting the Horn of Africa as a whole, especially in the area between Kenya, Ethiopia and Somalia, the intention is to promote and further strengthen the ability to intervene with a regional vision of the problems and the necessary responses.

Furthermore, the “localization” component - which has always been present in COOPI’s intervention approach - will be further systematized making it an integral part of a standard procedure, right from the stage of drafting new intervention hypotheses.

Finally, the reopening of the COOPI office in South Sudan is scheduled for 2023.

**TO FIND OUT MORE ABOUT OUR WORK IN EASTERN AND SOUTHERN AFRICA, ACCESS THE **WHERE WE WORK** SECTION OF THE COOPI WEBSITE FROM THE LINK HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML**
REGIONAL COORDINATION

MIDDLE EAST AND NORTH AFRICA

SYRIAN CRISIS: HUMANITARIAN NEEDS

14.6 million people in need of humanitarian assistance
12.4 million people affected by food insecurity
6.7 million displaced
6.6 million Syrian refugees in the world
13 million people lacking sufficient access to water
2.5 million children unable to follow a regular education path

Sources: UNHCR, OCHA

PHOTO: SIMONE DURANTE
IN THE 13 YEARS SINCE THE BEGINNING OF THE SYRIAN CRISIS - the most serious in the world for the number of people forced to flee - more than 13 million people have fled the country or are internally displaced within its borders. The crisis also involves neighboring countries, which have welcomed more than 5 million Syrian refugees and are experiencing growing financial pressure. The whole region - including the countries of North Africa - is characterized by complex and prolonged crises, most often linked to conflicts, political instability and corruption. This has resulted in the loss of basic services, displaced people and refugees from and in every country in the region, internal social tension, ever-increasing poverty and food insecurity, with little to no chances of recovery especially due to the lack of job prospects.

Adding to this already difficult situation, the impact of the February 6, 2023 earthquake in Syria is estimated to have affected around 4 million people and around 2 million of those are in the province of Aleppo where COOPI has been operating for several years.

WHERE WE OPERATE

COOPI HAS BEEN PRESENT IN THE MIDDLE EAST SINCE 1998 AND IN NORTH AFRICA SINCE 2021.

COOPI CURRENTLY OPERATES IN THE REGION IN SYRIA, IRAQ, LEBANON, JORDAN, LIBYA AND TUNISIA. COOPI HAS ITS MIDDLE EAST AND NORTH AFRICA REGIONAL COORDINATION IN BEIRUT.
COOPI’S PRIORITY AREAS OF INTERVENTION IN THE MIDDLE EAST AND NORTH AFRICA

In the Middle East and North Africa, COOPI adopts a regional approach based on a multi-sectoral response and on three programmatic pillars: Food Security & Livelihood, Protection & Education, and WASH (Water, Sanitation, Hygiene). To these, emergency management has recently been added, especially in Syria following the February 6 earthquake.

The regional approach in planning interventions gives COOPI the possibility of having an overview of the needs of the area and the decentralized organizational model allows it to promptly adopt adequate choices, close to the needs that emerge on the ground.

Field work is carried out by coordinating the interventions from time to time with the local authorities and organizations present in the area and by listening to and involving the local beneficiary communities.

COOPI IN THE MIDDLE EAST AND NORTH AFRICA 2022

SECTORS OF INTERVENTION | COUNTRIES
--- | ---
WATER AND HYGIENE | IRAQ • LEBANON
GOVERNANCE | LIBYA
PROTECTION | SYRIA • IRAQ • LEBANON • JORDAN
EDUCATION IN EMERGENCY | SYRIA • IRAQ • LEBANON
FOOD SECURITY AND LIVELIHOOD | IRAQ • SYRIA
BUSINESS DEVELOPMENT | JORDAN • IRAQ • LEBANON
The Protection activities carried out by COOPI in the area of the Syrian crisis are essentially articulated on two fronts. The first front has the main objective of giving support to people who are particularly vulnerable and seriously traumatized by the war - especially women heads of families left alone to take care of their children, disabled and elderly. COOPI offers them:

- **PSYCHOSOCIAL SUPPORT**, especially through mobile units;
- **ACCOMPANYING** those needing psychological support, through individual “CASE MANAGEMENT” and supply of specialized and quality services, such as those provided by therapists;
- **SUPPLY OF MEDICAL MATERIALS AND AWARENESS CAMPAIGNS.**

The second front of intervention instead is aimed at children and teenagers, to encourage their return to regular education and training courses. In the context of Education in Emergency, COOPI carries out both “infrastructural” and support as well as training activities, including:

- **REHABILITATION AND IMPROVEMENT** of school infrastructure, whenever possible with semi-permanent materials, and whenever available sourced locally;
- **ACCOMPANYING** youth to after school programs for reintegration into the educational system and to reduce the risk of dropping-out;
- **EQUIPPING** classrooms and supplying school supplies to children;
- **TEACHER TRAINING**, especially in dealing with children who are victims of trauma caused by humanitarian crises.

**ACTIVITIES OF PROTECTION TAKE PLACE IN ALL THE COUNTRIES THAT ARE AFFECTED BY THE SYRIAN CRISIS WHERE COOPI OPERATES: SYRIA, IRAQ, LEBANON AND JORDAN.**

**ACTIVITIES OF EDUCATION IN EMERGENCY HAVE BEEN HAPPENING FOR THE MOST PART IN IRAQ AND ALSO IN LEBANON AND JORDAN.**
PROMOTING ACCESS TO WATER AND HYGIENE

COOPI promotes better and more widespread access to water by operating at the community level:

- **Ensuring** quality water and sanitation for public facilities, such as schools and hospitals;
- **Building or Rehabilitating** wells, water points and latrines, especially in rural areas;
- **Rehabilitating** water treatment plants and water networks for communities and municipalities;
- **Distributing hygiene kits.**

Finally, the promotion of better access to water and environmental services also includes some projects for the integrated and sustainable management of municipal solid waste, an activity launched in Lebanon, Libya and Tunisia.

**IN THE AREA OF THE SYRIAN CRISIS, COOPI HAS CREATED PROJECTS THAT PROMOTE ACCESS TO WATER IN IRAQ, LEBANON AND MOST RECENTLY IN LIBYA.**

PROMOTING PARTICIPATORY GOVERNANCE

COOPI always adopts a participatory approach in the projects it carries out. In the Middle East and North Africa in particular, COOPI promotes structured multi-stakeholder consultation processes involving local authorities and representatives of civil society in the context of large multi-year projects for the improvement of the delivery and quality of public services, especially water and waste management services in areas where these are very scarce or almost absent.

**IN THE MIDDLE EAST AND NORTH AFRICA COOPI HAS PROMOTED SEVERAL STRUCTURED PROCESSES OF PARTICIPATORY GOVERNANCE IN LEBANON, IN IRAQ, AND IN 2022 ALSO IN LIBYA.**
In the Middle East, in the area of the Syrian crisis, COOPI promotes different types of intervention as a response to poverty and the spread of food insecurity:

- **Start-up and relaunching of small agricultural and zootechnical activities;**
- **Launching of other income generating activities, also through the cash for work mechanism;**
- **Professional training and support for small entrepreneurs;**
- **Food distributions for particularly vulnerable people (women head of households, disabled persons, the elderly) and also supporting the relaunching of small local businesses.**

**DEVELOPMENT LINES**

COOPI’s priority areas and sectors of intervention in the near future in the Middle East will be:

- **Emergency management,** especially in Syria - hit by an earthquake on 6 February 2023 - and in the countries impacted by the Syrian crisis;
- **Protection and education in emergency,** especially in Syria and in the countries impacted by the Syrian crisis;
- **Food security, income generating activities and business development;**
- **Water and sanitation,** including waste management systems.

To find out more about our work in Middle East and North Africa, access the "Where we work" section of the COOPI website from the link HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML and from there consult the pages dedicated to individual countries by selecting them from the interactive map.
REGIONAL COORDINATION

LATIN AMERICA AND THE CARIBBEAN

VENEZUELAN CRISIS: HUMANITARIAN NEEDS

7 million people in need of humanitarian assistance, including 3 million children

7 million migrants, refugees and asylum seekers in other Latin American and Caribbean countries

Source: R4V, “Refugiados y Migrantes Venezolanos en la Región” 2023

PHOTO: NESTOR QUIÑONES IZQUIERDO
IN LATIN AMERICA AND THE CARIBBEAN COOPI operates across a vast territory (South America, Central America and the Caribbean), which has considerable internal differences, namely environmental, social and economic. Despite the great uniformity of the environmental, cultural and political-economic context of these countries, some recurrent critical issues are challenging their development. These are political instability, corruption and armed conflicts, strong social inequalities and high unemployment rates, the pervasive presence of crime in many economic sectors and the prevalence of an informal economy. Furthermore, in recent years several of the countries where COOPI operates have been hit by the Venezuelan crisis, the most serious internal humanitarian crisis in modern Latin American history. The countries within this area are mostly characterized by poor access to basic services, a constant increase of people in need of humanitarian aid, migration phenomena and a large number of displaced persons.

COOPI has been present in Latin America and the Caribbean since 1967. Currently in the region COOPI is present in Bolivia, Ecuador, Guatemala, Haiti, Paraguay, Peru, Venezuela and Colombia. COOPI’s headquarters and its regional coordination are based in Bogota.
COOPI’S PRIORITY AREAS OF INTERVENTION IN LATIN AMERICA AND THE CARIBBEAN

In Latin America and the Caribbean, COOPI develops integrated multi-sector interventions in complex crisis situations, strengthening the resilience of communities in a framework that links humanitarian response, rehabilitation and development. The main areas of intervention in which COOPI is involved in the Region are protection and access to water, the promotion of food security and access to livelihoods, environmental protection and disaster risk reduction, the promotion of inclusive governance and human rights, healthcare and the promotion of sexual and reproductive rights, the circular economy and solid-waste management.

Participatory governance and promotion of the empowerment of local organizations (so-called localization) through technical assistance to local stakeholders are the defining factors of COOPI’s approach in the area, where the main beneficiaries are groups that suffer specific situations of vulnerability such as indigenous populations, farmers, migrants, asylum seekers and refugees, with priority given to women and children. Special attention is paid to Haiti, a country with the lowest development indices in the region, in particular in relation to nutrition and food security.

COOPI’s modus operandi in the region is characterized by the involvement of institutions, local organizations and communities.

COOPI IN LATIN AMERICA AND THE CARIBBEAN 2022

<table>
<thead>
<tr>
<th>SECTORS OF INTERVENTION</th>
<th>COUNTRIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>MIGRATIONS</td>
<td>VENEZUELA • PERU • ECUADOR</td>
</tr>
<tr>
<td>PROTECTION</td>
<td>VENEZUELA • PERU • ECUADOR</td>
</tr>
<tr>
<td>WATER AND HYGIENE</td>
<td>PERU • BOLIVIA • PARAGUAY • VENEZUELA</td>
</tr>
<tr>
<td>FOOD SECURITY</td>
<td>HAITI • VENEZUELA • PARAGUAY</td>
</tr>
<tr>
<td>HEALTH</td>
<td>BOLIVIA • VENEZUELA</td>
</tr>
<tr>
<td>GOVERNANCE AND HUMAN RIGHTS</td>
<td>PARAGUAY</td>
</tr>
<tr>
<td>ENVIRONMENT AND DRR</td>
<td>PARAGUAY • PERU</td>
</tr>
</tbody>
</table>
As part of the management of humanitarian crises in Latin America and the Caribbean, COOPI works with local partners to promote a rapid response mechanism for the needs of the "populations on the move", from setting up temporary shelters and supplying basic services to offering assistance for small start-ups and income-generating activities. As part of these interventions, COOPI plays an important role in the protection of vulnerable populations, especially boys, girls and women. Particular focus is placed on people who are victims of gender-based violence and human trafficking where the aim is the protection of sexual and reproductive rights.

**PROTECTIVE INTERVENTIONS IN THE LAST YEARS HAVE BEEN PROMOTED ESPECIALLY IN VENEZUELA, PERU AND ECUADOR, IN THE CONTEXT OF MANAGING THE VENEZUELAN CRISIS.**

**MORE SPECIFICALLY:**

- **IN VENEZUELA** AIMED AT ASSISTING VICTIMS OF HUMAN TRAFFICKING AND GENDER-BASED VIOLENCE;
- **IN ECUADOR** PROMOTING PROFESSIONAL TRAINING FOR DISPLACED PEOPLE, MIGRANTS AND REFUGEES AS WELL AS FACILITATING START-UPS AND OTHER INCOME-GENERATING ACTIVITIES.
PROMOTING ACCESS TO WATER AND HYGIENE

In Latin America and the Caribbean, COOPI promotes fair and more widespread access to water by operating above all at the community level, intervening on several levels: construction and rehabilitation of infrastructures, such as in schools and health centers through the WASH Fit/WASH Sis Water and Sanitation for Health Facility Improvement Tool methodology, distribution of hygiene kits, training and awareness-raising.

WASH INTERVENTIONS IN RECENT YEARS HAVE BEEN PROMOTED IN VENEZUELA, PERU AND ECUADOR, WITH THE SPECIFIC OBJECTIVE OF MANAGING THE VENEZUELAN CRISIS. A MULTI-YEAR PROJECT FOR INTEGRATED WASTE MANAGEMENT AND PROMOTION OF THE CIRCULAR ECONOMY IS UNDERWAY IN BOLIVIA.

PROMOTING FOOD SECURITY

COOPI fosters articulated programmes for food security throughout the area in which it operates in Latin America and the Caribbean, mainly through:

- Launching of start-ups and relaunching of small agricultural, artisanal and entrepreneurial activities;
- Food distributions and CBI (cash-based interventions) through the use of sim cards;
- Providing balanced school meals in schools and educational institutions;
- Development of supply chains.

FOOD SECURITY ACTIVITIES ARE CARRIED OUT BY COOPI THROUGHOUT THE REGION, MAINLY IN HAITI AND VENEZUELA.
COOPI’s work in Latin America and the Caribbean essentially involves two main areas: promotion and conservation of **environmental ecosystems on one hand and disaster risk reduction on the other**.

The first focus involves areas of great environmental importance - such as the **Gran Chaco** in Paraguay - with the aim of launching **sustainable development** programmes that offer communities concrete prospects for equitable development while still protecting the biodiversity of different places.

The second focus aims to prepare communities for the prevention and mitigation of the risks from natural hazards. COOPI’s programs in the sector are mainly based on the creation of **geographic information systems** that highlight the resources and vulnerabilities of the ground. **Risk studies** are also carried out to strengthen the capacity to manage risks and crises at community and institutional level including the transfer of know-how.

**DEVELOPMENT LINES**

COOPI’s main lines of development in Latin America and the Caribbean for the next few years can be summarized in the following points:

- **CONTINUING TO PROMOTE THE EMPOWERMENT** of local civil society organizations;

- **IN THE CONTEXT OF THE VENEZUELAN CRISIS**, protection interventions - especially for the benefit of victims of human trafficking and gender-based violence, also including WASH interventions;

- **RESPONSE INTERVENTIONS TO NATURAL HAZARDS AND PROGRAMS FOR PREVENTION AND MANAGEMENT OF THE SAME.**

TO FIND OUT MORE ABOUT OUR WORK IN LATIN AMERICA AND THE CARIBBEAN, ACCESS THE WHERE WE WORK SECTION OF THE COOPI WEBSITE FROM THE LINK HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML AND FROM THERE CONSULT THE PAGES DEDICATED TO INDIVIDUAL COUNTRIES BY SELECTING THEM FROM THE INTERACTIVE MAP.
FOOD DISTRIBUTION AND THE FIGHT AGAINST POVERTY IN ITALY
Launched in 1999 through the initiative of Father Barbieri, the activity of distributing food to people in difficulty in Milan has grown year by year.

Since 2020 in particular, there has been a sharp increase in requests for food aid, closely linked to the consequences of the Covid-19 pandemic. Despite the restrictions, and thanks to a complete reorganization of the business, it was possible not only to continue, but also to enhance distribution, even during the health emergency.

Moreover, in 2021, the idea of expanding support for people in difficulty in our country has taken on greater consistency, even beyond food aid; an approach that was further developed in 2022. The first food distribution center opened in 2020 and has already become a point of reference in the San Siro district: a place to listen that is part of a network of organizations active in the area for a more effective fight against fragility and the lack of citizenship, which for large sections of the population, increasingly limits their access to social services as well as their ability to exercise their own rights.

The effectiveness of this experience led COOPI to open a second distribution point in the Gallaratese district in 2021. Located directly within the COOPI headquarters, this second point is also a meeting place for the headquarters staff and those who benefit directly from the food aid, as well as with those who want to support the project by bringing their own contributions directly to the distribution point - precious opportunities for knowledge and dialogue.

In 2022, COOPI reached various districts of Milan and its periphery through this program, regularly distributing bags of food to around 1,100 people in collaboration with our project partner, Banco Alimentare. An additional 80 families asked for help because they were temporarily going through difficult times. In some months of the year, the number of people helped has thus risen significantly: in August 2022, for example, 450 families were helped, almost 20% more than the previous year. The overall quantity of food aid distributed has also grown significantly compared to 2021: in August 2022 the quantity of the entire previous year had already been reached and a total of around 45 tons of food were distributed during the year.

Increasingly large segments of the population in Italy live in poverty, experiencing both old and new forms of fragility.
THE RESOURCES OF COOPI
COOPI traditionally bases its activity to a decisive extent on so-called “institutional” funds, coming from public or private entities, whose mission is to select International Cooperation projects considered worthy and fund them. This choice is closely linked to the organization’s modus operandi, based mostly on the implementation of structured projects with the aim of helping involved communities grow from within, supporting them in the process of becoming autonomous over time. These are projects that, alongside interventions that deal with specific emergency situations, present an important component of promoting cultural changes and generating virtuous economies. Projects of this type require significant investments whose returns become visible in medium-long wait times that can be difficult to reconcile with the expectations of many individual donors who look for quick results from their contributions. Institutional donors, such as the Italian Agency for Cooperation and Development (AICS) and the European Commission or UN agencies, however, take a more “technical” approach and are more likely to consider longer wait times. On the other hand, these types of institutions require that the organizations financed by them demonstrate in a very specific way the results produced and the changes obtained, therefore COOPI carries out an important work of accountability towards these donors.

MAIN INSTITUTIONAL DONORS

- European Union
- UNHCR
- UNICEF
- USAID
- IOM
- WFP
- CAR
- AFD
- MINISTERO DELL’INTERNO
- FACILITÉ SAHEL
- OCHA
- The Global Fund
- FAO
- UNFPA
- BPRM
- Enabel

**COOPI BASES ITS BUSINESS ON INSTITUTIONAL FUNDS: A CHOICE STRICTLY LINKED TO THE ORGANIZATION’S MODUS OPERANDI, BASED ON THE IMPLEMENTATION OF STRUCTURED PROJECTS.**
STRATEGIC PARTNER
COOPI IS CONTINUALLY COMMITTED TO BUILDING PARTNERSHIPS WITH OTHER LARGE HUMANITARIAN ORGANIZATIONS AND ACTIVATING COLLABORATIONS WITH FOUNDATIONS, COMPANIES AND MAJOR DONORS.

COOPI acts in the field more and more often in partnership with other major players in the world of international cooperation: acting together, each according to their skills, is increasingly important to intervene effectively on the ground in the worst humanitarian crises and to promote organic and sustainable development.

The implementation of humanitarian and development programs of significant size and impact can and must necessarily pass through a dialogue and a multi-stakeholder co-financing plan, where one or more institutional donors can be supported by private philanthropic subjects, who contribute resources on specific and concrete activities.

PARTNER HUMANITARIAN ORGANIZATIONS - INTERNATIONAL

• ACF
• ACF SPAIN
• ACTED
• ADRA
• AIDOS
• ALIMA
• ALTERVIDA
• ANE ETHIOPIA
• AVSI
• CARE FRANCE
• CEFA
• CESVI
• CHRISTIAN AID IRELAND
• CISP
• COMUNE DI FANO
• COOPI SUISSE
• CORDAID
• COSPE
• RED CROSS CHAD
• RED CROSS ECUADOR
• CRS
• CUAMM
• CWV
• DRC
• E4IMPACT
• ERICA
• HUMANITY & INCLUSION FRANCIA
• ICU
• IRC
• LVIA
• MDM FRANCE
• MERCY CORPS
• MLAL
• OHDEL
• OXFAM SPAIN
• PADF
• PADIESE
• PARAGUAY ORGANICO
• PLAFAM
• PLAN INTERNATIONAL
• PUI FRANCE
• SAVE THE CHILDREN ITALIA
• SAVE THE CHILDREN INTERNATIONAL
• SOLIDARITÉ INTERNATIONALE FRANCE
• SOS SAHEL FRANCE
• TAMAT
• TDH SWISS
• UNITED PURPOSE
• WHH WELTHUNGERHILFE
• VIS
• WVI
• WWF WORLDWILDLIFE FUND
PARTNER HUMANITARIAN ORGANIZATIONS - LOCAL

WEST AFRICA
BURKINA FASO
• GOROM GOROM HEALTH DISTRICT
GAMBIA
• CHILD DEVELOPMENT ASSOCIATION (CEDAG)
MALI
• DJENNÉ HEALTH DISTRICT
MAURITANIA
• AMAPV
• SOS DÉSERT
NIGER
• DIRECTION RÉGIONALE DE LA SANTÉ PUBLIQUE (DRSP), DIRECTION RÉGIONALE DE L’ENSEIGNEMENT PROFESSIONNEL ET TECHNIQUE (DRFP/T), TRIBUNAL DE GRANDE INSTANCE DE DIFFA, TRIBUNAL D’INSTANCE DE MAÎNE SOROA
• INITIATIVES COMMUNAUTAIRES RESILIENCE DÉVELOPPEMENT ICRD
NIGERIA
• AFRYDEV
• JIRAH DDO FOUNDATION

CENTRAL AFRICA
CHAD
• ACORD TCHAD (ASSOCIATION DE COOPÉRATION ET DE RECHERCHE POUR LE DÉVELOPPEMENT)
• ASSOCIATION POUR LA PROTECTION, SOLUTION AUX ORPHELINS ABANDONNÉS ET VULNÉRABLES (APSOA)
• CELIAF (CELLULE DE LIAISON ET D’INFORMATION DES ASSOCIATIONS FÉMININES)
• INITIATIVE DÉVELOPPEMENT DES PROJETS SOLIDAIRE
CENTRAL AFRICAN REPUBLIC
• AGENCE NATIONALE DE L’EAU ET DE L’ASSAINISSEMENT (ANEa)
• URU (ONG RCA)
DEMOCRATIC REPUBLIC OF CONGO
• ACTION JUSTICE PAIX (AJP)
• BOK ANGLICAN RDC
• INSTITUT CONGOLAIS POUR LA CONSERVATION DE LA NATURE (ICCN) VIA LA ZONE DE CONSERVATION DE BIJU-MBOMOU (ZCBM), INSTITUT CONGOLAIS POUR LA CONSERVATION DE LA NATURE (ICCN) VIA LE PARC NATIONAL UPEMBBA
• SAPI CHILD (RDC)
EASTERN AND SOUTHERN AFRICA
ETHIOPIA
• ACTION FOR SOCIAL DEVELOPMENT AND ENVIRONMENTAL PROTECTION ORGANISATION (ASDEPO)
• ARSI UNIVERSITY
• BUREAU OF LABOR AND SOCIAL AFFAIRS (BOLSA)
• BUREAU OF WOMEN, CHILDREN AND YOUTH AFFAIRS (BOWCya)
• DEVELOPMENT FOR PEACE ORGANIZATION (DPO)
• ERSHA
• HEKS/EPER SWISS CHURCH AID
• IMAGINE1DAY
• TRIPLE BOTTOM LINE ENTERPRISES (3BL)
• UNIVERSITY INDUSTRY LINKAGE (CSUIL)
• WEPAYDO
PARTNER HUMANITARIAN ORGANIZATIONS - LOCAL

MALAWI
- CENTRE FOR HUMAN RIGHTS AND REHABILITATION (CHRR)

SUDAN
- BUSINESS AND PROFESSION WOMEN (BPWVO)
- GOAL
- MOTADAMINON
- SAHARI ORGANIZATION FOR DEVELOPMENT

MIDDLE EAST AND NORTH AFRICA
JORDAN
- AL MANARA ASSOCIATION FOR LOCAL DEVELOPMENT
- BAB LAD CHARITABLE ASSOCIATION
- DEIR YOUSEF CHARITABLE ASSOCIATION
- ERHABA CHARITABLE ASSOCIATION
- EDUCATION FOR EMPLOYMENT JORDAN
- ARAB RENAISSANCE FOR DEMOCRACY AND DEVELOPMENT (ARDD)
- FEDERAZIONE FEMMINILE PER LA PACE GLOBALE
- NOUR HUSSEIN FOUNDATION (NHF)

IRAQ
- AID GATE ORGANIZATION (AGO)

LEBANON
- HUMAN IMPACT ORGANIZATION (HIO)
- PUBLIC AID OGANISATION (PAO)
- SEDO
- YOUTH ACTIVITY ORGANIZATION (YAO)

LATIN AMERICA AND THE CARIBBEAN
BOLIVIA
- GAMLP GOBIERNO AUTÓNOMO MUNICIPAL DE LA PAZ
- PROYECTO DE DESARROLLO COMUNITARIO (PRODECO)

ECUADOR
- UNIVERSIDAD MAYOR DE SAN ANDRES DI LAZ (UMSA)

LEBANON
- EL QUOBBEH’S SOCIAL DEVELOPMENT CENTER (SDC)
- GREENTRACK ONG
- MUNICIPALITY OF TRIPOLI
- RENEE MOWAD FOUNDATION
- UNION OF THE MUNICIPALITIES OF JURD AL KAYTEE (UMJK)
- JED, ASET, MADA ASSOCIATION UNION
- UNION OF THE MUNICIPALITIES OF JURD AL DAYTAA LEBANON

SYRIA
- SYRIAN MINISTRY OF EDUCATION
- SARC

PARAGUAY
- UNIVERSIDAD MAYOR DE SAN ANDRES DI LAZ (UMSA)

LATIN AMERICA AND THE CARIBBEAN
BOLIVIA
- GAMLP GOBIERNO AUTÓNOMO MUNICIPAL DE LA PAZ
- PROYECTO DE DESARROLLO COMUNITARIO (PRODECO)

FOUNDATIONS, COMPANIES AND OTHER PRIVATE ENTITIES

Boehringer Ingelheim
Tantaro Tanta label
Sapori e ricordi
Vitol Foundation
## THE BALANCE SHEET IN BRIEF

### BALANCE SHEET (in Euros)

<table>
<thead>
<tr>
<th>Item</th>
<th>2022</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net fixed assets</td>
<td>839,543</td>
<td>749,341</td>
</tr>
<tr>
<td>Receivables from donors</td>
<td>4,513,184</td>
<td>4,174,909</td>
</tr>
<tr>
<td>Receivables from others</td>
<td>6,695,926</td>
<td>3,850,456</td>
</tr>
<tr>
<td>Liquid assets</td>
<td>15,202,694</td>
<td>13,133,262</td>
</tr>
<tr>
<td>Prepayments and accrued income</td>
<td>3,902</td>
<td>7,421</td>
</tr>
<tr>
<td>Income for Ongoing Projects</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>27,255,249</td>
<td>21,915,389</td>
</tr>
<tr>
<td><strong>LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Common fund</td>
<td>70,000</td>
<td>70,000</td>
</tr>
<tr>
<td>Reserves restricted by decision of institutional bodies</td>
<td>150,000</td>
<td>150,000</td>
</tr>
<tr>
<td>Other funds</td>
<td>2,871,421</td>
<td>2,277,664</td>
</tr>
<tr>
<td>Operating profit</td>
<td>64,873</td>
<td>65,521</td>
</tr>
<tr>
<td><strong>TOTAL NET WORTH</strong></td>
<td>3,156,294</td>
<td>2,563,185</td>
</tr>
<tr>
<td>Provisions for risks and charges</td>
<td></td>
<td>150,000</td>
</tr>
<tr>
<td>Severance indemnity for subordinate employment</td>
<td>622,580</td>
<td>562,910</td>
</tr>
<tr>
<td>Payables to banks</td>
<td>4,754,379</td>
<td>3,205,572</td>
</tr>
<tr>
<td>Other short payables</td>
<td>3,970,214</td>
<td>3,278,059</td>
</tr>
<tr>
<td>Accruals and deferred income</td>
<td>96,034</td>
<td></td>
</tr>
<tr>
<td>Ongoing Projects deferred income</td>
<td>14,655,748</td>
<td>12,155,663</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td>27,255,249</td>
<td>21,915,389</td>
</tr>
<tr>
<td><strong>PROFIT AND LOSS ACCOUNT</strong> (in Euro; reclassified balance)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>PROCEEDS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income by projects</td>
<td>76,606,300</td>
<td>64,683,885</td>
</tr>
<tr>
<td>Subscriptions</td>
<td>6,500</td>
<td>6,500</td>
</tr>
<tr>
<td>Fundraising</td>
<td>1,332,762</td>
<td>1,145,029</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>77,945,562</td>
<td>65,835,414</td>
</tr>
<tr>
<td><strong>OUTLAYS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Outlays for projects</td>
<td>74,497,917</td>
<td>62,555,337</td>
</tr>
<tr>
<td>Fundraising Outlays</td>
<td>751,549</td>
<td>827,911</td>
</tr>
<tr>
<td>Support Outlays</td>
<td>2,631,223</td>
<td>2,386,645</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>77,880,689</td>
<td>65,769,893</td>
</tr>
<tr>
<td><strong>PROFIT/LOSS FINANCIAL YEAR</strong></td>
<td>64,873</td>
<td>65,521</td>
</tr>
</tbody>
</table>
THE RESOURCES OF COOPI

FUNDING SOURCES

INTERNATIONAL ORGANIZATIONS 44%
EUROPEAN UNION 28%
ITALIAN GOVERNMENT & LOCAL ENTITIES 13%
FOREIGN GOVERNMENTS 10%
PRIVATE INSTITUTIONS AND PRIVATE DONORS 5%

USE OF FUNDS BY SECTORS OF INTERVENTION

PROTECTION 26%
FOOD SECURITY 15%
WATER, HYGIENE AND SANITATION 14%
NUTRITIONAL SECURITY 11%
HEALTH 8%
MIGRATIONS 7%
TRAINING 7%
BUSINESS DEVELOPMENT 4%
ENVIRONMENT & DRR/ GOVERNANCE/HUMAN RIGHTS/OTHER 8%

USE OF FUNDS BY GEOGRAPHICAL AREA

AFRICA 79%
LATIN AMERICA AND THE CARIBBEAN 11%
THE MIDDLE EAST 9%
ITALY 1%

HOW FUNDS ARE BEING USED

97% PROJECTS
3% SUPPORT ACTIVITIES

THE COMPLETE VERSION OF THE FINAL BALANCE AS AT 31 DECEMBER 2022, SUBJECT TO AUDITING BY BDO ITALIA SPA, AND THE RELATED CERTIFICATION LETTER ARE AVAILABLE ON THE WEBSITE WWW.COOPI.ORG AT THE FOLLOWING LINKS:

IN ENGLISH WWW.COOPI.ORG/EN/ACCOUNTABILITY.HTML
IN ITALIAN HTTPS://WWW.COOPI.ORG/IT/BILANCIO.HTML
COOPI’s dialogue with private donors is primarily oriented towards building long-lasting relationships based on frequent information regarding the activities carried out as well as constant communication.

In recent years, digital platforms have assumed a fundamental role among COOPI’s fundraising avenues alongside the more traditional ones. In 2022 we were able to resume some face-to-face events as well as relaunch dialogue with companies and large donors; the work stemming out from this will be evident in upcoming years.

In 2022 COOPI also continued to promote and manage Child Sponsorship (CSP) for the benefit of more than 1,300 children in 18 centers in 6 countries (Ethiopia, Central African Republic, Democratic Republic of Congo, Sierra Leone, Senegal and Uganda).

An intense donor care activity was carried out throughout the year, punctually and extensively informing donors about the activities carried out thanks to their contributions.

As regards face-to-face initiatives and events, in 2022 Cascina Aperta was held in September and there were some other initiatives organized in the area by volunteer groups of COOPI Crema and COOPI Brescia.
CAMPAIGN FOR FOOD AID FOR FAMILIES IN DIFFICULTY IN MILAN

The fundraising campaign for distributing bags of food to families in difficulty in Milan was actively promoted throughout the 2022 year, combining tools of promotion - radio commercials, billboards, leafleting - with more specific activities aimed at the active involvement of the Foundation’s territorial proximity network. In 2022, a video dedicated to the initiative was also shot and the testimonies of various people involved in the project were collected, from beneficiaries to volunteers.

5X1000

In 2022, COOPI’s campaign for the promotion of 5x1000 focused on the activity of distributing bags of food to families in difficulty in Milan, a need which is constantly growing due to recent crises.

In 2022 COOPI received €71,883 in 5x1000 contributions with 1,712 preferences (related to 2021-2020 income tax returns).

LIFE IS A GIFT THAT LASTS FOREVER

In 2021, COOPI’s new legacy campaign entitled “Life is a gift that lasts forever” was launched with completely revised graphics and a new website dedicated to the campaign: testamentosolidale.coopi.org.

The launch of the campaign - which has been backed by the National Council of Notaries - was accompanied by an intense outreach towards numerous Provincial Notary Councils throughout Italy. 28 Councils joined the campaign which, immediately, led to an increase in requests for information from both notaries and potential donors.

In 2022 the campaign continued and COOPI received 1 bequest of €20,000 which brings the total received by COOPI through bequests and in memory donations to around €310,000 since 2015, the year the first campaign was launched.
COOPI's communication throughout 2022 highlighted our commitments in humanitarian emergencies, in the promotion of sustainable development and environmental protection, in the fight against poverty in Italy and in the promotion of the professionalization of the International Cooperation.

KNOWING AND MOBILIZING FOR HUMANITARIAN EMERGENCIES

In 2022 COOPI communication opened the year with the appeal for the humanitarian emergency caused by cyclone Ana in Malawi. The communication for this emergency allowed COOPI to highlight the link that exists in the most fragile countries between climate change and poverty. The appeal for cyclone Ana was the first of a series of appeals that the organization launched in 2022 and 2023, with increasing frequency, to make the public aware of humanitarian emergencies and involve them in the mobilization of confronting them.

COMMITMENT TO SUSTAINABLE DEVELOPMENT AND ENVIRONMENTAL PROTECTION

A strategic theme at the heart of COOPI’s communication in 2022 was that of the organization’s commitment to promoting sustainable development and environmental protection. This commitment can be best understood through the story of a three-year project carried out in the large Upemba Park and in the Bili Mbomu Nature Reserve - in the Democratic Republic of Congo - which aims to reduce the structural causes of food and nutritional insecurity in a sustainable way while both protecting wildlife and strengthening the resilience of the most vulnerable populations living in adjacent villages. The project was highlighted through the documentary “Conservare, sopravvivere” (“Conserve, survive”) a video project by Angelo Loy that was shown alongside works by photographer Marco Mensa. The value of the project could be felt not only during the viewing by the Italian public, but also by that of the population directly involved in the project who attended a preview of the screening. They were able to identify themselves within the images and retrace the overall sense of the journey made in first person by viewing the final project.

FIGHTING POVERTY IN ITALY

In Italy, the activity of distributing food to families in difficulty and fighting poverty was enhanced through the creation of a special institutional video and the publication - in December 2022 - of an article in Corriere della Sera/Buone Notizie.

THE SCHOOL OF INTERNATIONAL COOPERATION

Throughout 2022, communication relating to the School of International Cooperation was strengthened and developed, an initiative whereby COOPI actively promotes the professionalization of the sector. The website of the School was created and various activities were carried out to strengthen its positioning as well as promote its courses.
COOPI COMMUNICATES

INSTITUTIONAL EVENTS

During the year, there were several key moments which represented important opportunities for COOPI to "open the doors" of the organization and welcome the public. The main ones were Cascina Aperta, the COOPI Meeting and the conference "The near future".

Cascina Aperta (part of the program within the event of the same name promoted annually by the Municipality of Milan) focused on the theme of food insecurity, and featured different guest perspectives in various languages. Cascina Aperta also offered the opportunity to view Angelo Loy’s documentary "Conserve, survive" and set up the homonymous photographic exhibition by Marco Mensa. COOPI’s Annual Report was also presented during the event.

The COOPI Meeting allows each year for a large representation of COOPI’s activity managers in the various countries to converge in the Milan office for several days of discussion and mutual information sharing (see also the dedicated paragraph in the chapter "Governance and Organization").

In 2022 we finally held the Round Table entitled: "The near future: international cooperation in times of global crises." The event - broadcast in 4 languages and was attended by 70 people in person and 230 remotely, including several members of COOPI’s staff from the various countries where we operate.

The institutional events were also precious moments for the organization to 'speak' to a wider audience. In fact, during these events COOPI’s activities were recounted several times by:

+15 NEWS AGENCIES
+60 ONLINE NEWSPAPERS

4 NEWSPAPERS

3 JOURNALS

5 RADIO STATIONS

2 TELEVISION STATIONS
INTERNAL COMMUNICATION: CIRCULATION OF DEVELOPMENT LINES

Internal communication in 2022 was focused on the circulation of COOPI’s Development Guidelines 2022-2024 “The Near Future.” This distribution of materials was coordinated throughout the organization at all levels, starting with the various Regional Coordinations in Africa, Middle East and Latin America and the Caribbean: a special video was created and disseminated involving the Board of Directors, special presentations were made by the Regional Coordinators to the staff in the countries and the document was translated into English, French and Spanish.

TEN YEARS OF COOPI SUISSE

2022 marked 10 years since the formation of COOPI Suisse. COOPI’s Communication supported the Swiss Association in the creation of an institutional video and in the organization of the events relating to the tenth anniversary.

ADVOCACY CAMPAIGNS

In 2022 COOPI was committed to supporting advocacy campaigns promoted by the international cooperation sector as a whole:

- joined the appeal for peace in Ukraine presented by Link 2007 to the Italian Parliament;
- joined the 070 Campaign promoted by FOCSIV, Link 2007, AOI International Cooperation and Solidarity, CINI Italian Coordination of International NGOs, for the effective and immediate allocation of 0.70% of national wealth in support of development objectives;
- actively fought against smear campaigns aimed at stopping the reception of migrants in Italy.

IN 2022 THE PRINTED COOPI REVIEW COUNTS

ON THE ORGANIZATIONS WEBSITE THERE WERE

170 ISSUES

57 ARTICLES

DEDICATED TO

42 REALIZED PROJECTS TRANSLATED INTO SEVERAL LANGUAGES

HOW MANY FOLLOW COOPI

2022

COOPIORG 160,838
YOUTUBE 42,638
FACEBOOK 32,507
TWITTER 8,265
LINKEDIN 36,403
INSTAGRAM 3,931
COOPI NEWS 10,000

PHOTO: COOPI ARCHIVE
METHODOLOGICAL NOTE

Transparency is a cardinal principle for COOPI: it characterizes the organization’s action through the provision of processes and procedures that promote and safeguard it and informs communication between the organization and all its stakeholders.

The COOPI Annual Report, published this year for the seventh time, constitutes the natural evolution of the original Annual Report that the organization had already published in the previous 14 years and illustrates its governance and organization, strategic lines, policies and the working methods, the use of resources and the main activities carried out, all over the world as well as in Italy, and illustrates their commitment to communication to the various stakeholders.

The 2022 Annual Report includes data and indicators deemed appropriate for describing and evaluating the organization and its activities, taking into consideration the indications provided by the Guidelines for the preparation of the Social Report of Third Sector Entities and the Guidelines of the Global Reporting Initiative widely shared internationally.

The process of drafting the Annual Report began with the mandate of the Senior Management and included extraction of data from the information systems of the organization and, when appropriate, re-ELaboration of the same by the various offices responsible for the subject; integration of available information by conducting interviews with senior management and the managers of the various offices; revision of the analytical index of the document and drafting of the texts; approval of the chapters of the document by the various competent offices and final approval by the Top Management.

The Annual Report is integrated into a set of activities carried out by the organization with the aim of providing comprehensive accountability to its stakeholders. The Financial Statements, from which the balance sheet and economic-financial data were extracted, were certified by an accredited external auditor (the balance sheet and relative letter of asseveration can be consulted on the website www.coopi.org). COOPI’s activity is also analyzed through intense internal auditing by the Control, Monitoring and Audit Office and periodically by some of the most authoritative and demanding financiers in the world of International Cooperation, including ECHO, USAID, Unicef.

The recognition of COOPI as an NGO recognized by the Ministry of Foreign Affairs and its registration in the Register of Legal Persons of the Prefecture of Milan further testify to the existence in COOPI of specific requirements of solidity and transparency.

The contextual data reported in the document come from official documentation of authoritative international institutions, such as the UN, the European Commission and the Agencies and Offices connected to them.

For the set up of the Annual Report, the management of the drafting process, the conduct of interviews and the finalization of the document, COOPI availed itself of the support of an external consultant with a recognized professionalism in the matter.

CERTIFICATE OF CONFORMITY

The compliance of COOPI’s 2022 Annual Report with the provisions of the Guidelines for the preparation of the Social Report of Third Sector Entities has been verified and certified by the Control Body of the Foundation.

---

THE CERTIFICATE OF CONFORMITY CAN BE CONSULTED AT THE LINK HTTPS://WWW.COOPI.ORG/IT/BILANCIO.HTML
<table>
<thead>
<tr>
<th>Country</th>
<th>Address</th>
<th>Contact Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bolivia</td>
<td>Av. 20 de Octubre n. 2396, Edif. Maria Haydee Piso 11, Zona Sopocachi, La Paz</td>
<td><a href="mailto:coord.bolivia@coopi.org">coord.bolivia@coopi.org</a></td>
</tr>
<tr>
<td>Burkina Faso</td>
<td>Rue 29.13, zone du Bois, Ouagadougou</td>
<td><a href="mailto:cm.burkina@coopi.org">cm.burkina@coopi.org</a></td>
</tr>
<tr>
<td>Cameroon</td>
<td></td>
<td><a href="mailto:cm.cameroon@coopi.org">cm.cameroon@coopi.org</a></td>
</tr>
<tr>
<td>Chad</td>
<td>Quarter Hille Rogue; 2eme arrondissement rue 3275 porte 194, BP 1900 Ndjamen</td>
<td><a href="mailto:cm.tchad@coopi.org">cm.tchad@coopi.org</a></td>
</tr>
<tr>
<td>Colombia - Regional Coordination Latin America and the Caribbean</td>
<td>Cra 11#73-44, Edificio Monserrate, Oficina 308, Bogotá</td>
<td><a href="mailto:regional.coord.lac@coopi.org">regional.coord.lac@coopi.org</a></td>
</tr>
<tr>
<td>Ecuador</td>
<td>Luxemburgo y Portugal, Edificio Cosmopolitan Parc, Oficina 305, Quito</td>
<td><a href="mailto:coord.ecuador@coopi.org">coord.ecuador@coopi.org</a></td>
</tr>
<tr>
<td>Ethiopia</td>
<td>Yeka subcity Woreda 8, House no. New P.O. Box 2204, Addis Abeba</td>
<td><a href="mailto:hom.addisabeba@coopi.org">hom.addisabeba@coopi.org</a></td>
</tr>
<tr>
<td>Gambia</td>
<td>Mermoz , rue mz – 70 n.19 - Dakar</td>
<td><a href="mailto:regional.coord.westafrica@coopi.org">regional.coord.westafrica@coopi.org</a></td>
</tr>
<tr>
<td>Jordan</td>
<td>Al Shariah College street, Building n. 34, Floor (4th) Jabal Al Weibdeh, Amman</td>
<td><a href="mailto:hom.jordan@coopi.org">hom.jordan@coopi.org</a></td>
</tr>
<tr>
<td>Guatemala</td>
<td></td>
<td><a href="mailto:coord.guatemala@coopi.org">coord.guatemala@coopi.org</a></td>
</tr>
<tr>
<td>Haiti</td>
<td>Route de Kenscoff n. 33, Petion-Ville, Port-au-Prince</td>
<td><a href="mailto:coord.haiti@coopi.org">coord.haiti@coopi.org</a></td>
</tr>
<tr>
<td>Kenya - Regional Coordination East and Southern Africa</td>
<td>Lantana Road, Gate 212, Westland - P.O. Box 3857 - 00100 Nairobi</td>
<td><a href="mailto:hom.somaliakenya@coopi.org">hom.somaliakenya@coopi.org</a></td>
</tr>
<tr>
<td>Iraq</td>
<td>Justice Tower floor 5, offices 3, 4 and 5, Erbil</td>
<td><a href="mailto:hom.iraq@coopi.org">hom.iraq@coopi.org</a></td>
</tr>
<tr>
<td>Lebanon - Regional Coordination Middle East</td>
<td>Furun Al Hayek, Baroudi Street, Saab Building, 7th floor, Achrafie, Beirut</td>
<td><a href="mailto:regional.coord.me@coopi.org">regional.coord.me@coopi.org</a></td>
</tr>
<tr>
<td>Libya</td>
<td>Office 209, Second Floor, Almutawasit Building - Regus - As-Sraaj Asharkya, Tripoli</td>
<td><a href="mailto:hom.libya@coopi.org">hom.libya@coopi.org</a></td>
</tr>
<tr>
<td>Malawi</td>
<td>City Centre - Golden Peacock Office Complex, 2nd floor, Room 216, P/Bag 67 Lilongwe</td>
<td><a href="mailto:hom.malawi@coopi.org">hom.malawi@coopi.org</a></td>
</tr>
<tr>
<td>Mauritania</td>
<td>369 Ilot B, Tevragh Zeina, Nouakchhot</td>
<td><a href="mailto:cm.mauritanie@coopi.org">cm.mauritanie@coopi.org</a></td>
</tr>
<tr>
<td>Niger</td>
<td>Avenue de Mounio, Quartier ORTN, Rue OR-33, Niamey</td>
<td><a href="mailto:cm.niger@coopi.org">cm.niger@coopi.org</a></td>
</tr>
<tr>
<td>Nigeria</td>
<td>Mab Global Estate, house 127, Diamond street, Karsana, Gwarimpa, Abuja</td>
<td><a href="mailto:hom.nigeria@coopi.org">hom.nigeria@coopi.org</a></td>
</tr>
<tr>
<td>Paraguay</td>
<td></td>
<td><a href="mailto:coord.paraguay@coopi.org">coord.paraguay@coopi.org</a></td>
</tr>
<tr>
<td>Peru</td>
<td>Calle Federico Gerdes 193, Santiago de Surco, Lima</td>
<td><a href="mailto:coord.peru@coopi.org">coord.peru@coopi.org</a></td>
</tr>
<tr>
<td>Central African Republic</td>
<td>Sica 1, quartiere Sissongo, BP 1335</td>
<td><a href="mailto:cm.cea@coopi.org">cm.cea@coopi.org</a></td>
</tr>
<tr>
<td>Democratic Republic of Congo</td>
<td>Ecole Belge, Bureau 55, Avenue de la Gombe N° 01 Gombe, Kinshasa</td>
<td><a href="mailto:cm.rdc@coopi.org">cm.rdc@coopi.org</a></td>
</tr>
<tr>
<td>Senegal - Regional Coordination West Africa</td>
<td>Mermoz, rue mz - 70 n. 19, B.P. 15169, Dakar</td>
<td><a href="mailto:regional.coord.westafrica@coopi.org">regional.coord.westafrica@coopi.org</a></td>
</tr>
<tr>
<td>Syria</td>
<td>Malik, 7 Jadet Al Bezem 4065/8, Damasco</td>
<td><a href="mailto:hom.syria@coopi.org">hom.syria@coopi.org</a></td>
</tr>
<tr>
<td>Somalia</td>
<td>Km 5 Wadajir District in Mogadishu Mogadiscio</td>
<td><a href="mailto:hom.somaliakenya@coopi.org">hom.somaliakenya@coopi.org</a></td>
</tr>
<tr>
<td>Sudan</td>
<td>House N° 16, Block 13 PE Street 13, Amarat, Khartoum</td>
<td><a href="mailto:hom.sudan@coopi.org">hom.sudan@coopi.org</a></td>
</tr>
<tr>
<td>Tunisia</td>
<td>12 avenue de la bourse Lac 2, Tunis</td>
<td><a href="mailto:advisor.tunisie@coopi.org">advisor.tunisie@coopi.org</a></td>
</tr>
<tr>
<td>Venezuela</td>
<td>Av. Andres Bello, entre 3a y 4a transversal, Ed. Los Palos Grandes, Chacao, Miranda - Caracas</td>
<td><a href="mailto:coord.venezuela@coopi.org">coord.venezuela@coopi.org</a></td>
</tr>
<tr>
<td>Coopi Suisse</td>
<td>Via Giuseppe Curti 19A, 6900 Lugano, Svizzera</td>
<td></td>
</tr>
<tr>
<td>American Friends of Coopi</td>
<td>presso King Baudouin Foundation United States (KBFUS) 10 Rockefeller Plaza, 16th Floor, New York, NY 10020</td>
<td></td>
</tr>
</tbody>
</table>

**COOPi IN ITALY**

**Headquarters**

Coopi - Cooperazione Internazionale
Via F. De Lemene, 50 - 20151 Milano
coopi@coopi.org

**Brescia**

brescia@coopi.org

**Crema**

crema@coopi.org

**Trentino**

trentino@coopi.org

Via Vicenza 5, 38068 Rovereto (TN)