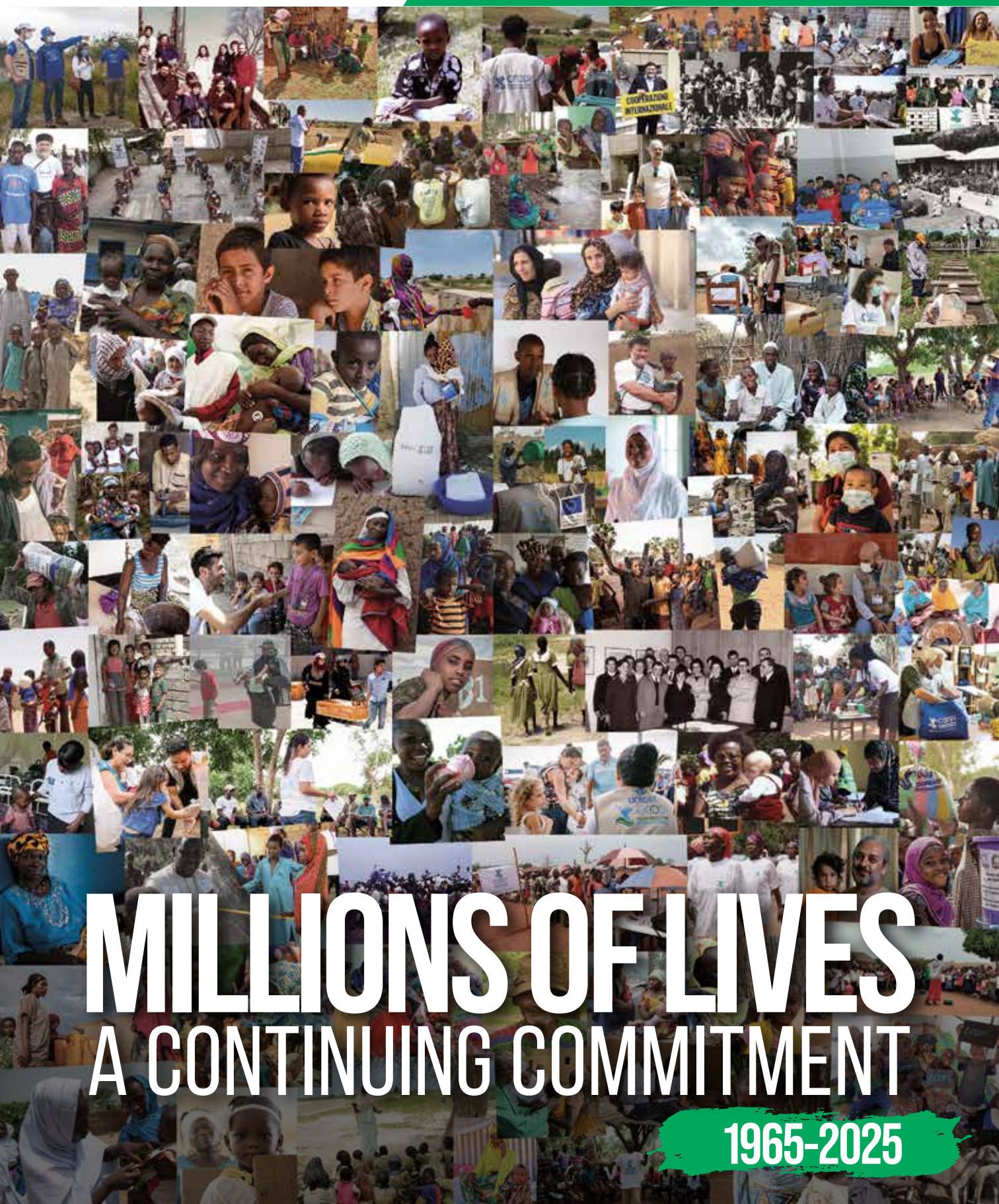




MILLIONS OF LIVES
A CONTINUING COMMITMENT

1965-2025



COOPI is a Participatory Foundation, registered in the Registry of Legal Entities of the prefecture of Milan.

It is an NGO registered in the list of civil society organizations pursuant to art. 26 of the Italian Law n. 125 of 11 August 2014.

It is an ONLUS by right pursuant to the Italian Legislative Decree n. 460 of 4/12/1997.

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A YEAR OF SOLIDARITY

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TRANSLATION: The Tree of Languages

COOPI can receive funds for projects, donations from firms, private individuals and legacies.

FOR INFORMATION: coopi@coopi.org - www.coopi.org

HOW TO DONATE:

POST OFFICE CURRENT ACCOUNT 990200 "COOPI Cooperazione Internazionale ONG Onlus"

CURRENT ACCOUNT Banca Popolare Etica IBAN IT89A0501801600000011023694

"COOPI Cooperazione Internazionale ONG Onlus"

ONLINE: www.coopi.org

VISION

COOPI DREAMS OF A WORLD WITHOUT POVERTY, ABLE TO MIRROR THE IDEALS OF EQUALITY AND JUSTICE, SUSTAINABLE DEVELOPMENT AND SOCIAL COHESION THANKS TO THE COMING TOGETHER AND COOPERATION BETWEEN ALL PEOPLE.

MISSION

WITH THE ENGAGEMENT, MOTIVATION, DETERMINATION AND PROFESSIONALISM OF ITS STAFF, COOPI AIMS AT FIGHTING POVERTY AND DEVELOPING THE COMMUNITIES IT WORKS WITH ALL OVER THE WORLD BY INTERVENING IN EMERGENCY SITUATIONS, RECONSTRUCTION AND DEVELOPMENT IN ORDER TO ACHIEVE A BETTER BALANCE BETWEEN THE NORTH AND SOUTH OF THE WORLD, BETWEEN UNDERDEVELOPED OR DEVELOPING AREAS.

VALUES

SOLIDARITY

TRANSPARENCY NEUTRALITY PARTICIPATION

SUSTAINABILITY OF THE INTERVENTION RESPONSIBILITY

TRANSFER OF KNOWLEDGE INNOVATION

RESPECT FOR DIVERSITY AND FIGHT AGAINST DISCRIMINATION

EMPOWERMENT OF HUMAN RESOURCES



PHOTO: APSATOU BAGAYE



EDITORIAL

We are delighted to present the numerous activities carried out by COOPI in 2024: as you can read on the following pages, we have tried to give a quick and effective response to the humanitarian crises that follow one another, in these really troubled years.

However, we cannot ignore some concerns which add to the existing challenges of managing very complex situations. The OECD – the Organisation for Economic Cooperation and Development – data for 2024 shows a decrease in international financing: for the first time in six years, some of the world's largest economies record a reduced commitment for various reasons, which range from financial difficulties to ideologically contrary positions.

We cannot ignore the fact that in 2025, one of the first measures of the Trump Administration was the complete closure of USAID, the US Aid Agency. The consequences on the international scene are still difficult to determine exactly, but certainly they are much worse than they were in 2024. All this is happening at a time when some regions – such as the Middle East or Sudan – are developing some of the worst humanitarian crises of all time.

What can we do to overcome this "perfect storm"? When we are at the side of a community in serious difficulties due to war or natural disaster, we try to strengthen 'resilience', the ability to overcome a crisis by adapting to adverse conditions and building tools to overcome them. We too, must build our own 'resilience', by improving the efficiency of the organization, exploiting alternative sources of funding and seeking to involve philanthropic organizations.

2025 is also the year in which the COOPI Foundation celebrates its 60th anniversary, having been founded on April 15, 1965. Over the past six decades, we have been present in 70 countries, carrying out more than 3,000 projects with the communities we have encountered along the way. We have accompanied millions of people towards a better future by initiating development processes together with them and intervening to manage emergency situations and humanitarian crises. Sixty years ago, "International Cooperation" was just a dream in the prophetic mind of Father Barbieri; now it is a reality, and our commitment continues every day to enable it to respond to a rapidly changing world. This Annual Report should also be an appeal to all our followers to make sure that our work – which we know is valuable to hundreds of communities in danger – does not have to be reduced.

Claudio Ceravolo
President of COOPI





LETTER FROM THE DIRECTOR

The key word of 2024 was certainly "complexity": already the main theme of the international conference promoted by COOPI in October 2023. During this past year it has become the one issue we face more and more, both globally and in our activities and throughout international cooperation.

Many of the countries in which COOPI operates have been affected – directly or indirectly – by profound socio-political changes that have led us to significantly change our way of conducting our business. To ensure the greatest proximity to communities and faster response time, we have moved in the direction of localization, a key issue on which we have published a specific policy in 2024. We have put more and more local organizations at the center and have been contributing, year after year, to the transformation of international cooperation.

In drawing a picture of the complexity we have to manage, we cannot omit to mention the reduction of public funds, in particular for humanitarian aid: in 2024 there was a significant contraction and the negative trend for 2025 is expected to be of worrying proportions.

Despite this, in 2024 we continued our humanitarian aid activities in many countries: among these, we were heavily engaged in Sudan, Syria, Lebanon, the Democratic Republic of the Congo and Venezuela – countries affected by major emergencies where, in many cases, we have responded to urgent needs in terms of nutritional security and protection for the most vulnerable.

During the year, we also carried out development promotion projects, including in countries where deep crises are underway. The ability to assist communities in the transition from emergency management to development has once again proved to be COOPI's real asset and since the organization is strongly rooted in many of the countries where it operates, it can effectively keep track of the changes over time.

We have continued our commitment in the environmental field, supporting projects on the ground – such as those that provide for the generation of carbon credits – as well as starting an internal analysis to assess the environmental impact of COOPI's activities, the results of which will be available in 2025.

The commitment to staff training – implemented also through activities carried out by the School of International Cooperation – has involved both international and local staff with an increasingly global and integrated approach in relation to the training courses.

In Italy we have had a further development of the anti-poverty programme: the beneficiaries of the activities have grown further, we have participated in several public initiatives on the subject and there has been a greater development of institutional collaborations. During 2024, the premises were also created for a further expansion that will lead to the implementation of after-school activities and the opening of a third food aid distribution point in Quarto Oggiaro, in Milan.

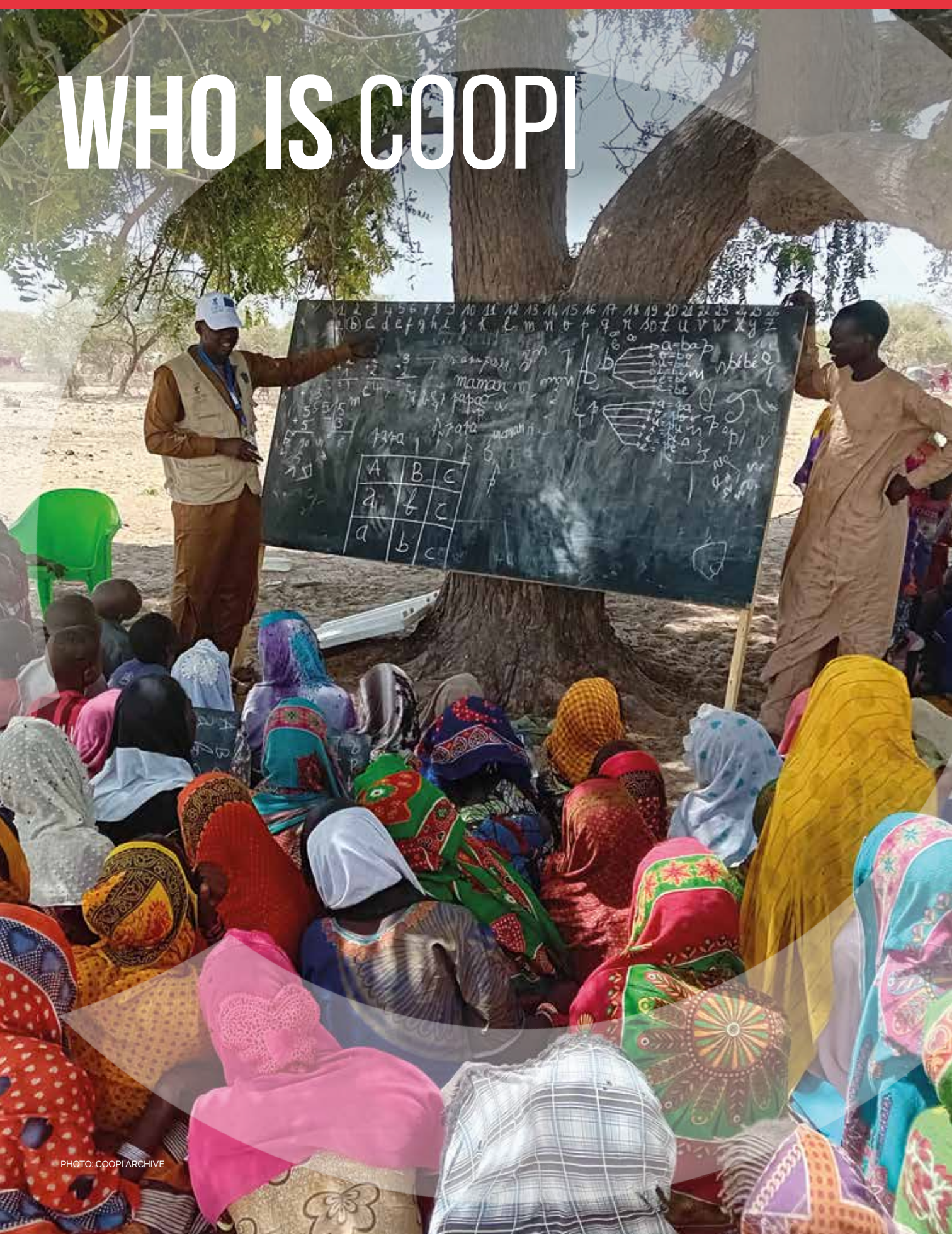
Among the significant activities carried out in Italy, communication and awareness activities should also be mentioned: a constant effort of narration and relationship to make our activities known to the public, but also – not least – to educate the public about the issues surrounding our work, including the complexity of the contexts in which we operate.

Like every year – and especially on the occasion of the 60th anniversary of COOPI – my thanks go to all those who, despite the difficulties they may have encountered, have made the realization of our activities possible: a big thank you to the funders and donors, to the partners and thousands of people who have worked with us and continue to work with us every day, as part of our staff and as volunteers.

Ennio Miccoli
COOPI Director



WHO IS COOPI





COOPI - COOPERAZIONE INTERNAZIONALE IS A HUMANITARIAN ORGANIZATION THAT FOR 60 YEARS HAS BEEN COMMITTED TO FIGHTING AGAINST ALL FORMS OF POVERTY

COOPI – Cooperazione Internazionale is a humanitarian organization that for **60 years** has been committed to fighting against **all forms of poverty** and accompanying populations affected by wars, socio-economic crises or natural hazards, towards recovery and lasting, **sustainable development**.

COOPI today is present in **33 countries** in Africa, the Middle East, Latin America and the Caribbean, with more than **213 humanitarian projects** reaching more than **7 million people**.

COOPI works with an **integrated approach** in situations of **emergency** and **development** by promoting food security and nutrition, water and hygiene, health, protection and education.

To give more effective and structured responses to the needs of people in difficulty and in order to **actively involve beneficiaries** in decisions and activities, COOPI plans its interventions at a **regional multi-country** level and has chosen with conviction the model of **decentralized organization**, reducing time spent between planning, decision and action. The development of **local partnerships** further strengthens development at the local level and improves the living conditions of beneficiary communities.

SINCE 1965 COOPI
COOPI - COOPERAZIONE
INTERNAZIONALE

HAS HELPED

130

MILLION PEOPLE



WITH MORE THAN

3,200

PROJECTS



IN

70

COUNTRIES



EMPLOYING ABOUT

5,600

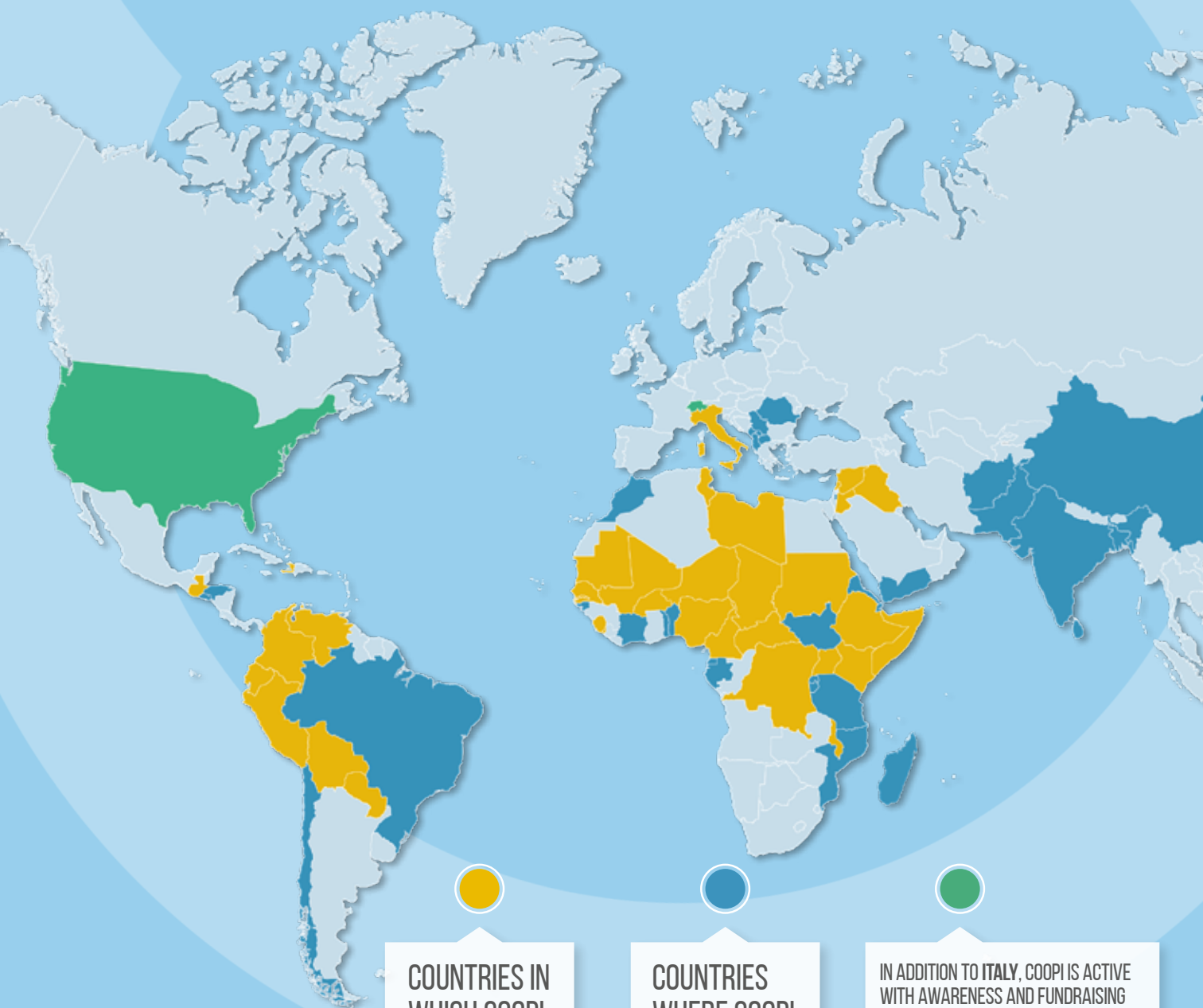
EXPAT AID WORKERS



70,000

LOCAL PROFESSIONALS

COOPI'S PRESENCE AROUND THE WORLD



**COUNTRIES IN
WHICH COOPI
OPERATES
TODAY**

**COUNTRIES
WHERE COOPI
HAS OPERATED
IN THE PAST**

IN ADDITION TO ITALY, COOPI IS ACTIVE WITH AWARENESS AND FUNDRAISING CAMPAIGNS ALSO IN THE USA, THROUGH THE AMERICAN FRIENDS OF COOPI AND IN SWITZERLAND, THANKS TO THE COOPI SUISSE ASSOCIATION.



COOPI'S NUMBERS 2024

33

COUNTRIES



213

PROJECTS



7,157,941

BENEFICIARIES



216

INTERNATIONAL AID
WORKERS (EXPATS)

1,430

PROFESSIONALS
AND AID WORKERS

80

STAFF IN ITALY

150

VOLUNTEERS

2

LOCAL GROUPS IN ITALY

60 YEARS OF COOPI

ON APRIL 15, 1965, FATHER BARBIERI FOUNDED COOPI TOGETHER WITH A GROUP OF VOLUNTEERS. HE INTRODUCED THE LAY COMPONENT IN THE MISSIONS AND FOUNDED “COOPERAZIONE INTERNAZIONALE”.

FROM HERE BEGINS A **60-YEAR JOURNEY** DURING WHICH COOPI AND ITALIAN INTERNATIONAL COOPERATION WITH ALL ITS MANY VOICES WILL GROW AND TRANSFORM TOGETHER.

1960s

1961

VINCENZO BARBIERI, WHILE IN LYON STUDYING THEOLOGY IN PREPARATION FOR HIS MISSION TO CHAD AS A JESUIT, ENCOUNTERS INTERNATIONAL LAY VOLUNTEER MOVEMENTS THAT HAVE LONG BEEN SENDING COMMITTED INDIVIDUALS TO SUPPORT DEVELOPING COUNTRIES.

1965

ON APRIL 15TH, FATHER BARBIERI AND 18 VOLUNTEERS OFFICIALLY ESTABLISH COOPERAZIONE INTERNAZIONALE.

1967

COOPI LAUNCHES ITS FIRST INTERNATIONAL PROJECT IN ECUADOR.

THE FOUNDATION, THE DEPLOYMENT OF LAY VOLUNTEERS TO MISSIONS AND THE PEDINI LAW FOR INTERNATIONAL CIVIL SERVICE.

1962

FATHER BARBIERI DECIDES TO BRING THE EXPERIENCE OF INTERNATIONAL LAY VOLUNTEERING TO ITALY. HE PUBLISHES SEVERAL ARTICLES IN MISSIONARY MAGAZINES, SEEKING VOLUNTEERS WILLING TO GO ABROAD. THE RESPONSE IS OVERWHELMING. WITHIN A FEW MONTHS, DOZENS OF RESPONSE LETTERS ARRIVE. BARBIERI DECIDES TO POSTPONE HIS DEPARTURE AND FOCUS ON ORGANIZING THOSE WHO ANSWERED HIS CALL. A HOUSE IS OPENED IN LYON TO WELCOME THE FIRST VOLUNTEERS AND PREPARE THEM FOR THEIR MISSIONS ABROAD.

1966

THE PEDINI LAW COMES INTO EFFECT, ESTABLISHING THE FRAMEWORK FOR INTERNATIONAL CIVIL VOLUNTEERING. COOPI CONTRIBUTES TO ITS DRAFTING.

1969

FATHER BARBIERI, WHILE REMAINING A PRIEST, LEAVES THE JESUIT ORDER TO DEDICATE HIS LIFE TO TRAINING AND ORGANIZING VOLUNTEERS EAGER TO SERVE IN THE GLOBAL SOUTH.

COOPI MOVES TO VIA DE LEMENE IN MILAN, WHICH REMAINS ITS ITALIAN HEADQUARTERS TO THIS DAY.



APRIL 15, 1965. FOUNDATION OF COOPI.

1970s • 1980s

1973

COOPI EXPANDS, LAUNCHING NUMEROUS PROJECTS, IN VARIOUS LOCAL CONTEXTS WITH A GROWING NUMBER OF VOLUNTEERS. THOSE SENT TO THE GLOBAL SOUTH STAY FOR AT LEAST THREE YEARS.

1976

COOPI BEGINS WORKING ON PROGRAMMES FUNDED BY THE ITALIAN GOVERNMENT, THE EEC, AND THE UN.

1980

COOPI TAKES PART IN ITS FIRST EMERGENCY INTERVENTION IN SOMALIA, RESPONDING TO THE OGADEN CRISIS AT THE REQUEST OF THE ITALIAN MINISTRY OF FOREIGN AFFAIRS (MAE) AND UNHCR.

FROM VOLUNTEERING TO PROFESSIONAL FIELDWORK. THE FIRST HUMANITARIAN AID INTERVENTIONS.

1975

COOPI BECOMES AN ACTIVE PLAYER IN ITALY'S INTERNATIONAL VOLUNTEERING LANDSCAPE. IT ORGANIZES WORK CAMPS, WITH PROCEEDS SUPPORTING SOLIDARITY INITIATIVES.

1978

COOPI STRENGTHENS ITS PRESENCE IN SOUTHERN CAMEROON WITH A PROJECT FUNDED BY THE EEC..

1982

COOPI STRENGTHENS ITS ORGANIZATIONAL STRUCTURE TO RESPOND MORE EFFECTIVELY TO NEW CHALLENGES, FURTHER ESTABLISHING ITSELF AS A TRUSTED PARTNER FOR INSTITUTIONAL DONORS.



“

The refugee camps were a vast expanse of dome-shaped huts covered with straw and rags for roofs. Our initial assessment was disheartening. There was nothing. No infrastructure. We had to build everything from scratch. As a doctor, I essentially had to start over. I quickly realized that all my "Italian" medical knowledge was useless in Somalia. I learned to diagnose tuberculosis without X-rays because there was no machine. Patients would walk 10 kilometers on foot to receive treatment. I saw people gain 20 kilos in just a few months. 85% of the patients tested negative within 90 days.

Andrea Bianchi,
COOPI, Somalia



60 YEARS OF COOPI



“

In a single night, one and a half million people fleeing the Rwandan genocide poured into Goma, a city of 200,000 in what was then Zaire. Just days later, a cholera outbreak began, followed by dysentery, claiming 50,000 lives in just two weeks. It was the highest mortality rate ever recorded by Western medicine in any humanitarian emergency on record, including both world wars, Somalia, and the Russian Revolution.

Claudio Ceravolo,
President of COOPI
Democratic Republic
of the Congo



1990s

IN HUMANITARIAN CRISES FOR DEVELOPMENT, WITH THE MAIN INTERNATIONAL INSTITUTIONS.

1990

IN ADDITION TO ITS INTERNATIONAL COOPERATION WORK, COOPI EXPANDS ITS EFFORTS IN RAISING AWARENESS AND PROMOTING DEVELOPMENT EDUCATION IN ITALY. IT SUPPORTS THE CREATION OF THE NONPROFIT ORGANIZATION "SOLIDARITY WITHOUT BORDERS" WHICH RUNS A SHELTER FOR IMMIGRANTS IN LOMBARDY.

1991

IN SOMALIA, COOPI LAUNCHES ITS FIRST PROJECT FUNDED BY ECHO, THE EUROPEAN COMMISSION'S HUMANITARIAN AID DEPARTMENT.

1993

COOPI IS AMONG THE FIRST EUROPEAN NGOS TO SIGN A PARTNERSHIP AGREEMENT WITH ECHO AND ONE OF THE FEW THAT CONTINUES TO SUPPORT THE SOMALI POPULATION THROUGHOUT THE CIVIL WAR.

1994

FOLLOWING THE RWANDAN GENOCIDE, COOPI MANAGES TWO REFUGEE CAMPS IN THE DRC AND HELPS REUNITE OVER 20,000 CHILDREN WHO WERE SEPARATED FROM THEIR FAMILIES WHILE FLEEING.

1997

COOPI TAKES PART IN FOUNDING THE INTERNATIONAL MASTER'S PROGRAMME IN DEVELOPMENT COOPERATION AT THE UNIVERSITY OF PAVIA, WHICH REMAINS ACTIVE TO THIS DAY.

1999

COOPI BEGINS ASSISTING FORMER CHILD SOLDIERS IN SIERRA LEONE AND JOINS THE "RAINBOW MISSION" TO ADDRESS THE CRISIS IN KOSOVO. IN ITALY, COOPI LAUNCHES A FOOD DISTRIBUTION PROGRAMME FOR PEOPLE IN NEED.

60 YEARS OF COOPI

2000s

2000

THANKS TO THE "A FACE FOR LIFE" CAMPAIGN, COOPI LAUNCHES A SUPPORT PROGRAMME IN BANGLADESH FOR WOMEN DISFIGURED BY SULFURIC ACID.

2004

COOPI LAUNCHES ITS FIRST "DISASTER RISK REDUCTION" PROJECT IN ECUADOR: IT QUICKLY BECOMES ONE OF THE ORGANIZATION'S MOST INNOVATIVE AREAS OF INTERVENTION.

2007

IN BOLIVIA, IN TINGUIPAYA, COOPI ESTABLISHES THE COUNTRY'S FIRST INTERCULTURAL HOSPITAL.

COOPI'S APPROACH MAKES AN IMPACT: COMMUNITY-BASED THERAPEUTIC CARE AND DISASTER RISK REDUCTION.

2002

IN THE DEMOCRATIC REPUBLIC OF THE CONGO, COOPI COMBATS MALNUTRITION BY TESTING THE CTC (COMMUNITY THERAPEUTIC CARE) APPROACH, WHICH IS LATER ADOPTED AS AN EMERGENCY PROTOCOL BY THE CONGOLESE MINISTRY OF HEALTH.

2005

COOPI AND FATHER BARBIERI RECEIVE A SPECIAL MENTION AT THE LOMBARDY REGION PEACE AWARD AND THE CERTIFICATE OF CIVIC MERIT FROM THE MUNICIPALITY OF MILAN



“

We quickly realized the significant presence of traditional doctors and midwives in Tinguipaya and recognized the need for an intercultural dialogue between biomedicine and traditional medicine. The project was designed with respect for Andean culture, and both the Yinguipaya hospital and other health centers were developed in collaboration with the local community.

Azucena Fuertes,
COOPI, Bolivia



60 YEARS OF COOPI



“

*Goodbye Father Barbieri,
The first time we saw you
at COOPI, we thought you
could be anything but the
president: always busy,
wearing that work apron,
a pen tucked behind your ear,
a notebook hanging around
your neck with a string, and
your signature beret! But
we were lucky enough to
cross paths with someone
truly special, who over the
years taught us so much that
listing it all now would be
impossible. Thank you, thank
you for everything!*

Lorena, Tao, Elio



2010s

2010

IN MALAWI, COOPI BEGINS USING NEW MOBILE AND SATELLITE TECHNOLOGIES TO ENHANCE EMERGENCY RESPONSE EFFORTS.
IN THE CENTRAL AFRICAN REPUBLIC, COOPI SUPPORTS THE RATIFICATION OF ILO CONVENTION 169 ON INDIGENOUS AND TRIBAL PEOPLES THROUGH A PROJECT PROTECTING THE RIGHTS OF THE AKA PYGMIES.

2015

COOPI CELEBRATES ITS 50TH ANNIVERSARY. TO MARK THIS IMPORTANT MILESTONE, IT PRESENTS ITS 2015-2020 STRATEGY AND PUBLISHES ITS FIRST SOCIAL ACCOUNTABILITY REPORT (FOR THE YEAR 2014).

2017

TO PROVIDE PSYCHOLOGICAL SUPPORT TO ASYLUM SEEKERS AND REFUGEES EVACUATED FROM LIBYA, COOPI COLLABORATES WITH UNHCR IN NIGER AS PART OF THE ETM (EMERGENCY TRANSIT MECHANISM) PROGRAMME.

ORGANIZATIONAL EVOLUTION AND DECENTRALIZATION.

ON DECEMBER 9, FATHER VINCENZO BARBIERI PASSES AWAY.

2011

ITALIAN PRESIDENT GIORGIO NAPOLITANO AWARDS COOPI THE MEDAL OF REPRESENTATION AS PART OF THE "I DO CARE" CAMPAIGN.

2016

COOPI RESPONDS TO COMPLEX CRISES IN THE LAKE CHAD BASIN AND THE MIDDLE EAST WITH A REGIONAL APPROACH.

2018

COOPI EXPANDS ITS INTERVENTIONS IN THE EDUCATION IN EMERGENCIES SECTOR IN THE LAKE CHAD BASIN AND THE MIDDLE EAST.

2019

THE FOUNDATION APPROVES THE ADOPTION OF A DECENTRALIZED ORGANIZATIONAL MODEL.

60 YEARS OF COOPI

2020s

2020

COOPI STRENGTHENS ITS EMERGENCY ACTIVITIES. IN ITALY, A STRONG IMPETUS WAS GIVEN TO THE FOOD DISTRIBUTION PROJECT IN MILAN.

2024

IN MILAN, THE SELINUNTE FOOD HUB IS INAUGURATED AT THE FOOD DISTRIBUTION POINT MANAGED BY COOPI.



INNOVATION AND PARTNERSHIPS TO MULTIPLY IMPACT.

2022

COOPI ADOPTS THE NEW DEVELOPMENT GUIDELINES FOR 2022-2024 "THE NEAR FUTURE" AND ESTABLISHES THE EMERGENCY UNIT.

TODAY

COOPI IS ONE OF THE LARGEST AND MOST IMPORTANT HUMANITARIAN ORGANIZATIONS IN ITALY. IT OPERATES IN 33 COUNTRIES WORLDWIDE AND COLLABORATES TO IMPLEMENT MORE THAN 200 DEVELOPMENT AND EMERGENCY PROJECTS EACH YEAR WITH CIVIL SOCIETY, PUBLIC ADMINISTRATIONS, INTERNATIONAL AND ACADEMIC AUTHORITIES, AS WELL AS PUBLIC AND PRIVATE DONORS.

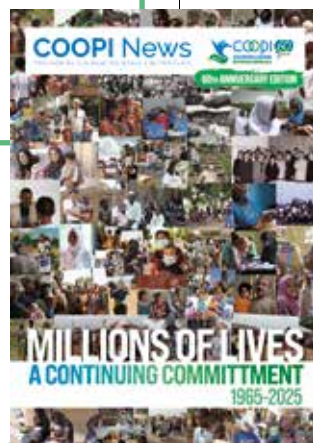


“

WE ARE A DROP IN A SEA OF MISERY, BUT A DROP THAT, WHEREVER IT FALLS, MAKES THE GRASS GROW, MAKES A DIFFERENCE. MANY BLADES OF GRASS CLOSE TOGETHER BECOME A MEADOW THAT CONQUERS THE DESERT.

P. Barbieri Vincenzo

Father Barbieri,
Founder of COOPI



THE "COOPI NEWS. 60TH ANNIVERSARY SPECIAL EDITION"
CAN BE DOWNLOADED AT THE FOLLOWING LINK

[COOPI.ORG/60YEAREDITION](https://coopi.org/60YEAREDITION)

COOPI WAY: DOING GOOD WELL



PHOTO: COOPI ARCHIVE



Since its foundation, COOPI has been a tool for achieving one goal as broad as it is clear: **doing good well**. Today, with **60 years of field** work both in Italy and in some of the **most vulnerable countries in the world**. COOPI is an **experienced** and **pragmatic** organization characterized by widespread **leadership and responsibility**.

COOPI operates in the field of international cooperation with the aim of creating a positive impact for the direct recipients of the projects and, indirectly, for the local communities. This is all thanks to an ability to combine **proximity to beneficiaries, readiness to intervene, building relationships** of collaboration on the ground and an approach strongly based on the **transfer of skills**.

Strong organizational supervision in the areas of intervention, the application of an **integrated multi sectoral approach in activities** on the ground **and a high degree of professionalization** are the **distinctive features of COOPI's way of operating and cooperating**.

The ability to **constantly adapt to changes** in the contexts in which it operates, to **capitalize on experience**, and the capacity to enhance skills and **network** make COOPI a **resilient** organization oriented towards **continuous improvement**.

Efficiency, Effectiveness and Accountability, understood as responsible and transparent management, are **key principles that characterize COOPI's actions**, through the promotion of numerous **processes and tools** designed to promote and safeguard the **identity** and the **great variety of its stakeholders**: from the populations in which COOPI works with its donors, up to its numerous and different external and internal stakeholders¹.

**COOPI IMMEDIATELY
BECAME AN INSTRUMENT
TO ACHIEVE A GOAL AS
BROAD AS IT IS CLEAR:
DOING GOOD WELL.**

1. Summary of the chapter of the same name in the COOPI document "The Near Future - Lines of Development 2022-2024"

GOVERNANCE AND ORGANIZATION



PHOTO: COOPI ARCHIVE



COOPI has 60 years of history behind it, during which the organization has grown steadily and is structured to face the challenges of an ever-evolving international cooperation.

However, these transformations have not affected its identity nor its founding values, as established within the organization's Charter of Values and shared by the people who adhere to and collaborate with it.

Since 2010, COOPI has been a Participatory Foundation whose purpose is "to contribute to the harmonious and integrated development of the communities with which it cooperates, in the awareness that through contact and collaboration between peoples, ideals of equality and justice are pursued in order to achieve a better world balance" (Statute, art 2.01).

Credibility and reputation are invaluable for COOPI. COOPI therefore believes it is essential to clearly express the values, principles and responsibilities that guide its behaviour in relations to donors, beneficiaries, project partners, people who work with COOPI and to any other party interested in the organization's activities. Through the **Code of Ethics** – which includes the **Charter of Values** – and the **Organization and Control Model**, which follow the indications provided by Italian Legislative Decree 231, COOPI attests for its **accountability towards stakeholders** in its mission and values, in the effectiveness of activities undertaken, in the efficiency of its organizational structure, and in its legitimacy as an NGO and its mechanisms for protecting legality.

Over the last fifteen years, COOPI has made an important **organizational shift**. The adoption of a **decentralized organizational model** has led to the establishment of 5 **Regional Coordinations**: West Africa, Central Africa, Eastern and Southern Africa, the Middle East and North Africa, Latin America and the Caribbean. The Coordinations play a key role by **bringing the decision-making closer to the area of intervention, validating COOPI at the local level and increasing the involvement of a project's beneficiaries** in its

**COOPI IS A PARTICIPATORY FOUNDATION WHOSE PURPOSE IS
"TO CONTRIBUTE TO THE HARMONIOUS AND INTEGRATED DEVELOPMENT OF THE COMMUNITIES WITH WHICH IT COOPERATES."**

GOVERNANCE AND ORGANIZATION



PHOTO: ANDREA RUFFINI

decisions. The **headquarters**, on the other hand, confirm **the general direction, support and control** of the overall work.

The effectiveness of the decentralization process represents an essential priority for COOPI which has integrated it with various carefully designed, implemented and coordinated components:

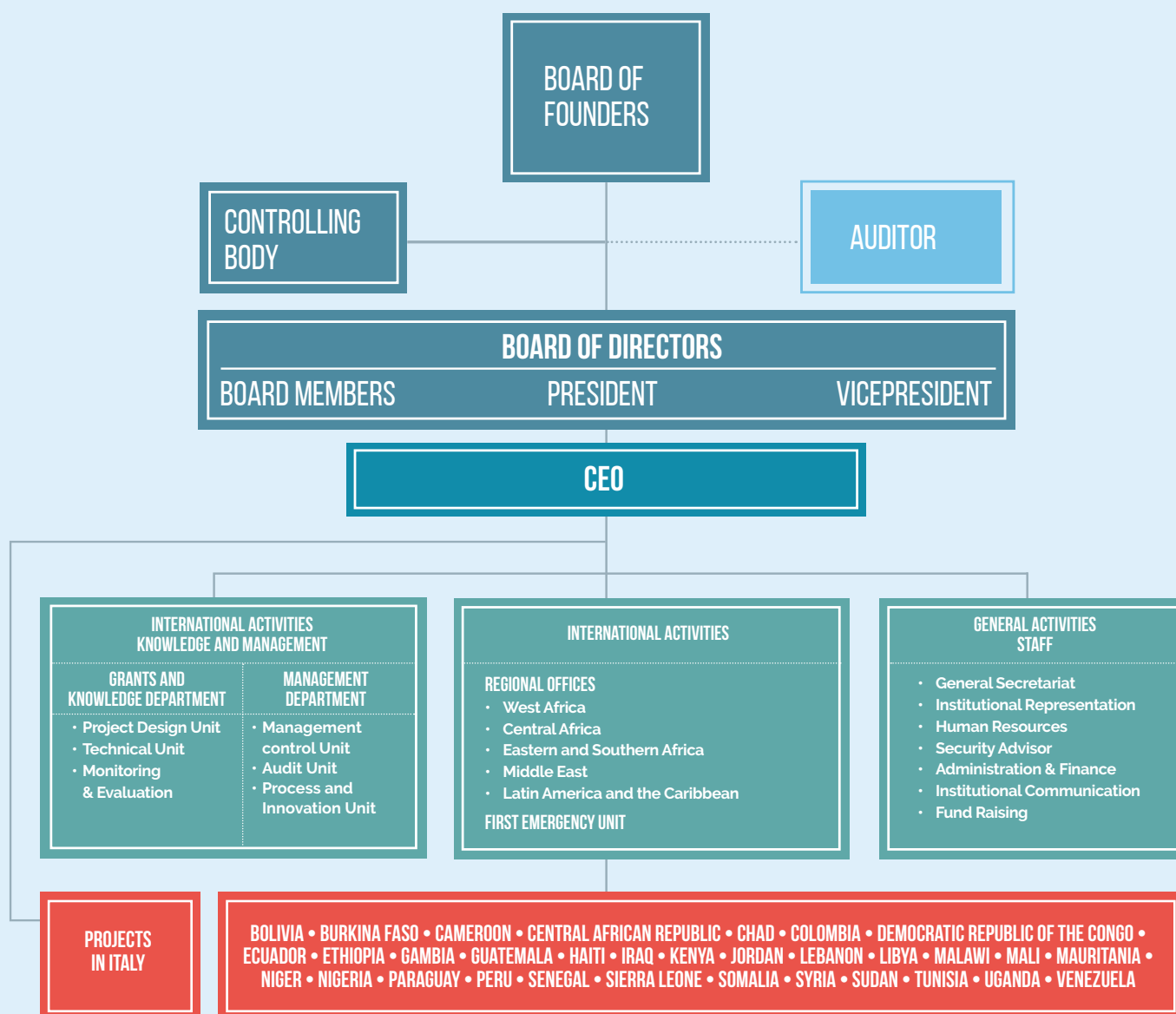
- THE ADOPTION OF A SERIES OF **TOOLS** TO SUPPORT **INTEGRATED PLANNING, STRATEGIC PLANNING, MONITORING AND EVALUATION** PROCESSES;
- THE **DEVELOPMENT OF SKILLS** AND CONSTANT **PROFESSIONAL UPDATING** OF THE STAFF, BOTH IN ITALY AND IN ALL THE COUNTRIES OF OPERATION;
- THE STRUCTURED **MEETING MOMENTS** - SUCH AS, FOR EXAMPLE, THE ANNUAL COOPI MEETING - IN WHICH THE VARIOUS COMPONENTS OF THE ORGANIZATION DISCUSS TOGETHER IN AN IN-DEPTH, CONSTRUCTIVE AND PROSPECTIVE MANNER.

One of these moments is the **COOPI MEETING**, which periodically brings together in Milan the Foundation's managers working in Africa, the Middle East and Latin America with the staff of the headquarters: a key moment for sharing activities, projects and tools. For each edition, a theme of central importance for COOPI is chosen as a common thread and, starting from this, reflections on the work carried out are shared, lines of development are outlined, information and good practices are exchanged under the banner of a common vision and path.

The combination of these elements – and above all the integration and constant coordination of the various processes and tools – contributes to making the work of the organization more effective and accountable every day towards all our stakeholders.



COOPI'S ORGANIZATIONAL CHART



IN 2024 COOPI FOUNDATION HAS **60 FOUNDING MEMBERS**.

IN 2024, **THE BOARD OF FOUNDERS** MET **1 TIME**, **THE BOARD OF DIRECTORS** **10 TIMES**, **THE SUPERVISORY BOARD** **9 TIMES**.

NO MEMBER OF THE FOUNDATION'S GOVERNING BODIES RECEIVES **ANY REMUNERATION** FOR THE OFFICE HELD AND THE ACTIVITY PERFORMED IN CONNECTION THEREWITH.

THE ARTICLES OF ASSOCIATION, THE CODE OF ETHICS AND MORE INFORMATION ON THE MEMBERS OF THE DIFFERENT BODIES OF THE FOUNDATION CAN BE DOWNLOADED FROM THE COOPI WEBSITE:

[HTTPS://WWW.COOPi.ORG/EN/ORGANIZATION.HTML](https://www.cooipi.org/en/organization.html)

HUMAN RESOURCES



PHOTO: JONATHAN IMBA MOKOMBI



COOPI WORKS WITH INTERNATIONAL COOPERATION PROFESSIONALS

Attention in the selection, targeted training interventions and interest in creating ongoing relationships combined with the evaluation and enhancement of human resources over time, provide an opportunity to work with trained and motivated people.

THE TEAM IN NUMBERS



OUR EXPAT HUMANITARIAN WORKERS

COOPI intervenes in complex contexts by implementing articulated projects. For these reasons, operators with **previous experience in the role** and in crisis contexts are chosen to work in the field: the right balance between motivation and experience, between skills and interest in local realities makes the difference in order to intervene effectively in the field.



IDENTIKIT

PROFILES OF EXPAT HUMANITARIAN WORKERS

AVERAGE AGE **40**

TRAINING **DEGREE + SPECIALIZED TECHNICAL TRAINING; ≥2 LANGUAGES**

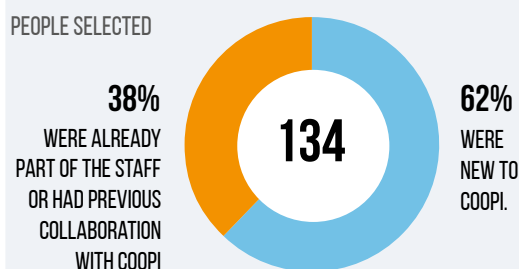
INTERNATIONAL EXPERIENCE (AVERAGE): **6.8 YEARS**

PREVIOUS EXPERIENCE WITH COOPI (AVERAGE): **25,2 MONTHS**

CANDIDATE RECRUITMENT

VACANCES **122**
(SOME OF THEM MULTIPLE)

APPLICATIONS RECEIVED **18,830**
RECEIVED FROM THE SCHOOL OF INTERNATIONAL COOPERATION **206**



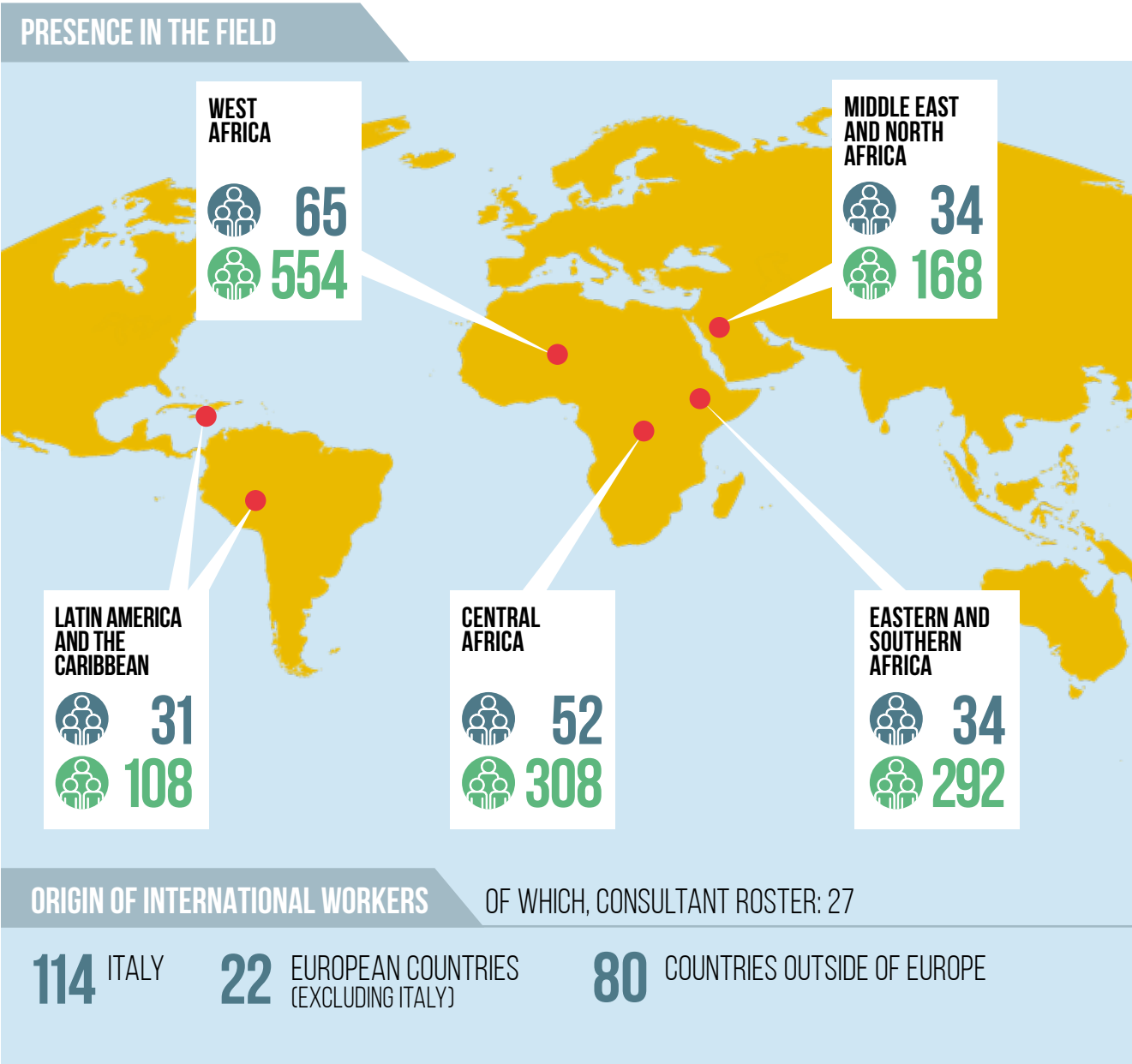
* The figure includes all operators who had an employment or cooperation contract with COOPI during the year

** The figure refers to the number of local operators as at 31-12-2024

OUR EXPAT HUMANITARIAN WORKERS



The strong presence of local professionals in each of COOPI's operating Regions contributes to making it a global organization as a whole, while staying strongly rooted in the territory. This characteristic is becoming increasingly stronger, as is also shown by the choice, in an increasing number of cases, of local staff in management positions at country coordination level. Capacity building of local staff has always been considered a priority at all levels in each of the regions where COOPI operates.



DESTINATION REGION OF
INTERNATIONAL WORKERS



LOCAL STAFF
BY REGION

TO FIND OUT MORE ABOUT THE **DESTINATIONS OF EXPATRIATE HUMANITARIAN WORKERS**, SEE THE CHAPTERS DEDICATED TO EACH REGION OF INTERVENTION OR CONSULT PAGES OF THE COOPI WEBSITE DEDICATED TO EACH COUNTRY OF INTERVENTION AT THE LINK

[HTTPS://WWW.COOI.ORG/EN/WHERE-WE-WORK.HTML](https://www.cooi.org/en/where-we-work.html)



SKILLS IN THE FIELD



Efficiency in operations, transparency and accountability towards all stakeholders are priorities for COOPI, which works with a significant number of operators with managerial skills to guarantee them.

SPECIFIC COMPETENCES OF INTERNATIONAL OPERATORS

PROJECT MANAGERS, PROGRAMME MANAGERS, HEADS OF MISSION, REGIONAL COORDINATORS, EMERGENCY COORDINATORS	94
ADMINISTRATIVE, LOGISTICAL AND SECURITY PROFILES	54
CONSULTANTS AND TECHNICAL EXPERTS	37
OTHER SUPPORT FIGURES FOR PROJECTS AND COORDINATION	31



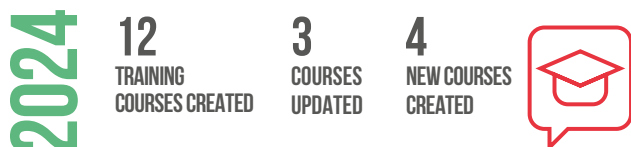
PHOTO: COOPI ARCHIVE

SKILLS IN THE FIELD



INITIAL BRIEFING
AND PATH UPDATES

For several years now, COOPI has been defining a **Plan for the induction** of new staff, both at headquarters and in the countries where it operates and promotes targeted information and periodic **updating** initiatives.

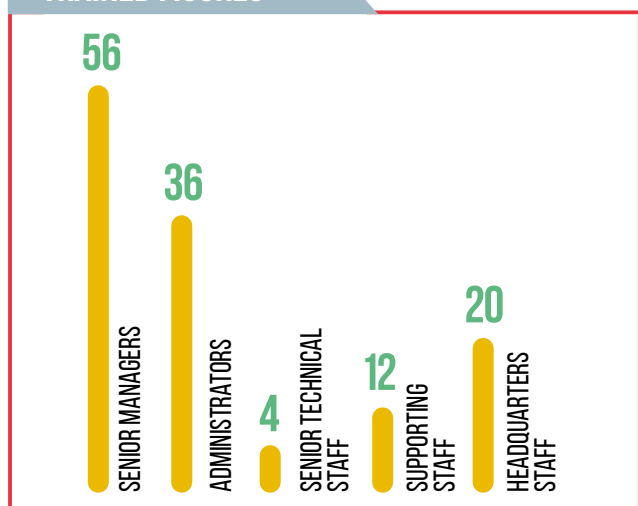


The Plan pays great attention to the **initial briefing** ('on boarding'). It always includes timely and targeted briefings that introduce new employees to COOPI's culture, structure and operating procedures. The training takes place mainly online and also includes a **part of training carried out in the field**. In addition, COOPI has produced 14 training packages to reach its staff in an inclusive and widespread manner even in areas where online connection is not possible. For some roles abroad, COOPI has scheduled **face-to-face meetings** at its headquarters in Milan.

FOCUS:
INITIAL TRAINING

The initial training touches on different areas of expertise such as **planning and administrative management, project and programme design, country coordination activities** and includes institutional, procedural, administrative and sectoral modules. Each training course includes a part that takes place on the ground.

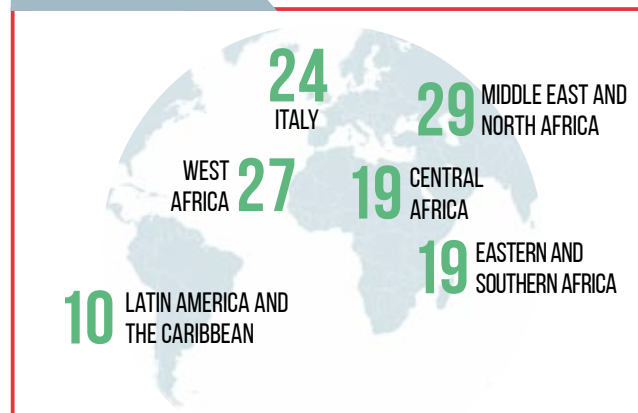
TRAINED FIGURES



HOW MANY



WHERE



COOPI participates in some **higher education international initiatives** such as the **Cooperation and Development Network** which includes the **Masters of Cartagena de Indias, Bethlehem, Kathmandu, Nairobi** and the historic **Master di Pavia**.

FIND OUT MORE ABOUT THE
COOPERATION AND DEVELOPMENT NETWORK AT

[HTTP://WWW.COOPERATIONDEVELOPMENT.ORG/](http://www.cooperationdevelopment.org/)



HEALTH & SAFETY

COOPI follows good practices in the field of **health and safety in the workplace** to protect all the headquarters staff. For expatriate staff there are several information sessions provided through guidelines and procedures. In particular, COOPI has drawn up the "Health Guide" with indications adopted by all organizations that refer to

SISCOS (an organization that provides assistance services to NGOs operating in international cooperation). An e-learning information module is provided to **all COOPI expatriate staff** on the main reference contents of the Health Guide.

PSEA POLICY

COOPI has always been on the front lines fighting against all forms of **exploitation and abuse**, while also working to prevent and reduce risks in all its actions; for this reason, it adheres to **international standards** and has all staff sign its **policy "Protection from Sexual Abuse and Exploitation."** All COOPI staff are required to have an irreproachable behaviour towards the beneficiaries of the projects and the communities in which the organization operates, and in particular within the most vulnerable categories. Our

aim is to ensure that under no circumstances, for any reason and under any circumstances, will staff abuse their influence in situations of inequality of power. In order to affirm COOPI's position and ensure that everyone respects it, we organize various activities, including the initial training as well as other key moments and periodic refresher courses so as to increase the effectiveness of prevention.



PHOTO: COOPI ARCHIVE



WHISTLEBLOWING PLATFORM

In compliance with the provisions of Italian L.D. no. 24 /2023 and EU Directive no. 2019/1937, COOPI has updated the already existing internal procedures for reporting misconduct and illegal behaviour that comes to its attention during the performance of its activities and that involves employees, collaborators,

suppliers, beneficiaries. For this purpose, the whistleblowing platform has been activated with the aim of guaranteeing even greater protection, in terms of privacy in compliance with GDPR regulations, of those who report such conduct to the organization so that the most appropriate measures can be taken.

INTER-AGENCY MISCONDUCT DISCLOSURE SCHEME

COOPI joined the Inter Agency Misconduct Disclosure Scheme, an information exchange programme between humanitarian organizations to improve personnel selection processes. The programme is promoted by the Steering Committee for Humanitarian Response and is designed to prevent those who have

misconducted in the workplace - such as having committed sexual harassment, abuse or sexual exploitation - from being eligible for employment and succeeding in moving from one organization's staff to another's, compromising their integrity and credibility.

STAFF COMPENSATION

The National Collective Labor Agreement for the Trade and Tertiary sectors is applied to personnel working at COOPI's headquarters in Italy.

AVERAGE STAFF COMPENSATION TRADE AND TERTIARY SECTORS (2024 - €)

SENIOR EXECUTIVES	100,313
MANAGER/SUPERVISOR	52,031
1ST LEVEL EMPLOYEES	38,891
2ND LEVEL EMPLOYEES	33,312
3RD LEVEL EMPLOYEES	29,230
4TH LEVEL EMPLOYEES	24,994

RATIO BETWEEN THE MAXIMUM AND MINIMUM WAGES OF COOPI EMPLOYEES

4,32

EXPAT AID WORKERS

COORDINATED AND CONTINUOUS COLLABORATION CONTRACTS

GROSS SALARY - (2024 - €)

HIGHEST	87,517
LOWEST	23,718

TO FIND OUT MORE ABOUT COOPI'S HUMAN RESOURCES AND THE TRAINING INITIATIVES CARRIED OUT, VISIT THE ORGANIZATION SECTION OF THE COOPI WEBSITE AT THE LINK:

[HTTPS://WWW.COOPI.ORG/EN/ORGANIZATION.HTML](https://www.cooi.org/en/organization.html)



PHOTO: COOPI ARCHIVE

THE SCHOOL OF INTERNATIONAL COOPERATION



The 'Scuola di Cooperazione Internazionale' was set up on COOPI's initiative to **train experts in the field of emergency and development** (such as project administrators, project leaders, mission leaders, technicians), to promote the **culture of cooperation** and to activate a **fruitful dialogue with the stakeholders of sustainable development** (universities, research centres, companies, third sector organizations).

COOPI considers the **professionalisation** of international cooperation a key element not only for its own development, but also for that of the wider sector. Since 2016, COOPI has been promoting professional courses aimed at training highly qualified humanitarian workers in technical, managerial and management terms. From this experience the School of International Cooperation was born, established in 2022 as an autonomous Social Enterprise.

The School of International Cooperation provides **courses**

for introduction and improvement within the role, so that humanitarian aid workers are increasingly equipped to intervene competently in difficult contexts. The school also organizes **cultural events** and **activities** (such as seminars, conferences and research) to deepen specialist knowledge and to contribute to the overall learning in this sector of intervention.

The teachers are **international cooperation professionals**, previously **trained to carry out teaching activities** in an interactive way, capable of including practical exercises and learning tests.

In recent years, an average of **100 candidates** have applied for each course offered for training **Project Managers** and **Financial Officers**. About **15% of the candidates were selected** to participate in the course and, of these, almost **70% left for professional experiences** in the humanitarian sector.

THE COURSES PROVIDED BY THE SCHOOL SO FAR ON A CONTINUOUS BASIS ARE:

THE PROJECT MANAGER COURSE

SINCE 2020, 9 SESSIONS HAVE BEEN ATTENDED BY A TOTAL OF 92 STUDENTS. THE 2 SESSIONS OF THE PROJECT MANAGER COURSE HELD IN 2024 HAD A TOTAL OF 18 STUDENTS.

THE FINANCIAL OFFICER COURSE

SINCE 2016, THERE HAVE BEEN 9 SESSIONS WHICH WERE ATTENDED BY A TOTAL OF 78 STUDENTS. IN 2024, 2 EDITIONS OF THE COURSE WERE HELD, ATTENDED BY 13 STUDENTS.

IN ADDITION, THE FIRST **SENIOR PROJECT MANAGER COURSE** - IN FRENCH - WAS HELD IN 2024 AND WAS ATTENDED BY **15 PEOPLE, 14 MEN AND 1 WOMAN**.

TO FIND OUT MORE ABOUT THE **SCHOOL OF INTERNATIONAL COOPERATION** VISIT THE WEBSITE :

WWW.EDUCOOPINT.ORG

A NETWORKING ORGANIZATION



PHOTO: TRINIDAD BRONTE

IT IS IN THE NATURE OF NGOS LIKE COOPI TO OPERATE IN A NETWORK

It is in the nature of NGOs like COOPI to operate in a network by collaborating, supporting and obtaining support from a plurality of subjects belonging to realities often very distinct from each other: geographically, culturally and economically.

This characteristic increasingly makes COOPI a facilitator that **helps bring together** social needs – often extreme – and useful resources. In addition, it makes **emergency** intervention effective and enhances the **impacts** of **development** programmes, promotes **inclusion** and **empowerment** of the communities where COOPI operates, feeds a virtuous circle of **trust with financiers and donors and promotes cultural change** also in the Global North.

Some independent organizations are also part of the COOPI network, but they were created to support COOPI's activities and systematically collaborate with the organization, **American Friends of COOPI** and **COOPI Suisse**.

COOPI considers it essential to operate in a network with **international and local partners** to provide adequate responses to **humanitarian crises** and ensure the construction of **paths to sustainable development** thanks to the integration of the various expertise, the enhancement of advocacy skills, and the exchange of experiences and integration between research and action.



NETWORK

MAIN INTERNATIONAL PARTICIPATION



CSO-Net
ECOSOC Civil Society Network



DPI NGO
Working Together: Making a Difference
Department of Public Information: Non-Governmental Organizations



**GLOBAL
FOOD SECURITY CLUSTER**
Strengthening Humanitarian Response



A GLOBAL NGO NETWORK
FOR PRINCIPLED AND EFFECTIVE
HUMANITARIAN ACTION



INEE | An international network for
education in emergencies



WE SUPPORT



VOICE
European humanitarian NGOs.
Standing together.

MAIN ITALIAN ORGANIZATIONS



UNIVERSITIES AND RESEARCH CENTERS



UNIVERSITY OF PAVIA



Sant'Anna
Scuola Universitaria Superiore Pisa

COOPI also participates, as a member of the Global Compact, in the Global Partnership for Effective Development Co-operation. It is represented through the Global Health Italian Network at: Global Fund Advocates Network • G7 Civil Society Task Force • GCAP (Global Coalition against Poverty- Italy).

As a member of Link 2007, COOPI adheres to: ASviS (Italian Alliance for Sustainable Development) • IAP (Institute for Self-Regulation Advertising) • Permanent Third Sector Forum • Campagna 070 • As an associate of CoLomba, COOPI participates in the AOI (Italian NGO Association).



PHOTO: TRINIDAD BRONTE

TO FIND OUT MORE ABOUT AMERICAN FRIENDS
OF COOPI VISIT THE WEBSITE

WWW.COOPI-US.ORG

TO FIND OUT MORE ABOUT COOPI SUISSE
VISIT THE WEBSITE

WWW.SUISSE.COOPI.ORG

PRINCIPLES, POLICIES AND GUIDELINES

COOPI WRITES POLICIES ON KEY ISSUES FOR ITS EMPLOYEES BASED ON CONSOLIDATED EXPERIENCE THAT HAS BEEN GATHERING FOR ALMOST 60 YEARS OF WORK IN THE FIELD.

The Policies and Guidelines illustrate the organization's position on the topics covered starting from the definition of the international theoretical reference framework.

COOPI's interventions in the field are based on certain principles, which are then articulated in the various sectoral Policies and Guidelines:

- RECOGNIZE THE **CENTRALITY OF THE INDIVIDUAL** BY RESPECTING THE IDENTITY OF OTHERS, SOCIAL AND PHYSICAL CHARACTERISTICS AND ENSURING THE **PROTECTION OF HUMAN DIGNITY**;
- DETERMINE THE INTERVENTIONS ON THE BASIS OF AN ANALYSIS OF THE **CAPACITIES AND VULNERABILITIES OF THE COMMUNITIES**;
- ADOPT INCLUSIVE **DECISION-MAKING PROCESSES**;
- PROMOTE CAPACITY BUILDING AND **KNOW-HOW** TRANSFER;
- GUARANTEE **PROTECTION FROM VIOLENCE** IN ALL ITS FORMS;
- PROMOTE **GENDER EQUALITY**;
- PROTECT THE ENVIRONMENT TO PROMOTE **SUSTAINABLE DEVELOPMENT**, INCLUDING THROUGH WIDESPREAD ACCESS TO SUSTAINABLE ENERGY AND DISASTER RISK REDUCTION PROGRAMMES (DRR).

Each COOPI's sectoral **Policy** has a dual objective: to help the organization discuss the central issues for its programmes in order to share and agree on a working approach and at the same time to clarify and make known the institutional position with respect to the various topics covered. The policies therefore complete the values, the vision and the mission by articulating in more depth the working methods and the strategy underlying the programmes defined by the organization.

Furthermore, in conjunction with each policy document, a **Standard Operating Procedures** document is drawn up that translates the theoretical into the practical for programme management while accompanying the workers who implement it in order to make the interventions sustainable and effective.

In 2024, the Location Policy was published.



PRINCIPLES, POLICIES AND GUIDELINES

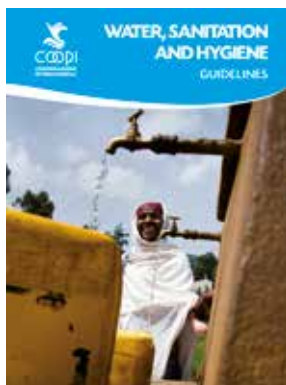


**POLICY ON
LOCALIZATION**

COOPI has adopted a Policy on Localization that summarizes how the organization wants to help make the **local stakeholders** with whom it works and the communities in which it operates even more key **players in their change and development**.

The policy is based on a vision of international cooperation in which **partnership** with field-based organizations, collaboration and local capacity building are seen as key elements of an effective and sustainable humanitarian response.

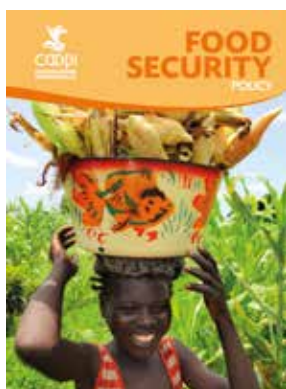
The policy touches on issues such as promoting equitable management of funds, **capacity building** of local organizations and **co-design** actions, facilitation of participation, direct action by local communities and their access to funding opportunities.



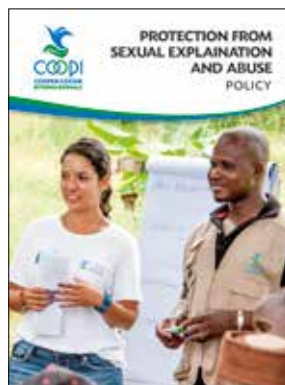
**WATER AND HYGIENE
(GUIDELINES, 2022)**



**NUTRITIONAL SECURITY
(POLICY, 2017)**



**FOOD SECURITY AND
LIVELIHOODS (POLICY, 2022)**



**PROTECTION FROM SEXUAL
ABUSE AND EXPLOITATION
(POLICY, 2019)**



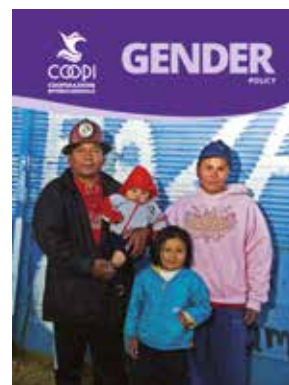
**PROTECTION
(POLICY, 2016)**



**ENVIRONMENT AND DISASTER
RISK REDUCTION (POLICY, 2013)**



**EDUCATION IN EMERGENCY
(POLICY, 2018)**



**GENDER
(POLICY, 2015)**



CHILDHOOD (POLICY, 2011)

CORPORATE SOCIAL RESPONSIBILITY (POLICY, 2011)

THE POLICIES CAN BE DOWNLOADED FROM THE WEBSITE AT THE FOLLOWING LINKS

WWW.COOPI.ORG

- IN ITALIAN [HTTPS://WWW.COOPI.ORG/IT/LE-POLICY-DI-COOPI.HTML](https://www.cooi.org/it/le-policy-di-coopi.html)
- IN ENGLISH [HTTPS://WWW.COOPI.ORG/EN/COOPI-POLICIES.HTML](https://www.cooi.org/en/coopi-policies.html)
- IN FRENCH AND IN SPANISH [HTTPS://WWW.COOPI.ORG/IT/DOCUMENTI.HTML](https://www.cooi.org/it/documenti.html) SELECTING FROM THE DOCUMENTS SECTION.

COOPI'S IMPRINT

In 2024 COOPI was present in **33 countries** in Africa, the Middle East, Latin America and the Caribbean and Italy. In 28 of these countries, it carried out a total of **213 projects**, of which 196 were emergency and development projects and 17 were child sponsorship projects. In total, the number of beneficiaries reached was **7,157,941**.

In 2024, COOPI was also present in Colombia, Paraguay, Cameroon, Kenya and Malawi, planning the launch of activities for the following year and maintaining active relationships with stakeholders at different levels.



7,157,941
BENEFICIARIES

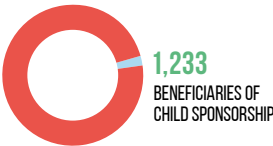


213
PROJECTS

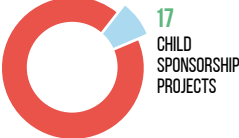


33
COUNTRIES

7,156,708
BENEFICIARIES INTERNATIONAL
PROJECTS AND ITALY



196
INTERNATIONAL PROJECTS
AND ITALY



TYPE OF INTERVENTION

EMERGENCY

149
PROJECTS

DEVELOPMENT

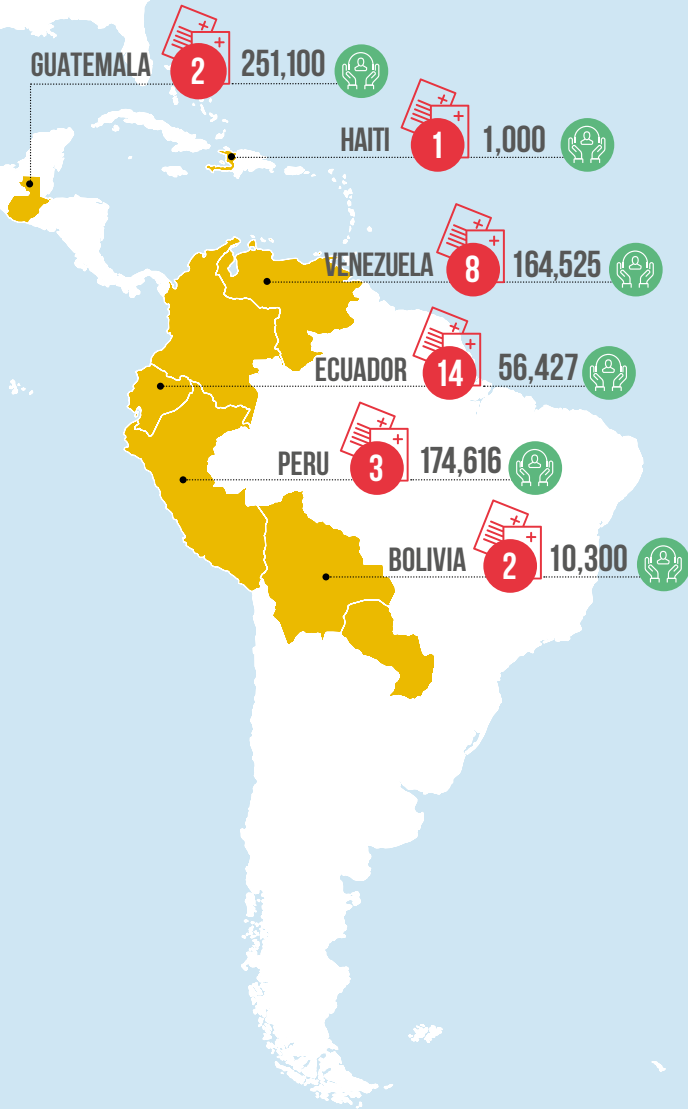
45
PROJECTS

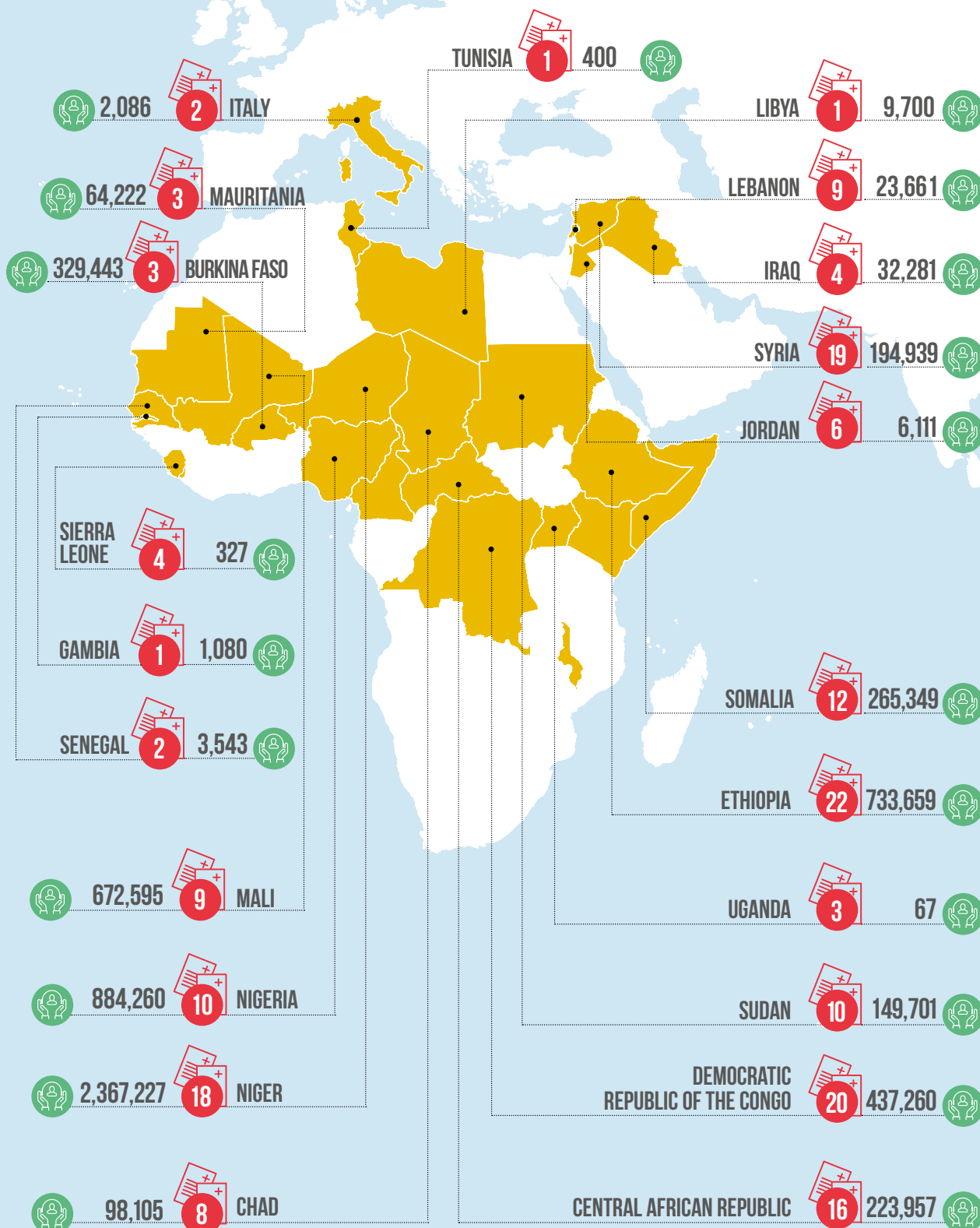
CHILD
SPONSORSHIP

17
PROJECTS

FIGHTING FOOD
POVERTY ITALY

2
PROJECTS





LEGENDA



BENEFICIARIES



PROJECTS

THE "NEAR" FUTURE: DEVELOPMENT LINES 2022-2024





“THE NEAR FUTURE” – the title of the document that summarizes the **COOPI Development Lines for 2022-2024** – highlights the first objective right from the start and, at the same time, highlights the element that makes our way of operating impactful for specific and recognizable communities: the concept of “nearness.”

NEAR UNDERSTOOD AS OUR NEIGHBOUR, concerning those who find themselves in conditions of fragility.

NEAR AS IN THOSE CLOSEST TO US and who may need support even if they are “far away” in typical first and third world logic.

NEAR AS IN THE NEAR FUTURE, what will happen or, even better, is already happening.

Food Security, Protection, Water and Hygiene, Environment and Disaster Risk Reduction are the most consolidated intervention sectors and have always been at the centre of COOPI's programming, especially as regards development projects.

Among the **priority areas of intervention** for COOPI there are, and will continue to be, **support for refugees and displaced populations, nutrition and also education in emergency**.

And, although the global scene is witnessing an increase of emergencies, which are becoming more frequent, more localized and more complex to decipher from the point of view of the players involved, COOPI **promotes and will continue to promote the evolution of interventions on the ground within these emergencies in order to encourage** long-lasting and sustainable development, a characteristic that has always distinguished its work and whose value is increasingly recognized by major international donors.

**COOPI PROMOTES
THE EVOLUTION OF
FIELD INTERVENTIONS
FROM EMERGENCIES TO
PROCESSES OF DURABLE
AND SUSTAINABLE
DEVELOPMENT.**

THE "NEAR" FUTURE: DEVELOPMENT LINES 2022-2024



PHOTO: PAOLO FATTORI

6 STRATEGIC OBJECTIVES WILL DETERMINE THE DEVELOPMENT OF COOPI IN THE NEAR FUTURE.

With the new lines of development, COOPI has established the elements of a further stage on its path to growth, going beyond what has already been shored up in terms of operations, ability to intervene and skills. With the document **"The near future: development lines 2022-2024,"** COOPI has created a guideline document that is first of all a **working tool** that highlights how **COOPI wants to do "more"** than what it already does by giving ever more effective responses to fight against poverty while supporting an **increasing number of people**.

FOR THE PERIOD 2022-2024 COOPI HAS IDENTIFIED 6 STRATEGIC OBJECTIVES THAT WILL DETERMINE ITS DEVELOPMENT IN THE NEAR FUTURE:

- 1 HUMANITARIAN AID**
 DEVELOPMENT OF HUMANITARIAN AID OPERATIONS.
- 2 PROXIMITY: DECENTRALIZATION AND PARTNERSHIP TO GROW**
 SYSTEMATIZATION OF ORGANIZATIONAL DECENTRALIZATION AND DEVELOPMENT OF PARTNERSHIPS.
- 3 ENVIRONMENTAL PROTECTION: ACCESS TO ENERGY AND SUSTAINABLE DEVELOPMENT**
 DEVELOPMENT OF ENVIRONMENTAL PROTECTION ACTIVITIES, PROMOTION OF ACCESS TO ENERGY AND SUSTAINABLE DEVELOPMENT.
- 4 FIGHTING POVERTY IN ITALY**
 DISTRIBUTION OF FOOD AND LISTENING TO FRAGILITY.
- 5 DEVELOPMENT OF SKILLS AND PROMOTION OF PROFESSIONALISM**
 ENHANCEMENT OF SKILLS AND PROFESSIONALISM OF INTERNATIONAL COOPERATION.
- 6 COMMUNICATION AND PARTICIPATION**
 STRENGTHENING OF POSITIONING AND COMMUNICATION AND INVOLVEMENT OF AN EVER WIDER AND MORE VARIED AUDIENCE OF STAKEHOLDERS.



SECTORS OF INTERVENTION, COUNTRIES AND BENEFICIARIES REACHED



REGIONAL COORDINATION

WEST AFRICA

SAHEL: HUMANITARIAN NEEDS

32.8

MILLION PEOPLE
IN NEED OF
HUMANITARIAN ASSISTANCE

10.6

MILLION PEOPLE
AFFECTED BY SEVERE
FOOD INSECURITY

1.9

MILLION CHILDREN
AFFECTED BY
ACUTE MALNUTRITION

7.7

MILLION OF DISPLACED
PERSONS AND REFUGEES



WEST AFRICA – in spite of the area's considerable natural resources – has several significant and interconnected critical issues that are depriving the region of its enormous potential: **conflicts** – in several countries of the area accompanied by coups d'état – and insecurity intensify year after year, eroding the social fabric and reducing humanitarian access, all in a context of **chronic poverty** and weak governance, not to mention the severe consequences and deep impact of frequent **climate change**.

Almost 33 million people in the Sahel need **humanitarian assistance** and **protection**: a top priority in the region that requires targeted and specific interventions to manage the humanitarian emergency and help prevent the spread of the crisis to neighbouring coastal countries, without foregoing the development of programmes for the promotion of sustainable development.

As a result of the ongoing multidimensional crisis in the region there are more than 7 million **displaced persons and refugees**, and the population of the Sahel is facing increasing **food insecurity** and a worrying spread of **acute malnutrition**.

COOPI IN WEST AFRICA

DAKAR



50 PROJECTS COMPLETED



4,322,697 BENEFICIARIES REACHED

INTERNATIONAL STAFF



65 PEOPLE

27 WOMEN
38 MEN

LOCAL STAFF

554 PEOPLE

163 WOMEN
391 MEN

COOPI HAS BEEN ACTIVE IN WEST AFRICA SINCE 1967.

CURRENTLY IN THE REGION COOPI OPERATES IN BURKINA FASO, GAMBIA, MALI, MAURITANIA, NIGER, NIGERIA, SENEGAL AND SIERRA LEONE.

THE **WEST AFRICA REGIONAL COORDINATION** IS LOCATED IN **DAKAR**.

MAIN AREAS OF REGIONAL INTERVENTION



WEST AFRICA

PRIORITY AREAS OF INTERVENTION

In West Africa, COOPI carries out integrated **humanitarian interventions** – a consequence of conflicts and extreme weather phenomena related to climate change – to support displaced persons, refugees and host communities. In addition, COOPI carries out programmes aimed at **reducing food and nutrition insecurity** with a focus on **health** – including **mental health** – and **protection**. At the same time, COOPI continues to promote **peace and social cohesion** and strengthen community resilience.

Collaboration with local stakeholders – **institutions**, civil society **organizations, communities** –, and a **transversal multi-country approach** and **decentralized organizational model** are the pillars of COOPI's modus operandi on the ground. In each area of intervention, COOPI plans its activities based on a **regional vision** of possible synergy, continuity and complementarity in the area. Thus projects carried out at national level are not isolated but sit within a wider framework which takes into account active and/or possible interventions in neighbouring countries.

Thanks to the organizational decentralization, COOPI is also able to **act promptly** and participate at 'coordination tables' with other parties – international and national – active in the region and in each country.

COOPI IN WEST AFRICA 2024

SECTORS OF INTERVENTION	COUNTRIES
 MULTISECTORAL HUMANITARIAN ASSISTANCE	MALI • NIGER • NIGERIA
 HEALTH (AND MENTAL HEALTH)	BURKINA FASO • MALI • NIGER
 EDUCATION IN EMERGENCY	NIGER
 PROTECTION	NIGER
 CHILD SPONSORSHIP PROGRAMME	SENEGAL • SIERRA LEONE
 NUTRITIONAL SECURITY	MALI • NIGER
 FOOD SECURITY AND LIVELIHOODS	BURKINA FASO • GAMBIA • MALI MAURITANIA • NIGERIA
 ECONOMIC DEVELOPMENT	BURKINA FASO • MALI • MAURITANIA NIGERIA • SENEGAL
 DISASTER RISK EDUCATION/DISASTER PREPAREDNESS	NIGER • NIGERIA
 GOVERNANCE/ CIVIL SOCIETY/HUMAN RIGHTS	NIGER

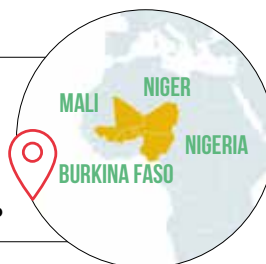
HUMANITARIAN ASSISTANCE AND ACCESS TO BASIC SERVICES



24 PROJECTS
COMPLETED



2,085,233
BENEFICIARIES REACHED



In West Africa, COOPI provides a **rapid and integrated emergency response** to ensure access to basic services for **"populations on the move"** – such as displaced persons and refugees – and host communities.

Interventions on the ground are multisectoral: **protection, health and mental health, WASH and nutritional security**. Actions range from food and drug distribution to mobile clinics and health outposts with a particular focus on some more at-risk subjects, including women and **children aged 0-5**.

COOPI is very active in the fight against **malnutrition**, taking care especially of children in critical age and pregnant women, in collaboration with local health institutes. To safeguard the health of local communities, COOPI also carries out interventions to fight **malaria** and **tuberculosis** and for the prevention of **HIV**.

To guarantee protection and access to quality education for girls and boys affected by the conflict in the Sahel, COOPI carries out **education in emergency** initiatives and provides **psychosocial support**.

COOPI also promotes **mental health** services throughout the region, aimed especially at the most vulnerable – such as displaced persons, refugees and women victims of gender-based violence – both at **individual** and community level. In addition to direct support, **awareness** raising, **training of health professionals** and advocacy activities are also carried out in the various institutions.

IN 2024, HUMANITARIAN ASSISTANCE AND ACCESS TO BASIC SERVICES ACTIVITIES IN WEST AFRICA WERE CARRIED OUT MAINLY IN BURKINA FASO, MALI, NIGER AND NIGERIA.



PHOTO: COOPI ARCHIVE



PHOTO: SIMONE DURANTE

WEST AFRICA

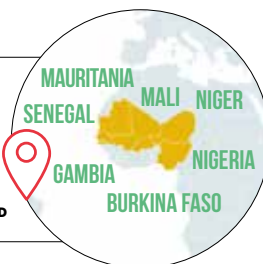
STRENGTHENING RESILIENCE
AND ECONOMIC DEVELOPMENT

21

PROJECTS
COMPLETED

2,236,994

BENEFICIARIES REACHED



Promotion of food security, rehabilitation of infrastructures, conflict prevention, disaster risk reduction and environmental protection are some of COOPI's main initiatives in West Africa.

COOPI's **main actions** to strengthen **community resilience** and **promote economic development** in West Africa are aimed mainly at farmers and **shepherds, craftspeople and entrepreneurs** and entire **rural communities** with a particular focus on women and young people to provide them with an opportunity to start **income-generating activities**. COOPI, in fact, does not only provide food assistance but carries out projects to strengthen the **livelihoods** of the population living in rural areas.

Infrastructure rehabilitation, **participatory planning** for territorial development and environmental risk reduction are, together with training, at the heart of interventions to prevent and reduce **risks due to natural disasters**.

All these activities are carried out in conjunction with work aimed at improving **social cohesion** and preventing conflicts, especially in rural areas, including enhancing the role of women in building **peace**.

IN 2024, ACTIVITIES TO STRENGTHEN SOCIAL COHESION AND RESILIENCE AND PROMOTE ECONOMIC DEVELOPMENT IN WEST AFRICA WERE CARRIED OUT MAINLY IN BURKINA FASO, GAMBIA, MALI, MAURITANIA, NIGER, NIGERIA AND SENEGAL.



PHOTO: MARCO SIMONCELLI

DEVELOPMENT LINES

COOPI's action in West Africa is aimed at responding to humanitarian crises, strengthening the resilience of communities and promoting sustainable development. The organization works with a **multi-country regional approach**, ensuring coordination between interventions in different national contexts and promoting integrated solutions to address the most pressing challenges in the region.

COOPI's main lines of development in West Africa in the coming years can be summarized as follows:

- providing **Multisectoral humanitarian assistance** and **Protection** of vulnerable populations in emergency situations by offering a **rapid and effective response to emergencies**, ensuring humanitarian assistance in contexts of crisis and displacement;
- tackling **malnutrition** and **strengthening health services** by stepping up current efforts;
- building **resilience** and ensuring **food security**;
- making **health services** - both mental health and psychosocial support - more inclusive and accessible by building on the experience of recent years;
- promoting **Education in emergency** and the strengthening of school infrastructures to ensure fair and inclusive access to education in crisis situations and to support the local educational institutions to prevent, manage and respond to crises and natural disasters;
- supporting **Economic development and the reduction of socio-economic inequalities**, through the development of sustainable supply chains, the creation of decent work opportunities, strengthening young and women-led enterprises and improving access to financial services;
- developing a culture of **preparedness and effective local responses to disasters** - such as droughts, floods, sandstorms and violent winds

(harmattan) - through the collaborative Humanitarian-Development-Peace Nexus approach with particular emphasis on emergency stockpile management, advocacy with governments and the activation of early warning systems.



PHOTO: SIMONE DURANTE



PHOTO: SARA MAGNI

TO FIND OUT MORE ABOUT THE WORK IN WEST AFRICA, PLEASE VISIT THE SECTION **WHERE WE WORK** ON THE COOPI WEBSITE AT

[HTTPS://COOPI.ORG/EN/WHERE-WE-WORK.HTML](https://coopi.org/en/where-we-work.html)

AND FROM HERE LOOK UP THE PAGES DEDICATED TO EACH COUNTRY BY SELECTING THEM ON THE INTERACTIVE MAP.

REGIONAL COORDINATION

CENTRAL AFRICA

HUMANITARIAN NEEDS

35.2

MILLION PEOPLE IN
NEED OF HUMANITARIAN
ASSISTANCE

32.4

MILLION PEOPLE
AFFECTED BY
FOOD INSECURITY

11.9

MILLION PEOPLE
AFFECTED BY
MALNUTRITION

9.1

MILLION DISPLACED
PERSONS AND REFUGEES

Sources: OCHA, "Humanitarian Action – Democratic Republic of Congo, 2024", OCHA "Democratic Republic of Congo" 2025, OCHA "Central African Republic Humanitarian Dashboard (January - December 2024)", "Besoins Humanitaires et Plan de Réponse - Tchad, 2025"; UNHCR data portal RDC, RCA, Chad.

PHOTO: GIULIA CERQUETI



IN CENTRAL AFRICA political instability and the presence of **armed groups** is pervasive. Poverty and lack of economic opportunities, poor access to basic services, corruption and crime are endemic and these structural fragilities are compounded by the increasingly devastating effects of **climate change**. Floods and droughts aggravate the already widespread **food insecurity** and malnutrition and in addition epidemics make **humanitarian crises** even more dramatic.

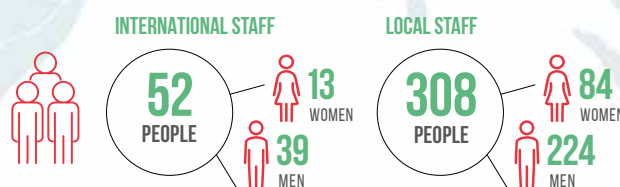
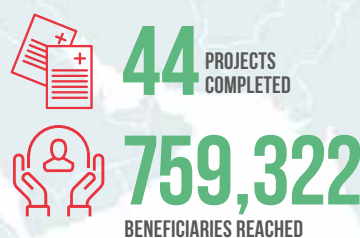
In the **Democratic Republic of the Congo** – especially in the eastern part of the country – the escalation of armed conflict causes **mass displacement** and aggravates an already serious emergency situation. It is currently estimated that more than **25 million people** need immediate support in terms of protection, access to food, clean water, health, temporary shelter and basic necessities.

In the **Central African Republic**, although during 2024 the humanitarian and security situation in some areas of the country had somewhat improved, a large part of the population remains extremely vulnerable with almost **50%** needing **humanitarian aid** in areas such as Food and Nutrition Security, WASH, Health and Protection. In addition, the number of displaced persons in several areas exceeds 25% of the population and the country hosts tens of thousands of **refugees from Sudan**.

COOPI IN CENTRAL AFRICA

COOPI HAS BEEN ACTIVE IN CENTRAL AFRICA SINCE 1974.

CURRENTLY COOPI IN THE REGION OPERATES IN THE DEMOCRATIC REPUBLIC OF THE CONGO, THE CENTRAL AFRICAN REPUBLIC, CHAD AND CAMEROON.



MAIN AREAS OF REGIONAL INTERVENTION



PRIORITY AREAS OF INTERVENTION

COOPI has been active in Central Africa for over fifty years, working to promote wider access to **basic services** for the population, **strengthen community resilience** and promote peaceful cohabitation. Across the region, **education** programmes, **protection** and promotion of **social cohesion** take priority, along with the fight against malnutrition and the promotion of **food security**. In addition, the crisis in the Democratic Republic of the Congo and the presence in the Central African Republic and Chad of internally displaced persons and refugees from Sudan has led COOPI to intensify emergency humanitarian assistance interventions in the area.

COOPI's programmes and interventions in the region are born from a **close collaboration** with **government institutions** and **local organizations** as well as the active involvement of the **beneficiary communities**.

COOPI IN CENTRAL AFRICA 2024

SECTORS OF INTERVENTION		COUNTRIES
	NUTRITIONAL SECURITY	DRC
	HEALTH (AND MENTAL HEALTH)	DRC
	HUMANITARIAN ASSISTANCE	CHAD • CAR • DRC
	EDUCATION AND TRAINING	CHAD • CAR • DRC
	EDUCATION IN EMERGENCY	CHAD • CAR • DRC
	PROTECTION	CHAD • CAR • DRC
	CHILD SPONSORSHIP PROGRAMME	CAR • DRC
	GOVERNANCE/ CIVIL SOCIETY/HUMAN RIGHTS	CHAD • CAR
	FOOD SECURITY AND LIVELIHOODS	CHAD • CAR • DRC



FIGHTING MALNUTRITION AND PROTECTING HEALTH

10 PROJECTS COMPLETED
270,321 BENEFICIARIES REACHED



In order to fight malnutrition in Central Africa, COOPI's objective is to try and reduce the risks of morbidity and infant mortality resulting from malnutrition by providing healthcare interventions and training and prevention. Interventions focus, in particular, on the identification and **care of malnourished children**, especially in the critical under-5 age group with application of protocols against malnutrition and providing screening equipment in collaboration with local health facilities.

In addition to offering care, **training** is also provided, both within communities and families to facilitate the identification of cases of malnutrition, and for women regarding correct dietary practices during pregnancy, breastfeeding and subsequently for their children.

These interventions are carried out in an integrated manner, always making sure to safeguard the **physical integrity** and the **physical and mental well-being** of the most vulnerable population and always in tandem with the work of the local stakeholders.



PHOTO: JONATHAN IMBA MOKOMBI

2024, EFFORTS TO FIGHT MALNUTRITION IN CENTRAL AFRICA WERE MAINLY CARRIED OUT IN THE **DRC**. IN PARTICULAR, ACTIONS AIMED AT MAKING THE COMMUNITY-WIDE MANAGEMENT OF SEVERE MALNUTRITION MORE EFFECTIVE HAVE BEEN TESTED AND IMPLEMENTED IN COOPERATION WITH THE MINISTERIAL AUTHORITIES RESPONSIBLE.



PROMOTION OF FOOD SECURITY

3 PROJECTS COMPLETED
13,675 BENEFICIARIES REACHED



In Central Africa, COOPI promotes **food security** and the resilience of communities affected by humanitarian crises through programmes that include:

- **Distribution of essential food items** to families in need of immediate assistance;
- Advice to the **agro-pastoral and craft sectors to strive for professional standards**;
- **Support activities for the improvement of entrepreneurial skills**, especially for women and young people;

- Financing **income-generating activities** and improving **access to credit for women, young people and vulnerable groups**.

IN 2024, FOOD SECURITY PROMOTION ACTIVITIES IN CENTRAL AFRICA WERE CARRIED OUT MAINLY IN THE **CAR**.



CENTRAL AFRICA

PROTECTION

Protection activities are a constant feature in the programmes carried out by COOPI in Central Africa and they are also present across the board in most of the field interventions, with a particular focus for those aimed at children and women.

COOPI carries out comprehensive protection programmes, both in terms of **psychosocial support** for victims of abuse and through **prevention and awareness-raising** actions. With regard to child protection, the main target is the **most vulnerable children**, affected by war and violence, displaced persons and refugees, especially if not accompanied or previously associated with armed groups. Prevention and awareness activities are aimed not only at parents, but also at teachers and the whole community. With regard to **women**, COOPI's programmes focus on activities for the protection of **survivors of gender-based violence** and their **reintegration into work**, in addition to activities for the prevention of violence, especially sexual

violence. Special attention is given to victims of violence by armed groups, often single mothers in need of targeted **psychosocial counselling**.

Protection activities are closely linked to the promotion of peace and the protection of human rights.



8 PROJECTS COMPLETED



185,556 BENEFICIARIES REACHED



IN 2024, PROTECTION ACTIVITIES IN CENTRAL AFRICA WERE CARRIED OUT BOTH IN **CAR** AND **DRC** AND **CHAD**. IN PARTICULAR, IT IS IMPORTANT TO HIGHLIGHT THAT IN THE DRC SUPPORT HAS BEEN OFFERED TO SURVIVORS OF VIOLENCE BY ARMED GROUPS, ESPECIALLY YOUNG MOTHERS VICTIMS OF SEXUAL VIOLENCE, IN THE FORM OF PSYCHOLOGICAL, SOCIAL AND ECONOMIC SUPPORT, WITHIN THE WIDER FRAMEWORK OF PROMOTING PEACE AND FIGHTING WAR CRIMES.



TRAINING, EDUCATION AND EDUCATION IN EMERGENCY

Within the framework of **Education and Education in Emergency** in Central Africa, COOPI carries out activities to ensure an inclusive quality education for all children, with special care for those who are in more vulnerable situations – such as displaced and refugee children, or children with disabilities – to prevent early school leaving.

Infrastructural interventions ranging from the construction of school buildings to the renovation and rehabilitation of damaged classrooms, the establishment of water access points and adequate sanitation are some examples of the work done. Whenever possible, COOPI gives priority to the construction of permanent school structures; when this is not feasible, it builds temporary ones. In addition COOPI provides **equipment** for classes and **school supplies** for pupils.

In addition to the above COOPI offers training for teachers and parents, as well as **psychosocial support**, especially for children who have never attended school or who have dropped out due to conflicts and humanitarian crises.

COOPI also provides literacy and vocational **training** courses, especially for women and young people at risk of migration.



12 PROJECTS COMPLETED



202,207 BENEFICIARIES REACHED



IN 2024, EDUCATION, EDUCATION IN EMERGENCY AND TRAINING ACTIVITIES IN CENTRAL AFRICA WERE CARRIED OUT BOTH IN **CHAD** AND THE **CAR** AND THE **DRC**.





INCLUSIVE GOVERNANCE, GENDER AND PEACE

4 PROJECTS COMPLETED
87,135 BENEFICIARIES REACHED



In Central Africa, COOPI carries out programmes for the promotion of social cohesion mainly through inclusive processes which are aimed at women and young people. Activities to **prevent and fight violence and gender discrimination** are carried out, alongside programmes for the empowerment of women, through the strengthening of women's organizations and women's networks. Special attention has been given to programmes for the **active involvement of young people**, which are crucial for strengthening and promoting social cohesion.

IN 2024, GOVERNANCE ACTIVITIES IN CENTRAL AFRICA WERE CARRIED OUT BOTH IN **CHAD** AND THE **CAR**. IN PARTICULAR, IT SHOULD BE STRESSED THAT 17 "MAISONS DES JEUNES" HAVE BEEN SUPPORTED THROUGHOUT THE COUNTRY WITH WORK TO SUPPORT THE INFRASTRUCTURE AND IMPROVE TRAINING..



DEVELOPMENT LINES

COOPI's priority areas of action in the near future in Central Africa will remain:

- **Education** – especially in **Chad and CAR** – both in terms of work on the infrastructure and support and training activities;
- **Protection** – especially in the **CAR and DRC** – by assisting women survivors of gender-based violence and children victims of abuse and armed conflict, while promoting awareness raising and training activities at community level;
- Promoting **peace**, fighting and preventing **violence** and **gender** discrimination, **empowering** women and engaging young people;
- **Nutrition** – especially in **DRC** – through the strengthening of community health centres and activities to prevent and manage cases of malnutrition;
- **Food security** – both in the DRC and in the CAR and Chad – especially through strengthening the agri-food chain and increasing agricultural productivity, with a particular focus on groups of agricultural producers run by women. This area of activity will be conducted, whenever possible, in parallel with environmental protection, always with sustainability

and community in mind.

- **Humanitarian assistance** – especially in **Chad** – with a base in Sila to respond to the humanitarian crisis in Sudan.



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PHOTO: COOPI ARCHIVE

REGIONAL COORDINATION

EASTERN AND SOUTHERN AFRICA

HORN OF AFRICA: HUMANITARIAN NEEDS

64

MILLION PEOPLE IN
NEED OF HUMANITARIAN
ASSISTANCE

54

MILLION PEOPLE
AFFECTED BY SEVERE
FOOD INSECURITY

20.7

MILLION DISPLACED
PERSONS

11.4

MILLION CHILDREN AND
PREGNANT WOMEN AFFECTED
BY ACUTE MALNUTRITION

5.6

MILLION REFUGEES AND
ASYLUM SEEKERS

EASTERN AND SOUTHERN AFRICA



THE HORN OF AFRICA faces a convergence of increasingly recurrent and intense **climate crises** – mainly droughts and floods – **conflicts, epidemics and economic shocks** that are driving millions of people to displacement, **acute food insecurity** and **malnutrition, health emergencies** and absolute **poverty**. **One-fifth of the world's population in need** lives in this very region, mainly in Sudan and Ethiopia.

The Horn of Africa is home to **one of the largest displacement crises in the world**. At the end of 2024, East Africa and the Great Lakes Region hosted 20 million displaced persons and 5.6 million refugees, largely due to conflicts and climate crises. The crisis in **Sudan** is responsible for one third of the region's people in need, while **Ethiopia** hosts almost a million refugees and asylum seekers.

Making a positive impact on the region's critical situations requires massive mobilisation of humanitarian resources, implementation of climate crisis mitigation measures and programmes to promote peace and security. These are at the basis for the development of durable solutions.

COOPI IN EASTERN AND SOUTHERN AFRICA

NAIROBI



COOPI HAS BEEN ACTIVE IN EASTERN AND SOUTHERN AFRICA SINCE 1980.

CURRENTLY IN THE REGION COOPI OPERATES IN ETHIOPIA, MALAWI, SOMALIA, SUDAN AND UGANDA. IN ADDITION, THE HEADQUARTERS OF **THE REGIONAL COORDINATION FOR EASTERN AND SOUTHERN AFRICA** IS LOCATED IN **NAIROBI** (KENYA).



47 PROJECTS COMPLETED



1,148,776 BENEFICIARIES REACHED

INTERNATIONAL STAFF



34 PEOPLE

13 WOMEN
21 MEN

LOCAL STAFF

292 PEOPLE

62 WOMEN
230 MEN

MAIN AREAS OF REGIONAL INTERVENTION



PRIORITY AREAS OF INTERVENTION

COOPI has been operating in Eastern and Southern Africa for more than 40 years. In the region, it provides programmes for **humanitarian assistance** in crisis situations due to conflict, climate change and natural disasters. In order to strengthen community resilience COOPI also continuously promotes numerous programmes for access to **water** and **sustainable energy sources**, to fight **food insecurity**, for community cohesion and **access to basic services**.

In Eastern and Southern Africa, COOPI works in various sectors, facilitating a transition from processes of **emergency management to processes of development**, coordinating their own interventions with those of the local institutions and organizations whilst always involving the local community at every stage.

The activities are planned with a regional perspective according to a decentralized model that enables COOPI to adapt them according to the specific local needs identified.

COOPI IN EASTERN AND SOUTHERN AFRICA 2024

SECTORS OF INTERVENTION		COUNTRIES
	WASH	ETHIOPIA • SOMALIA • SUDAN
	HUMANITARIAN ASSISTANCE	ETHIOPIA • SOMALIA • SUDAN
	HEALTH (AND MENTAL HEALTH)	ETHIOPIA
	PROTECTION	SUDAN
	CHILD SPONSORSHIP PROGRAMME	ETHIOPIA • UGANDA
	FOOD SECURITY AND LIVELIHOODS	ETHIOPIA • SOMALIA • SUDAN
	ENVIRONMENT AND CLIMATE CHANGE	SOMALIA
	ENERGY	ETHIOPIA
	ECONOMIC DEVELOPMENT	SOMALIA
	DISASTER RISK REDUCTION/DISASTER PREPAREDNESS	ETHIOPIA • SUDAN



MANAGING THE HUMANITARIAN EMERGENCY

10 PROJECTS COMPLETED
197,251 BENEFICIARIES REACHED



As part of the management of humanitarian crises in Eastern and Southern Africa, COOPI's way of working is based on **rapid response** mechanisms for the needs of **"populations on the move"** – internally displaced persons, asylum seekers and refugees – and **host communities**.

The **assistance** provided is often **multisectoral**, with support in terms of hygiene, health and nutrition, but also education and to start up livelihood activities. Food and other **basic necessities** are distributed, education and training courses are undertaken and financial aid is provided, either through vouchers or cash. In this way, people affected by humanitarian emergencies are able to meet their basic needs and at the same time start planning how to **integrate themselves** within the host community whenever possible.

IN 2024, COOPI WAS MAINLY ACTIVE IN **EAST AFRICA** AS FOLLOWS:

- IN **ETHIOPIA**, IN THOSE AREAS STILL AFFECTED BY THE **HUMANITARIAN CRISIS** TRIGGERED BY THE INTERNAL CONFLICT;
- IN **SOMALIA**, TO SUPPORT THE POPULATIONS AFFECTED BY DROUGHT, FLOODS AND INTER-ETHNIC CONFLICTS;
- IN **SUDAN**, BOTH IN NORTH DARFUR AND IN THE STATE OF KHARTOUM IN MANAGING THE VERY SERIOUS **HUMANITARIAN CRISIS** CAUSED BY THE OUTBREAK OF WAR.



ACCESS TO WATER

16 PROJECTS COMPLETED
606,085 BENEFICIARIES REACHED



In Eastern and Southern Africa, COOPI implements a significant number of **WASH** projects, tailor-made to any given context.

As part of the **humanitarian crisis** management, COOPI carries out WASH emergency operations, which include the **distribution of drinking water** and **water sanitation** products to the displaced population, **installation of submersible pumps** and the **unblocking of latrines**. These activities run alongside training programmes to promote **good hygiene practices**, also as a form of prevention of epidemics.

As part of the development programmes, COOPI promotes **better and more widespread access to water**, working mainly at **community level** in **rural areas** where **dams, wells, water points and latrines** are being built or rehabilitated. **Training and awareness-raising activities** are also offered to promote **good sanitation practices**

and reduce the spread of diseases caused by water contamination.

IN 2024, IN THIS FIELD IN **EAST AFRICA** COOPI WAS MAINLY ACTIVE AS FOLLOWS:

- IN **ETHIOPIA**, WITH OPERATIONS TO SUPPORT THE DISPLACED POPULATION IN AREAS AFFECTED BY DROUGHT AND CONFLICT;
- IN **SOMALIA**, WITH EMERGENCY MANAGEMENT INTERVENTIONS TO SUPPORT THE POPULATION LIVING IN DROUGHT-AFFECTED AREAS;
- IN **SUDAN**, WITH EMERGENCY INTERVENTIONS IN REFUGEE CAMPS AS PART OF THE HUMANITARIAN CRISIS MANAGEMENT.



EASTERN AND SOUTHERN AFRICA

PROMOTING FOOD SECURITY

10 PROJECTS COMPLETED
238,057 BENEFICIARIES REACHED



In Eastern and Southern Africa, COOPI promotes food security both in terms of support in **emergencies** and strengthening the **resilience and sustainability** of agro-pastoral activities in the long term.

With reference to the support to the population affected by drought and floods or displaced due to conflicts, COOPI carries out actions of **food distribution** and **agricultural inputs** – cereals, legumes and vegetable seeds – and provides cash to families so they can meet their immediate needs.

In addition, COOPI provides **animal feed** to prevent the deterioration of the physical condition of livestock and ensure the availability of milk for families – especially children –, in order to ensure sufficient nutrition and contribute to the reduction of morbidity and infant mortality.

With a view to strengthening the resilience and sustainable development of the region, COOPI is also involved in **the start-up and relaunch of agricultural**

and pastoral activities, through the distribution of seeds resistant to environmental context, distribution of tools and equipment and professional training for agro-pastoral communities. Special attention is given to support women, youth and disabled people gain access to **economic and entrepreneurial opportunities**.

Finally, in order to reduce the risks due to floods, COOPI carries out **infrastructure and irrigation systems adaptation** interventions in support of pastoral and agro-pastoral communities.

IN 2024, COOPI WAS ACTIVE MAINLY IN ETHIOPIA, SOMALIA AND SUDAN.



MITIGATING THE IMPACT OF CLIMATE CRISES

4 PROJECTS COMPLETED
59,257 BENEFICIARIES REACHED



Eastern and Southern Africa is a region where climate shocks are increasing both in intensity of the phenomena and in frequency. In addition, natural disasters often affect a population already hard-pressed by internal conflicts.

In this region, COOPI carries out environmental programmes for the mitigation of the effects of **climate change** and projects for **Disaster Risk Reduction and Disaster Preparedness**, especially by promoting greater community resilience and working to increase the ability of families to **manage risks and shocks** due to natural disasters. In addition, COOPI provides **immediate support** to displaced persons and refugees resulting from internal conflicts who are affected by natural hazards.

IN THIS AREA IN 2024 IN EAST AFRICA COOPI WAS ACTIVE AS FOLLOWS:

- IN **ETHIOPIA**, TO SUPPORT THE DROUGHT-STRICKEN POPULATION;
- IN **SOMALIA**, TO MAKE ENVIRONMENTAL DISASTER RESPONSE PLANS OPERATIONAL WITHIN THE SOMREP CONSORTIUM;
- IN **SUDAN**, IN GEDAREEF TO ASSIST DISPLACED PERSONS AFFECTED BY NATURAL DISASTERS AND CONFLICT.





PROMOTING ACCESS TO SUSTAINABLE ENERGY

1 PROJECT COMPLETED
43,083 BENEFICIARIES REACHED



For several years, COOPI has been promoting the access and use of sustainable and renewable energy sources such as solar panels and carbon credit initiatives.

In this area, COOPI is particularly active in the Oromia region of Ethiopia, specifically in the rural areas of Bale and South West Shewa. Here COOPI has been developing for several years a project for the introduction of high energy-efficient

stoves for cooking in family homes. This has initiated a virtuous cycle of generating carbon credits which are then reinvested for local development.



LINEs OF DEVELOPMENT

COOPI's priority areas and sectors of intervention in the near future in Eastern and Southern Africa are:

- **Humanitarian** assistance linked to ongoing conflicts and **climate crises**, which in turn aggravate food insecurity and the vulnerability of communities. In particular, COOPI is developing a **Rapid Response (RRM)** approach to ensure timely interventions in emergency situations, through prompt assessment of needs, distribution of essential aid and the provision of multisectoral support to affected populations;
- **Food security** and **climate resilience**, through agro-ecological practices, sustainable management of water resources and support to local economies, whenever circumstances allow. These interventions will contribute to **building resilience** by improving access to natural resources, mitigating conflicts related to the competition over land and water and facilitating the return of displaced populations;
- **Water and Sanitation, Disaster Risk Reduction and Emergency Preparedness** - key areas of COOPI's work in the region, where the organization has developed a strong expertise and gained respect. In addition, there are plans to strengthen the implementation of **early-warning systems** with the aim to prevent humanitarian crises and improve response to natural hazards.

Looking ahead, COOPI also intends to consolidate interventions in innovative areas, such as **access to sustainable energy sources** in rural communities, already successfully tested in Ethiopia, and the development of **income-generating activities**, with particular attention to the most vulnerable groups. **Professional training** and economic inclusion programmes will be promoted to ensure greater self-sufficiency for local communities.

Given the increasing relation between emergencies and development in the **Horn of Africa**, COOPI aims to work increasingly with a **multi-country regional approach**, favoring coordinated and interdisciplinary responses. In addition, the **"localization"** component – forever present in the organization's modus operandi – will be further institutionalized as an integral part of the intervention strategy, ensuring greater involvement of local communities right from the initial planning stage.



PHOTO: CHIARA ZACCONE

TO FIND OUT MORE ABOUT THE WORK IN EASTERN AND SOUTHERN AFRICA, PLEASE VISIT THE SECTION **WHERE WE WORK** ON THE COOPI WEBSITE AT

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REGIONAL COORDINATION

MIDDLE EAST AND NORTH AFRICA

SYRIAN CRISIS: HUMANITARIAN NEEDS

16.5

MILLION PEOPLE IN
NEED OF HUMANITARIAN
ASSISTANCE

14.5

MILLION PEOPLE
AFFECTED BY
FOOD INSECURITY

5.4

MILLION SYRIAN
REFUGEES
WORLDWIDE

6.8

MILLION
DISPLACED
PERSONS

14.4

MILLION PEOPLE WITHOUT
SUFFICIENT ACCESS TO WATER
AND SANITATION

2.4

MILLION CHILDREN UNABLE
TO FOLLOW A REGULAR
EDUCATION SYSTEM

MIDDLE EAST AND NORTH AFRICA

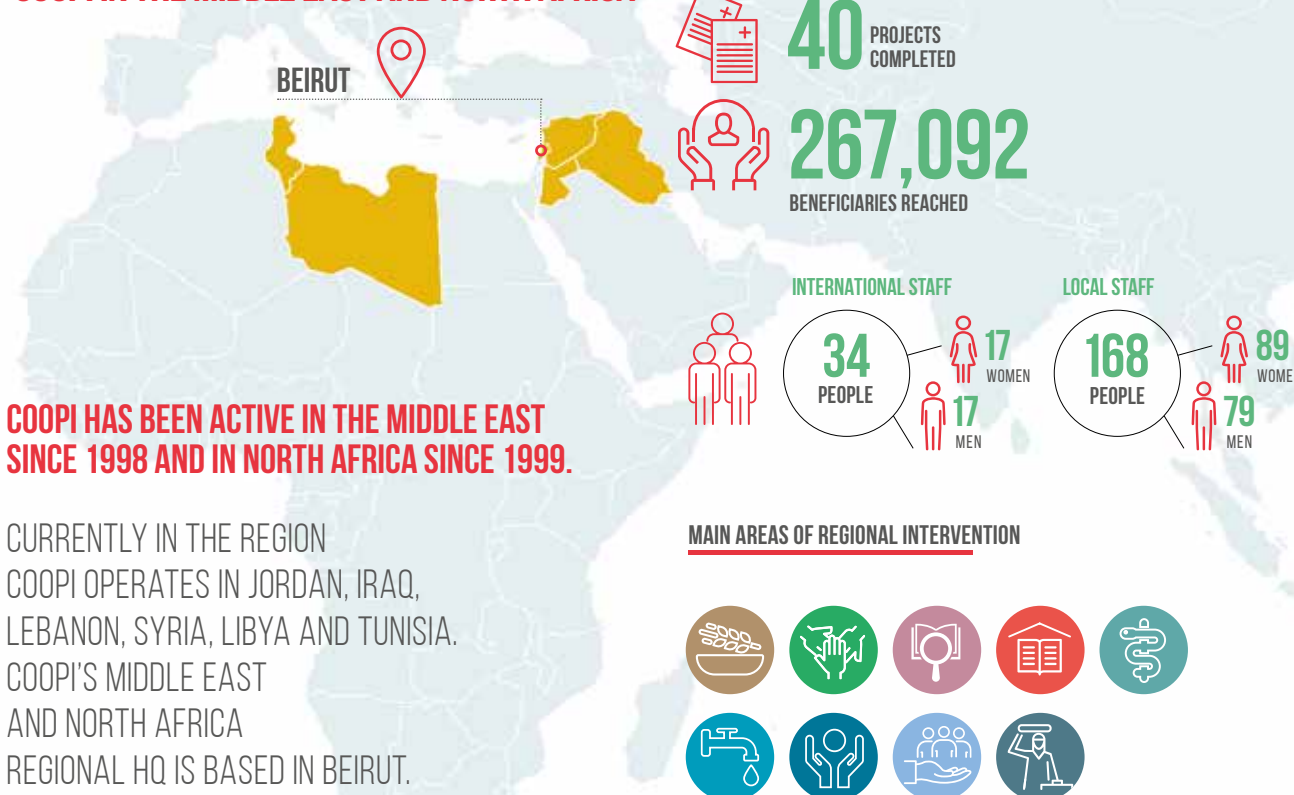


THE MIDDLE EAST has long been beset by **complex crises**, recently aggravated by the escalation of the Israeli-Palestinian conflict and the resulting increase in tension between Israel and Lebanon.

The whole region is characterized by **high instability** and a large number of **displaced persons and refugees** who, forced to leave their places of origin, periodically flock to less-risk areas or neighbouring countries. Syria – since December 2024 – has entered a **new political phase**, but in the 15 years of the Syrian crisis more than 13 million people had to leave their homes remaining without any resources and the countries bordering with Syria – like Lebanon and Jordan – over the years, have welcomed more than 5 million refugees, an extraordinarily high number, especially in proportion to their own resident population.

Based on the information available and the needs assessment carried out on the ground, the need for humanitarian assistance is still widespread throughout the territory with particular criticalities related to **housing or adequate shelter** and **access to food**. Especially the most vulnerable – women, children, the elderly and people with disabilities – are left on the sidelines and suffer from a lack of basic services due to the destruction of schools and hospitals. The **massive population displacements** caused by the changed political situation have put under pressure an **already fragile governance system**. Restoring **basic services, livelihoods** and housing is a key priority for ensuring the dignified return of displaced populations.

COOPI IN THE MIDDLE EAST AND NORTH AFRICA



MIDDLE EAST AND NORTH AFRICA

PRIORITY AREAS OF INTERVENTION

The programmes that COOPI implements in the Middle East are multisectoral and focus mainly on **humanitarian assistance, protection and education, WASH and food security and economic development**. In North Africa, particular attention is given to supporting local institutions to ensure **basic services in Libya and employment and social inclusion opportunities for the Tunisian population**.

Field work is carried out by regularly coordinating the interventions with **local authorities** and **CSOs**, and by listening to and involving the local beneficiary communities.

Thanks to its presence in several countries of the area and the ability to develop an **understanding at regional level**, COOPI successfully sets out its work on the basis of its knowledge of the needs of the entire area. COOPI can act promptly and according to the needs of the local population, thanks to the **organizational decentralization** that characterizes its structure.

COOPI IN THE MIDDLE EAST AND NORTH AFRICA 2024

SECTORS OF INTERVENTION		COUNTRIES
	HUMANITARIAN ASSISTANCE	LEBANON • SYRIA
	PROTECTION	JORDAN • IRAQ • LEBANON • SYRIA
	EDUCATION AND TRAINING	JORDAN • IRAQ • LEBANON • LIBYA • SYRIA
	EDUCATION IN EMERGENCY	JORDAN • IRAQ • LEBANON • SYRIA
	WASH	LEBANON • LIBYA • SYRIA
	FOOD SECURITY AND LIVELIHOODS	LEBANON • SYRIA
	ECONOMIC DEVELOPMENT	JORDAN • IRAQ • LEBANON • SYRIA • TUNISIA
	HEALTH (AND MENTAL HEALTH)	SYRIA



PROVIDING HUMANITARIAN ASSISTANCE AND PROTECTION

In the Middle East, COOPI carries out **humanitarian aid** and **protection** activities with the aim of supporting **the most vulnerable** as a result of war and/or natural hazards, with particular attention to women, disabled people, children and the elderly.

COOPI is committed to ensuring that **displaced people** or living in remote places receive **life-saving all-round assistance** and basic necessities. In addition, in 2024 COOPI provided displaced persons and refugees from Syria and Lebanon with the necessary means to face the winter, **hygiene kits** – including products for women's hygiene and babies – and **psychological support** for trauma processing.

To support **children** – boys and girls – in situations of extreme vulnerability, COOPI organises recreational activities in a protected environment as well as awareness-raising programmes aimed at families and communities. Among the objectives of this activity is the prevention of **child labour** and **early marriages** which families resort to in an attempt to meet their immediate needs. In addition, to strengthen the ability of communities to **ensure a protective environment for children**, COOPI organizes **awareness-raising** sessions to prevent sexual violence and promote gender equality.

14 PROJECTS COMPLETED
151,754 BENEFICIARIES REACHED



PHOTO: COOPI ARCHIVE

IN THE MIDDLE EAST, HUMANITARIAN ASSISTANCE AND PROTECTION ACTIVITIES WERE CARRIED OUT MAINLY IN JORDAN, IRAQ, LEBANON AND SYRIA.



ENSURING ACCESS TO WATER AND HYGIENE

In the Middle East, COOPI implements WASH projects both for emergencies and to promote **better and more widespread access to drinking water** at community level and better **waste management** in the long term. In Syria, in 2024 COOPI promoted better access to water and hygiene in schools in Damascus and advanced the rehabilitation of water pipes and sewers in Aleppo.

COOPI is also particularly committed in Lebanon to supporting the Union of Municipalities of Jurd Al Kaytee in order to improve the solid urban **waste management system**.

5 PROJECTS COMPLETED
45,545 BENEFICIARIES REACHED



IN 2024 IN THE MIDDLE EAST COOPI HAS CARRIED OUT SEVERAL WASH PROJECTS THROUGH

- ACTIONS TO IMPROVE **ACCESS TO QUALITY WATER** IN **LEBANON** AND **SYRIA**;
- PROJECTS TO **PROMOTE INTEGRATED AND SUSTAINABLE SOLID URBAN WASTE MANAGEMENT** IN **LEBANON**.



MIDDLE EAST AND NORTH AFRICA

PROMOTING EDUCATION AND TRAINING



7

PROJECTS
COMPLETED

37,798

BENEFICIARIES REACHED;



In the Middle East, COOPI promotes **Education in Emergency** projects aimed at children and young people to encourage their return to regular education or training interrupted by conflict and it ensures a safe, inclusive and stimulating learning environment.

COOPI carries out activities to improve **school infrastructure** – including the assessment and light rehabilitation of schools and furniture – it provides **teacher training** – especially for the management of children victims of trauma – and **raises awareness in the community** about the importance of creating an environment conducive to education for children and young people.

COOPI also distributes **classroom equipment** and stationery, **school kits to teachers and pupils**, and provides **financial aid to families most in need** so that they can afford to send the children to school.

In North Africa, COOPI carries out training activities in Libya to **strengthen the technical** and infrastructural **capability** of local councils to **provide quality basic and social**

services which should be inclusive and people-centred in several sectors: WASH, education, health, renewable energies and solid waste management. The objective is to help improve the living conditions and resilience of vulnerable local communities, including migrants, refugees, returnees and internally displaced persons.

IN 2024, IN THE MIDDLE EAST, EDUCATION ACTIVITIES, INCLUDING IN EMERGENCY, WERE CARRIED OUT MAINLY IN IRAQ, LEBANON AND SYRIA. IN 2024, IN NORTH AFRICA IN LIBYA TRAINING COURSES TO STRENGTHEN THE CAPABILITY OF LOCAL AUTHORITIES TO PROVIDE BASIC SERVICES WERE CARRIED OUT



PHOTO: PAOLO FATTORI



PROMOTING FOOD SECURITY AND ECONOMIC DEVELOPMENT

13 PROJECTS COMPLETED
31,595 BENEFICIARIES REACHED



In the Middle East, in the area affected by the Syrian crisis, COOPI promotes actions to improve the livelihoods available to the population and access to **basic services**. COOPI's activities aim to **support displaced persons, refugees and host communities in regaining their economic autonomy**. Particular attention is given to **women, disabled people** and young people favouring the support of **youth and female empowerment** initiatives, increasing self-employment – especially in the green sector – and the development of micro-enterprises and social enterprises.

IN 2024, IN THE AREA OF THE SYRIAN CRISIS COOPI CARRIED OUT FOOD SECURITY AND START-UP PROJECTS FOR MICRO-ENTERPRISES, ESPECIALLY IN JORDAN, IRAQ, LEBANON AND SYRIA.



PHOTO: COOPI ARCHIVE

DEVELOPMENT LINES

COOPI's priority areas and sectors of intervention in the near future in the Middle East will mainly be:

- **Humanitarian assistance and emergency management**, especially in Syria and the countries impacted by the Syrian crisis;
- **Protection and Education in Emergency**;
- **Food Security, Income Generating Activities and Economic Development**;
- **Water and sanitation**, including waste management systems;
- **Governance and localization**, to increase participation and involve more and more people, especially young

people and women, in the development of their future;

- **Migration**, especially in support of returning or potentially departing migrants to foster their social and economic inclusion.

TO FIND OUT MORE ABOUT THE WORK IN MIDDLE EAST AND NORTH AFRICA, PLEASE VISIT THE SECTION **WHERE WE WORK** ON THE COOPI WEBSITE AT

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AND FROM HERE LOOK UP THE PAGES DEDICATED TO EACH COUNTRY BY SELECTING THEM ON THE INTERACTIVE MAP.



PHOTO: COOPI ARCHIVE

REGIONAL COORDINATION

LATIN AMERICA AND THE CARIBBEAN

**VENEZUELAN CRISIS:
HUMANITARIAN NEEDS**

7.6

MILLION PEOPLE
IN NEED OF HUMANITARIAN
ASSISTANCE

7.7

MILLION VENEZUELAN REFUGEES OR
ASYLUM SEEKERS IN OTHER COUNTRIES OF
LATIN AMERICA AND THE CARIBBEAN

LATIN AMERICA AND THE CARIBBEAN



IN LATIN AMERICA AND THE CARIBBEAN, COOPI operates across a vast territory, that of South America, Central America and the Caribbean, which has considerable internal differences.

Socio-economic crisis, political instability, corruption, armed groups and crime, social inequalities, unemployment and inflation are recurring problems throughout the continent which negatively impact the potential development of the countries in the area. The Latin American region is also highly exposed to **natural hazards**; the Caribbean, in particular, is the second most-at-risk area from natural hazards worldwide.

Migratory flows affect many countries in the region, both as a result of natural hazards and as a consequence of the persistent **Venezuelan crisis**, which has caused the most serious internal migration crisis in modern Latin American history.

For migrants and refugees from **Venezuela**, the main humanitarian needs are in the areas of **protection, housing** and difficulties in **integration** within the host communities, mainly due to their irregular situation. Those who cannot stay permanently in a territory but continue to move around, in addition to difficulties in finding housing and protection, often face **food insecurity** too.

As a result, a large part of the population struggles to gain access to **basic services** with more and more people needing **humanitarian aid**.

COOPI IN LATIN AMERICA AND THE CARIBBEAN

BOGOTA



30 PROJECTS COMPLETED



657,968 BENEFICIARIES REACHED

INTERNATIONAL STAFF



31 PEOPLE

22 WOMEN
9 MEN

LOCAL STAFF

108 PEOPLE

59 WOMEN
49 MEN

COOPI HAS BEEN ACTIVE IN LATIN AMERICA AND THE CARIBBEAN SINCE 1967.

CURRENTLY IN THE REGION COOPI OPERATES IN BOLIVIA, ECUADOR, GUATEMALA, HAITI, PARAGUAY, PERU, VENEZUELA AND COLOMBIA.

THE **REGIONAL COORDINATION HQ** IS BASED IN **BOGOTA**.

MAIN AREAS OF REGIONAL INTERVENTION



LATIN AMERICA AND THE CARIBBEAN

PRIORITY AREAS OF INTERVENTION

In Latin America and the Caribbean COOPI develops integrated multi-sector programmes aimed at strengthening community resilience within a framework that links **humanitarian response, rehabilitation** and **development**. In the region, COOPI's efforts target **"populations on the move"**, with humanitarian aid programmes, **protection** and **health** – including mental health – measures for the benefit of migrants, refugees and internally displaced persons. The organization is also very active in carrying out initiatives that guarantee **access to clean water** and **sanitation services** and adequate **waste management** – also thanks to **circular economy** projects – with the dual objective of protecting the environment and promoting social inclusion. COOPI also works to ensure that the population of the region has the necessary **livelihoods** so as not to suffer from food insecurity and contribute to the development of countries, in which it promotes **inclusive governance** and respect for human rights. In the implementation of its activities, COOPI always pays special attention to those **social groups** that are most at **risk of marginalization**, such as indigenous peoples, peasants, migrants, asylum seekers and refugees, with priority given to women and children.

COOPI IN LATIN AMERICA AND THE CARIBBEAN 2024

SECTORS OF INTERVENTION		COUNTRIES
	HUMANITARIAN ASSISTANCE	VENEZUELA
	PROTECTION	ECUADOR • VENEZUELA
	MIGRATION	ECUADOR
	WASH	ECUADOR • PERU • VENEZUELA
	FOOD SECURITY AND LIVELIHOODS	GUATEMALA • VENEZUELA
	ECONOMIC DEVELOPMENT	ECUADOR • VENEZUELA
	ENVIRONMENT AND CLIMATE CHANGE	GUATEMALA
	GOVERNANCE/CIVIL SOCIETY/HUMAN RIGHTS	GUATEMALA
	HEALTH (AND MENTAL HEALTH)	BOLIVIA • HAITI



MANAGING THE HUMANITARIAN EMERGENCY, PROVIDING PROTECTION AND PROMOTING INCLUSION



17

PROJECTS COMPLETED



135,527

BENEFICIARIES REACHED



In Latin America and the Caribbean, COOPI manages **humanitarian crises** with an **integrated and multi-sector** approach to provide a rapid response to the needs of the most vulnerable "populations on the move", offering protection, psychosocial support, food hygiene and health assistance.

In the context of the Venezuelan crisis, in order to improve the conditions of **children and young people on the move** COOPI provides integrated protection measures, including legal advice, and it works to facilitate their reception in host communities. COOPI also provides protection to other groups in vulnerable conditions, such as the **elderly and disabled people** and victims - or persons at risk - of **gender-based violence or human trafficking**.

For those forced to migrate, COOPI also carries out activities for their integration at a social, cultural and work level through the strengthening of skills for entrepreneurship and to facilitate employment in the agri-food sector, through artistic and cultural initiatives that promote

peaceful coexistence and the reduction of xenophobia.

To respond to the recent **humanitarian crisis** in **Haiti**, COOPI has provided humanitarian assistance in several sectors, with a focus on **health** and **mental health** to support displaced people in conditions of vulnerability.

IN 2024, HUMANITARIAN AID AND PROTECTION INTERVENTIONS IN LATIN AMERICA WERE PROMOTED MAINLY:

WERE PROMOTED MAINLY:

- **IN VENEZUELA** TO ASSIST VICTIMS OF GENDER VIOLENCE AND HUMAN TRAFFICKING;
- **IN ECUADOR** TO SUPPORT MIGRANTS – INCLUDING MINORS – TO PROMOTE THEIR INTEGRATION AND ECONOMIC EMPOWERMENT;
- **IN HAITI** WITH INTERVENTIONS FOR THE HEALTH AND MENTAL HEALTH OF DISPLACED PERSONS.



PHOTO: ALBERTO TRENTINI



PHOTO: ALBERTO TRENTINI

LATIN AMERICA AND THE CARIBBEAN

ENSURING ACCESS TO WATER AND HYGIENE



In Latin America and the Caribbean, COOPI carries out many WASH interventions with the aim of expanding the number of people who can **access clean** water and improving **water services** and **hygiene conditions**, and **waste management** systems.

Access to water is promoted both through **emergency interventions** and through the **construction and rehabilitation of existing water infrastructures** especially at community level – such as, for example, in hospitals – which are complemented by **training** and **awareness-raising** activities aimed at water service operators and the general public.

Waste management systems are designed to **improve hygiene** – and thus also minimising the risk of epidemics

– to ensure **environmental sustainability** and to launch **circular economy and social inclusion** projects aimed at **women survivors of violence** or in conditions of fragility.

IN 2024 WASH AND BASIC SANITATION SERVICES
- ALSO WITH THE ADAPTATION OF HEALTH
INFRASTRUCTURES - WERE PROMOTED MAINLY
IN **PERU, ECUADOR AND VENEZUELA.**



PHOTO: COOPI ARCHIVE



PHOTO: IWANNA MIA MARQUEZ

PROMOTING INTERCULTURAL HEALTH



In Bolivia COOPI works to promote the **right to intercultural health** of **indigenous peoples**, so that traditional medicine is fully integrated into the country's health policies. The activities were carried out in close collaboration with local partners and institutions, which played a key role in identifying problems and potential solutions.

In addition to the **integration** between **traditional and academic medicine**, COOPI promoted the strengthening of the organizational and technical skills of traditional doctors, the systematization of knowledge and the use

of traditional medicines and entrepreneurial initiatives – individual and collective – related to intercultural health.

**IN 2024, PROGRAMMES TO PROTECT THE
RIGHT TO INTERCULTURAL HEALTH WERE
IMPLEMENTED IN BOLIVIA.**





PROMOTING FOOD SECURITY AND MANAGING CLIMATE CHANGE

3 PROJECTS COMPLETED
295,574 BENEFICIARIES REACHED



In Latin America and the Caribbean, COOPI's programmes are aimed at improving the management of the effects of **climate change**, which in many areas represents a serious threat for the population.

The main target of COOPI's interventions in this field is to promote the **capacities of local institutions in extreme climate events management preparation**. The measures focus on strengthening both capabilities and tools for adequate planning and the implementation of territorial rural development policies, whilst also including a gender approach and paying particular attention to **climate change adaptation**.

In the region, COOPI also works to strengthen **food security** and **promote livelihoods**. Activities include rainwater harvesting, sowing and community and family vegetable plots. Another tool used by COOPI in this area

is the provision of balanced **school meals** in schools and educational institutions, with the dual objective of ensuring that children in the most vulnerable sections of the population have sufficient and quality food and of discouraging early school leavers.

IN 2024, CLIMATE CHANGE MANAGEMENT ACTIVITIES IN LATIN AMERICA WERE CARRIED OUT MAINLY IN GUATEMALA. FOOD SECURITY ACTIVITIES IN LATIN AMERICA WERE PROMOTED MAINLY IN GUATEMALA AND VENEZUELA.



LINES OF DEVELOPMENT

The main lines of development of COOPI in Latin America and the Caribbean for the coming years can be summarized as follows:

- continuing to promote the **empowerment of local CSOs** with regards to development and human rights as well as the localization of humanitarian aid;
- in the context of the **Venezuelan crisis**, protection interventions - especially for victims of human trafficking and gender violence - and **circular economy initiatives** to revive **livelihoods**;

- response to **natural phenomena** and disaster prevention and management programmes.

TO FIND OUT MORE ABOUT THE WORK IN LATIN AMERICA AND THE CARIBBEAN, PLEASE VISIT THE SECTION **WHERE WE WORK** ON THE COOPI WEBSITE AT

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PHOTO: ANDREA RUFFINI

FOOD DISTRIBUTION AND THE FIGHT AGAINST POVERTY IN ITALY

IN ITALY, INCREASINGLY LARGE SEGMENTS OF THE POPULATION ARE EXPERIENCING POVERTY AND ARE ENDURING OLD AND NEW FORMS OF FRAGILITY.



2,086

BENEFICIARIES REACHED, OF WHICH 40% ARE CHILDREN AND YOUTH AGED <16



100

TONS OF FOOD DISTRIBUTED EQUIVALENT TO ABOUT 200,000 MEALS



2 DISTRIBUTION POINTS



PHOTO: PAOLO CARLINI

According to the latest Istat report, in 2024 23% of the population in Italy is at **risk of poverty** or social exclusion: a figure that has increased compared to the previous year. **Inflation** has eroded the real incomes of Italian families and in Milan, in particular, the phenomenon of **"in-work poverty"** has increased. Caritas ambrosiana found that in the last year more than 23% of people who have turned to the organization for help have in fact a job.

Started in 1999 by Father Barbieri – founder and former President of COOPI – the activity of food distribution to people in difficulty in Milan has grown year after year.

In **2019** COOPI joined the **QuBi Network**, contributing to the development of the homonymous Cariplo Foundation programme which aims to fight child poverty in Milan through the promotion of collaborative work between public institutions and the third sector and the implementation of tasks and interventions targeted at specific needs and/or specific areas of the city.

Since **2020** there has been a **sharp increase in requests for food aid**, closely linked to the consequences of the Covid-19 pandemic and COOPI has opened in the **San Siro district** – on Selinunte Square – a food distribution centre. The space has quickly become a point of reference: a **place where to establish a first contact** that is part of a wider **network of organizations** active on the territory with the common goal of offering the most comprehensive support possible to people in fragile situations.

The effectiveness of this experience led COOPI to open a **second distribution point in the Gallarate district**. Located directly within the COOPI headquarters, this distribution point, in addition to being strategically placed for the distribution of food, it also serves as a **place** where COOPI's staff can meet those who benefit directly from the food aid. In addition, it provides a venue for **those who wish to support** the initiative by bringing their own contribution directly to the distribution point. This represents a precious opportunity for an exchange and dialogue. The positive feedback resulting from the first two distribution centres paved the way for the implementation of a **third centre** whose opening is planned in the Quarto Oggiaro district.

Over time, COOPI's food distribution activity has reached several districts in Milan and its immediate surroundings. Nowadays the initiative related to food distribution and the fight against poverty in Milan is carried out by COOPI with the support of **Banco Alimentare** under the European **Fead** programme, the Operational Programme relating to the European Fund for aid to the most deprived approved by the **European Commission** at the **Ministry of Labour**

and **Social Policies** and implemented through the **Agency for Payments in Agriculture** (AGEA).

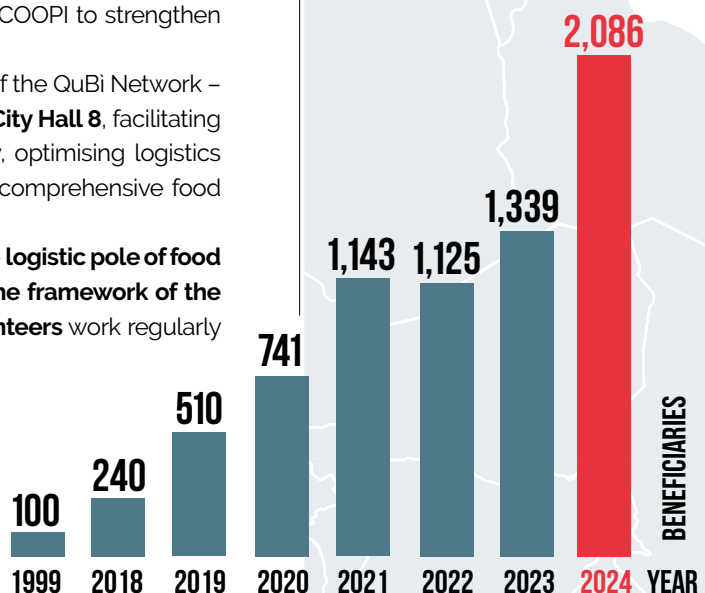
COOPI ensures balanced food parcels by integrating the aid from the FEAD Programme, with the surplus food donated by the **Orsero Group** and by various partners **Large Scale Distribution** – including the COOP (National Consortium of Consumer Cooperatives) – part of the network for the implementation of the Food Policy in Milan as well as with the purchase of food. The latter wouldn't be possible without the generous backing of COOP's supporters, especially through the voluntary **5x1000 donation programme**.

In 2023 the space on Selinunte Square became part of the «**Hub against Food Waste**», of the **Food Policy of Milan**. The strategy of the Municipality of Milan underlying the Food Policy is to tackle the complex challenges surrounding food sustainability on the one hand and the fight against food waste on the other, by allocating surplus and food aid to those in a vulnerable financial situation. To do so, the Municipality aims to enhance the experience of local Hubs, which are collection centres and storage of surplus food coming from local retailers and supermarkets. This initiative started during EXPO 2015 and arose from the collaboration of the Municipality with Fondazione Cariplo, Assolombarda and the Politecnico di Milano. Entry into the network of local Hubs against Food Waste represents an important expansion in terms of the channels from which the food is collected to be distributed. In addition, the funds made available by the initiative can be used by COOPI to strengthen logistics as well the way the project is being managed.

Since 2024 – with the start of the new planning phase of the QuBi Network – COOPI coordinates the **Food Tables of City Hall 7 and City Hall 8**, facilitating the networking of organizations active on the territory, optimising logistics and integrating the recovery of food surpluses with a comprehensive food distribution network.

Recently on Selinunte Square the new «**Hub Selinunte – logistic pole of food distribution of Municipality 7**» was launched **within the framework of the Food Policy of Milan**. Here **two operators and 10 volunteers** work regularly reaching out to **more than 2,000 people**.

SINCE 2020, THE NUMBER OF PEOPLE ASKING FOR FOOD AID IN MILAN HAS ALMOST TRIPLED.



TO FIND OUT MORE ABOUT THE WORK IN ITALY, PLEASE VISIT THE SECTION **WHERE WE WORK** ON THE COOPI WEBSITE AT

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COOPI'S RESOURCES





COOPI AND INSTITUTIONAL DONORS

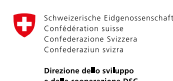
COOPI HAS BEEN WORKING WITH INSTITUTIONAL DONORS FOR MORE THAN FIFTY YEARS.

The activity of the organization relies heavily on funds from institutions and organizations – such as, for example, the **Italian Cooperation (AICS)**, the **European Commission** or the **UN Agencies** – whose mission is to select effective international cooperation projects deemed to be funded.

COOPI's modus operandi – summarized in the paragraphs "COOPI's Way: doing good well" and "The near future: Lines of Development 2022-2024" of this document – combines a strategic vision with a **highly pragmatic approach**, aimed at **maximising the effectiveness** of field interventions and ensuring **maximum transparency**.

Over time, the organization has developed a strong ability for context analysis and planning – both at country and regional level – and it has adopted timely reporting tools. Such elements are in line with the need of institutional donors to work with organizations that have a deep knowledge of the communities in which they operate, able to develop coherent action programmes and to demonstrate in detail both the results obtained and the changes achieved.

INTERNATIONAL INSTITUTIONAL DONORS



Empowered lives.
Resilient nations.



ITALIAN INSTITUTIONAL DONORS



FOUNDATIONS, COMPANIES AND OTHER PRIVATE ENTITIES

BRUNELLO CUCINELLI SPA • FORFUNDING INTESA SANPAOLO S.P.A. • ILME SPA • MITSUBISHI ELECTRIC HYDRONICS & IT COOLING SYSTEMS S.P.A. • SELLA SGR S.P.A. • SISAL ITALIA S.P.A. • WEWARD



STRATEGIC PARTNERS

COOPI IS CONTINUALLY COMMITTED TO BUILDING PARTNERSHIPS WITH OTHER LARGE HUMANITARIAN ORGANIZATIONS AND ACTIVATING COLLABORATIONS WITH FOUNDATIONS, COMPANIES AND MAJOR DONORS.

COOPI acts in the field more and more often in **partnership** with other **major players in the world of international cooperation**: acting together, each according to their skills, is increasingly important to intervene effectively on the ground in the worst **humanitarian crises** and to promote organic and **sustainable development**.

The implementation of humanitarian and development programmes of significant size and impact can and must necessarily pass through a dialogue and a **multi-stakeholder co-financing** plan, where one or more institutional donors can be supported by private philanthropic subjects, who contribute resources on specific and concrete activities.

LOCAL HUMANITARIAN PARTNER ORGANIZATIONS

WEST AFRICA

BURKINA FASO

- ASSOCIATION ZOOD NOOMA POUR LE DÉVELOPPEMENT (AZND)
- BALLA SUKABE'
- KEOOGO

MALI

- AMSODE
- ARCADE SANTÉ PLUS
- ASSOCIATION POUR LA RECHERCHE ET LE DÉVELOPPEMENT SOCIAL (ARDS)
- CATHOLIC RELIEF SERVICES - UNITED STATES CONFERENCE OF CATHOLIC BISHOPS
- DIRECTION RÉGIONALE DE LA SANTÉ DE MOPTI

MAURITANIA

- AMAPV
- SOS DÉSERT

NIGER

- INITIATIVES COMMUNAUTAIRES RESILIENCE DÉVELOPPEMENT (ICRD)
- NEXUS SOLIDARIETÀ INTERNAZIONALE EMILIA-ROMAGNA FILIALE NIGER
- WAN NAWANAN

NIGERIA

- LIFE HELPERS INITIATIVES (LHI)

CENTRAL AFRICA

CHAD

- ACORD TCHAD (ASSOCIATION DE COOPÉRATION ET DE RECHERCHE POUR LE DÉVELOPPEMENT)
- CELIAF (CELLULE DE LIAISON ET D'INFORMATION DES ASSOCIATIONS FÉMININES)
- INITIATIVE DÉVELOPPEMENT DES PROJETS SOLIDAIRES (ID)

CENTRAL AFRICAN REPUBLIC

- AVPM
- COLLECTIF POUR LA PAIX EN CENTRAFRIQUE (CPCA)
- ECAC
- OFCA
- URU

DEMOCRATIC REPUBLIC OF THE CONGO

- DIOCESE OF BUKAVU
- EXPERTISE HUMANAIRE ET SOCIALE
- FECONDE
- INSPECTION TERRITORIALE DU DÉVELOPPEMENT RURAL (ITDR)
- ALFAJIRI INSTITUTE
- JUSTICE PLUS
- PADI
- PRONANUT
- SOCIAL DEVELOPMENT CENTER (SDC)



LOCAL HUMANITARIAN PARTNER ORGANIZATIONS

EAST AND SOUTH AFRICA

ETHIOPIA

- ACTION FOR SOCIAL DEVELOPMENT AND ENVIRONMENTAL PROTECTION ORGANIZATION (ASDEPO)
- AEID AFRO ETHIOPIA INTEGRATED DEVELOPMENT ASSOCIATION
- ARSI UNIVERSITY
- UNIVERSITY INDUSTRY LINKAGE (CSUIL)
- ERSHA
- IMAGINE1DAY
- MADDA WALABU UNIVERSITY
- MCMDO MOTHERS AND CHILDREN MULTISECTORAL DEVELOPMENT ORGANIZATION
- MIH
- NEXUS ETHIOPIA
- ORDA
- ORGANIZATION FOR SOCIAL SERVICE HEALTH AND DEVELOPMENT (OSSHD)

SOMALIA

- WARDI RELIEF AND DEVELOPMENT INITIATIVES

SUDAN

- ALESHRAQ FOR DEVELOPMENT AND CONSTRUCTION ORGANIZATION

- MINISTRY OF HEALTH - ATBARA TERRITORIAL DIVISION
- SAHARI ORGANIZATION FOR DEVELOPMENT
- UPO UNITED PEACE ORGANIZATION
- ZULFA DEVELOPMENT AND PEACE ORGANIZATION

MIDDLE EAST AND NORTH AFRICA

JORDAN

- EDUCATION FOR EMPLOYMENT JORDAN
- INJAZ
- MATEEN REHABILITATION AND TRAINING

IRAQ

- AID GATE ORGANIZATION (AGO)
- HEALTH AND SOCIAL CARE ORGANIZATION (IHSCO)
- PUBLIC AID ORGANISATION (PAO)

LEBANON

- ABAAD
- AL FAYHAA ASSOCIATION
- ASET
- CODEBRAVE LEBANON
- GREENTRACK ONG
- MADA ASSOCIATION
- RENEE MOWAD FOUNDATION
- UNION OF JED
- UNION OF MUNICIPALITIES JURD AL KAYTEE

LIBYA

- FEZZAN LIBYA MEDIA ORGANIZATION

SYRIA

- SYRIAN ARAB RED CRESCENT (SARC)

LATIN AMERICA AND THE CARABBEAN

BOLIVIA

- PROYECTO DE DESARROLLO COMUNITARIO (PRODECO)

ECUADOR

- CONSEJO CANTONAL DE PROTECCIÓN DE DERECHOS (CCPD)
- MINISTRY OF ECONOMIC AND SOCIAL INCLUSION (MIES)

VENEZUELA

- AVESA
- CEDISUC
- CONVITE
- PLAFAM
- TINTA VIOLETA

ITALY

- AZIONE SOLIDALE
- COMUNITÀ PROGETTO
- CONSORZIO SIR
- EQUA
- RETE QUBÌ

STRATEGIC PARTNERS

INTERNATIONAL HUMANITARIAN PARTNER ORGANIZATIONS

WEST AFRICA

BURKINA FASO

- MERCY CORPS
- WELTHUNGERHILFE (WHH)

MALI

- LVIA
- MERCY CORPS
- PROGETTOMONDO
- TDH SWITZERLAND
- VIS

NIGER

- ALIMA
- CONCERN WORLDWIDE (CWW)
- MERCY CORPS
- NORWEGIAN REFUGEE COUNCIL (NRC)
- PROGETTOMONDO
- PUI FRANCE
- SAVE THE CHILDREN INTERNATIONAL

NIGERIA

- ALIMA
- CHRISTIAN AID IRELAND
- INTERNATIONAL RESCUE COMMITTEE (IRC)

SENEGAL

- LVIA
- VIS

CENTRAL AFRICA

CHAD

- INTERNATIONAL RESCUE COMMITTEE (IRC)
- PADIESE

CENTRAL AFRICAN REPUBLIC

- ALL FOR PEACE AND DIGNITY (APADE)

**DEMOCRATIC
REPUBLIC OF THE CONGO**

- ALIMA

EAST AND
SOUTH AFRICA**ETHIOPIA**

- CARITAS SWITZERLAND
- CBM ITALIA ETS
- CISP
- CUAMM
- INTERNATIONAL RESCUE COMMITTEE (IRC)
- LVIA
- MERCY CORPS
- NORWEGIAN REFUGEE COUNCIL (NRC)
- PLAN INTERNATIONAL
- SAVE THE CHILDREN ITALY

SOMALIA

- AZIONE CONTRO LA FAME (ACF)
- CARE NEDERLAND
- CONCERN WORLDWIDE (CWW)
- DANISH REFUGEE COUNCIL (DRC)
- OXFAM SPAIN
- WORLD VISION INTERNATIONAL (WVI)
- WORLD VISION AUSTRALIA
- WORLD VISION SOMALIA

MIDDLE EAST
AND NORTH AFRICA**JORDAN**

- GIOVANNI PAOLO II FOUNDATION
- ICU

LEBANON

- CISP
- COSPE
- ERICA
- MUNICIPALITY OF FANO

LIBYA

- CEFA

TUNISIA

- EFE GLOBAL



INTERNATIONAL HUMANITARIAN PARTNER ORGANIZATIONS

LATIN AMERICA AND
THE CARABBEAN

ECUADOR

- AVSI
- COSPE
- RIKOLTO INTERNATIONAL

GUATEMALA

- ASOCIACION POR LA PAZ Y EL DESARROLLO
- CISP

VENEZUELA

- ACTED
- CESVI
- HANDICAP INTERNATIONAL (HI)
- HIAS
- PUI FRANCE
- SAVE THE CHILDREN



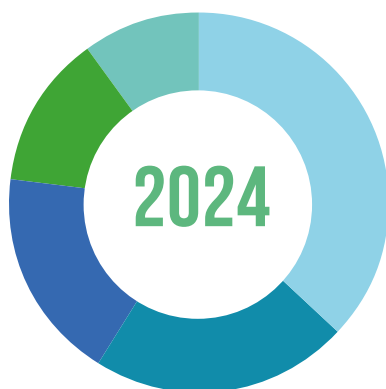
PHOTO: SIMONE DURANTE

THE BALANCE SHEET IN BRIEF

BALANCE SHEET (in Euros)		2024	2023
ASSETS			
Net fixed assets		579,643	751,933
Receivables from donors		7,542,929	5,171,646
Receivables from others		5,277,538	4,626,520
Liquid assets		13,228,226	16,392,340
Prepayments and accrued income		69,779	12,049
TOTAL ASSETS		26,698,115	26,954,488
LIABILITIES			
Common fund		70,000	70,000
Reserves restricted by decision of institutional bodies			150,000
Other funds		2,068,890	2,308,449
Operating profit		17,192	15,384
TOTAL NET WORTH		2,156,082	2,543,833
Severance indemnity for subordinate employment		743,140	647,278
Payables to banks		6,070,753	3,867,080
Other short payables		5,787,896	4,468,025
Accruals and deferred income		245,071	211,024
Ongoing Projects deferred income		11,695,173	15,217,248
TOTAL LIABILITIES		26,698,115	26,954,488
PROFIT AND LOSS ACCOUNT (in Euro; reclassified balance)			
PROCEEDS			
Income by projects		80,840,950	68,631,548
Subscriptions		5,905	6,105
Fundraising		1,545,082	1,488,593
TOTAL		82,391,937	70,126,246
OUTLAYS			
Outlays for projects		78,191,702	66,139,598
Fundraising Outlays		798,049	902,329
Support Outlays		3,384,994	3,068,935
TOTAL		82,374,745	70,110,862
PROFIT/LOSS FINANCIAL YEAR		17,192	15,384

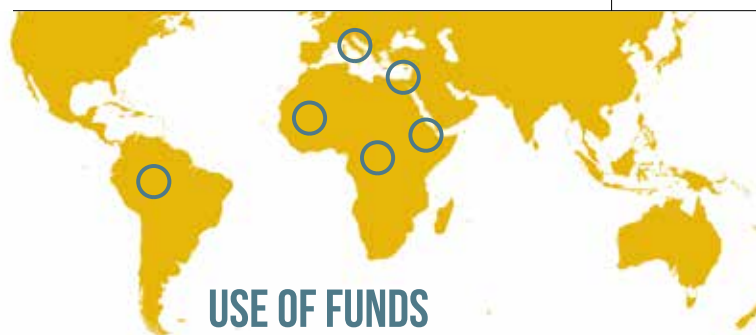
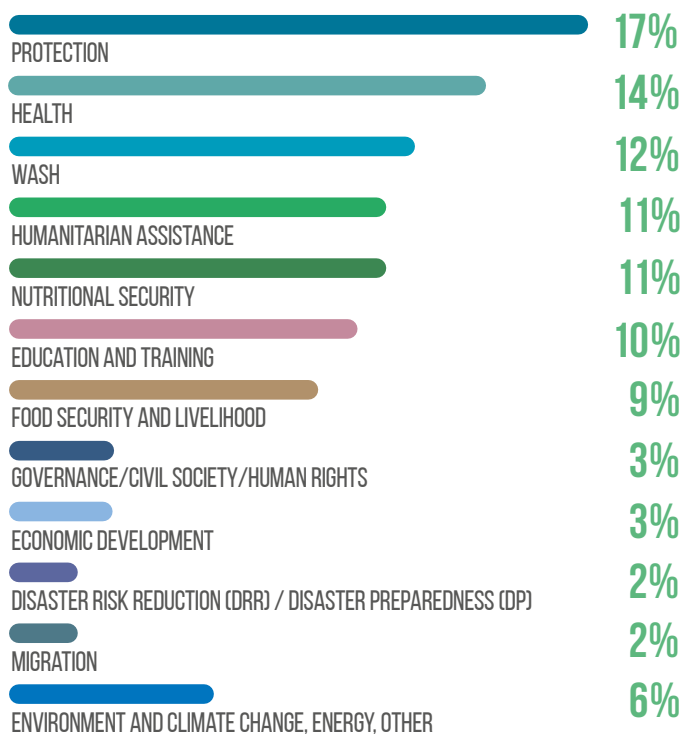


FUNDING SOURCES



INTERNATIONAL ORGANIZATIONS	37%
EUROPEAN UNION	22%
FOREIGN GOVERNMENTS	18%
ITALIAN GOVERNMENT & LOCAL ENTITIES	13%
PRIVATE INSTITUTIONS AND PRIVATE DONORS	10%

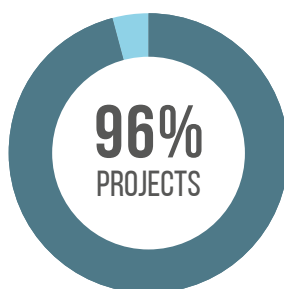
USE OF FUNDS BY SECTORS OF INTERVENTION



USE OF FUNDS BY REGIONAL COORDINATION

WEST AFRICA	26%
CENTRAL AFRICA	24%
EASTERN AND SOUTHERN AFRICA	20%
MIDDLE EAST AND NORTH AFRICA	15%
LATIN AMERICA AND THE CARIBBEAN	14%
ITALY	1%

HOW THE FUNDS ARE DISTRIBUTED



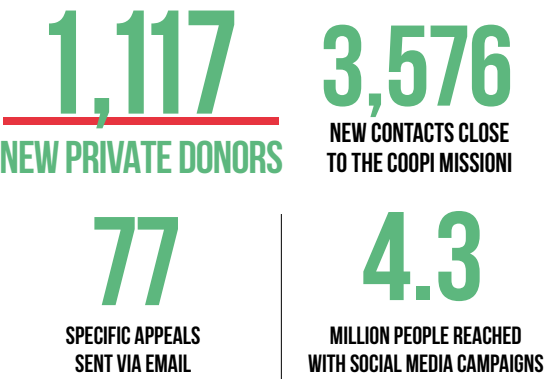
THE COMPLETE VERSION OF THE FINAL BALANCE AS OF 31 DECEMBER 2024, SUBJECT TO AUDITING BY BDO ITALIA SPA, AND THE RELATED CERTIFICATION LETTER ARE AVAILABLE ON THE WEBSITE WWW.COOPI.ORG AT THE FOLLOWING LINK:

WWW.COOPI.ORG/EN/ACCOUNTABILITY.HTML

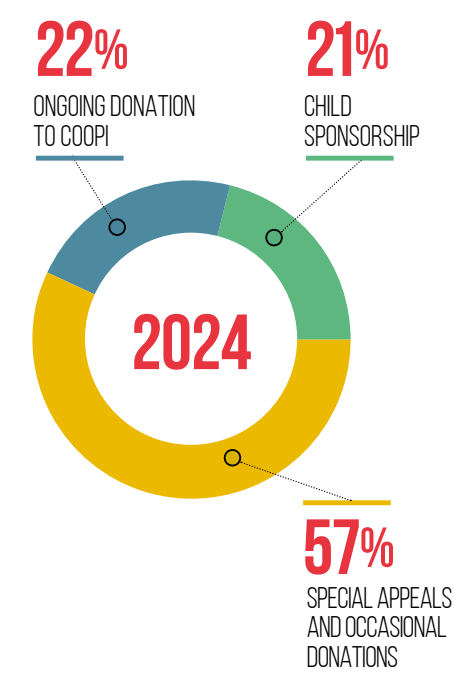
FUNDRAISING

DIALOGUE AND CONSTANT CONVERSATION REGARDING FUNDRAISING WITH PRIVATE DONORS IS OF SIGNIFICANT IMPORTANCE FOR COOPI AS THIS IS ONE OF ITS FOUNDING REASONS FOR BEING A CIVIL SOCIETY AND A NON-GOVERNMENTAL ORGANIZATION.

COOPI's dialogue with private donors is primarily aimed at building long-lasting relationships based on frequent information regarding the activities carried out as well as constant communication. In recent years, **digital platforms** have become of fundamental importance among COOPI's fundraising avenues alongside the more traditional ones. In addition, networking with **companies** and **large donors** is also gradually being developed.



WHAT PRIVATE DONORS CHOOSE



During the year, an intense awareness-raising and fundraising activity was regularly carried out:

- with **appeals on key issues**, such as humanitarian emergencies, hunger, protection and education of children, distribution of food to families in need in Italy ;
- in **particular moments or periods** such as back-to-school and "Days" dedicated to causes close to COOPI's mission;
- **suggesting specific methods to donate** such as 5x1000 or legacies.

In 2024, media and poster presence was increased.





CHILD SPONSORSHIP PROGRAMME

In 2024, COOPI continued to promote and manage the Child Sponsorship Programme for nearly **1,233 children in 17 centres** in 6 countries (Ethiopia, CAR, DRC, Senegal, Sierra Leone and Uganda).

Throughout the year, intensive donor care was carried out by periodically sending each donor timely information about both the context in which the sponsored children live and the activities carried out with each child thanks to their contributions.

CAMPAIGN FOR FOOD AID FOR FAMILIES IN NEED IN MILAN

The campaign to raise funds to distribute food bags to families in need in Milan was actively promoted throughout the year with both different promotional tools - print and online - and active involvement of some partner companies. During 2024, in collaboration with **Epson** and **Boehringer-Ingelheim**, several moments of **corporate volunteering** were carried out: an effective way to make not only the companies themselves, but also directly the people on their staff, feel concretely and actively part of the project.

5X1000

The campaign to allocate the 5x1000 to COOPI in 2024 covered the activities that COOPI carries out both in Italy and abroad. This was a cross-sectional outreach activity

for which COOPI received **€59,565** in 5x1000 contributions with **1,143 preferences** (related to 2023-2022 tax returns).

EVENTS AND INITIATIVES ON THE TERRITORY

In 2024 Cascina Boldinasco – COOPI headquarters – opened its doors to the neighborhood, friends and all interested parties during **Cascina Aperta** in September. There were also a number of initiatives organized in the area by the local volunteer groups of COOPI Crema and COOPI Brescia.

LIFE IS A GIFT THAT LASTS FOREVER

In 2024 COOPI's bequest campaign entitled "Life is a gift that lasts forever," launched in 2021 with the sponsorship of the National Council of Notaries, continued. During the year, the dedicated website **testamentosolidale.coopi.org** was partially revised, and an informational meeting on bequests was held on October 29 in Milan at Banca Etica with the active participation of a notary.

In 2024 COOPI received bequests of €19,850, bringing to approximately €360,000 the total received by COOPI through bequests and memorial donations since 2015, when the first campaign was launched.

SOLIDARITY GIFTS

In 2024, the website dedicated to solidarity gifts **regalisolidali.coopi.org** was completely redone and then promoted with a special communication campaign during the Christmas season.



COOPI COMMUNICATES



PHOTO: COOPI ARCHIVE

COOPI'S STRATEGIC OBJECTIVES - AS OUTLINED IN THE 2022-2024 LINES OF DEVELOPMENT - REPRESENT THE "COMPASS" THAT ALSO DICTATES THE INSTITUTIONAL COMMUNICATION ACTIVITY OF THE ORGANIZATION.

In 2024, COOPI's commitment to humanitarian emergencies and the fight against poverty were highlighted, including in Italy.

Alongside the account of the commitment on the ground, COOPI's communication illustrated the activities of the organization for the promotion of professional standards in the field of International Cooperation. COOPI has developed additional tools to support the organization's institutional communication in the countries where it operates.



COOPI IN EMERGENCIES

In 2024 COOPI told the story of what it means to work in emergency contexts, specifically highlighting humanitarian crises that in Italy do not receive adequate media attention. Take for example the case of the **emergency in Sudan**, which continues – despite its severity – to be ignored by the Italians and the international public. Special attention was also given to the **crisis in Lebanon** and the developments of the **coup in Syria**.

One of the main objectives of the communication strategy has been achieved: get a magazine to report about a **current emergency, which is normally ignored by the media**. In 2024, COOPI invited Giulia Cerqueti, a journalist from Famiglia Cristiana, to become acquainted with COOPI's work in **Goma**, in the **Democratic Republic of the Congo**. The journalist visited the city in November; two months later, Goma was taken by rebels. This meant the journalist could write about what was happening based on an in-depth personal understanding and report on the work that COOPI has been doing for years in the field, alongside local stakeholders with whom it collaborates, with richness and authenticity.

In general, the communication of COOPI's humanitarian action was carried out through sharing success stories, according to the organization's editorial directions of previous years: an approach that highlights the benefits that international cooperation brings to people's lives and their environment.

FIGHTING POVERTY IN ITALY

Poverty in Milan – and more generally in Italy – is growing and COOPI has been working for the last 26 years to fight it (see the chapter on fighting poverty in Italy in this document).

COOPI's commitment has been continuously highlighted throughout the year with the aim to enhance the organization's profile in this field, especially in some areas of the **city of Milan** with a high concentration of **economically vulnerable people**, such as Municipalities 7 and 8.

Communication activities were addressed to both public and private stakeholders and were delivered alongside work to promote access to the initiative and to food aid.

The main event in 2024 on the topic of fighting poverty in Italy, was the launch of the **Food Hub on Selinunte Square**: the first of a series of launch events for Food Hubs in Milan. Anna Scavuzzo, deputy mayor of Milan and responsible for the city's food policy, also took part in the inauguration.

SUPPORTING FOR INSTITUTIONAL COMMUNICATION IN COUNTRIES

In 2024, COOPI's institutional communication activities focused mainly to strengthen and systemize effective institutional communication **tools** and make them available to those **countries where COOPI operates**. This was done mainly through the **Country web pages on the COOPI's**



COOPI COMMUNICATES

website, the **Country Snapshots** and the **Annual Report**.

The work of support in terms of Communication strategies in the countries in 2024 focused mainly on creating an infrastructure, both operational and academic, for the **update of the Country Sheets**. Tools such as analytical summary sheets and instruction sheets in four languages, video tutorials on how to use the graphic portal and on-the-job training were produced. This important training work made it possible to highlight and solve the critical issues that emerged during the capability building process. In 2024, two new communication policies were developed: the **photography policy** and the **video policy** which were translated into four languages. The policies create a framework for all communication, whether the work is carried out directly by aid workers or by external consultants. The aim of these policies is to streamline the way photographs and videos are taken so that they work from a communication point of view and are also in line with COOPI's editorial approach.

For the drafting of the video policy, COOPI used Davide Gatti's pro bono advice. Gatti is the expert who has been the producer of corporate videos in recent years.

EXPERTISE AND THE SCHOOL OF INTERNATIONAL COOPERATION

COOPI's communication is also aimed at **young people** who wish to become **professionals in international cooperation**.

In 2024 the **School of International Cooperation** was strengthened and further developed. In addition to the traditional academic courses to become **Project Manager** and **Financial Officer**, more practical modules on how to take photographs and videos were added to the course to become **Senior Project Manager**.

The Cooperation School's activities were promoted through webinars and the establishment of new autonomous social channels.

Once again in 2024 COOPI promoted several other educational opportunities in the humanitarian field, including the **Master of the University of Pavia** – within the framework of the Cooperation and Development Network – and the call for the **Universal Civil Service**.

CASCINA APERTA

Held on 28 September, **Cascina Aperta** – part of a programme that takes the same name promoted annually by the Municipality of Milan – like every year, provided an opportunity to "open the doors" of the organization a chance to talk to the public and share stories from those countries in which COOPI operates through the **direct testimonies of the operators**. Five Heads of Mission connected remotely through video feed and shared with the public the work done by the organization in humanitarian emergencies. During the event, several exhibitions were shown again to the public and by doing so COOPI's photographic archive took centre stage. Among these we remember **"Peoples of Lake Chad"** by **Abdoulaye Barry**, which is always very popular with the public.

A charity market was also set up and during the event COOPI's 2023 Annual Report was presented. The day ended with a charity dinner in the garden of the farm with live music.

ADVOCACY CAMPAIGNS

Throughout 2024 COOPI committed to supporting advocacy campaigns carried out by organizations of which COOPI is a member, both national and international.

The 070 Campaign promoted by FOCSIV, Link 2007, AOI International Cooperation and Solidarity, CINI Italian NGO Coordination was relaunched for the effective allocation of 0.70% of the national wealth in support of development objectives.

As a member of Link2007 and the above-mentioned 070 campaign, COOPI has also made two appeals regarding the Mattei Plan for Africa, hoping for an approach based on principles of equity.



NUMBERS MADE UP OF PEOPLE: COOPI IN THE MEDIA IN 2024

Year after year, COOPI's commitment to inform the public on the impact on the lives of the people reached by the projects carried out by the organization increases. This is made possible in the first instance thanks to the increasing number of **direct testimonies** of the beneficiaries themselves, but also thanks to the communication offices and the **field operators**, who are more and more invested in this **joint effort to inform and raise awareness**.

COOPI'S PRESS REVIEW IN 2024
COUNTED **208** ARTICLES

THE MAIN TOPICS
COVERED BY TV, RADIO
AND PRESS WERE:

- CONFLICT IN SUDAN
- EMERGENCY IN SYRIA AND LEBANON
- HUMANITARIAN CRISIS IN THE DEMOCRATIC REPUBLIC OF THE CONGO
- FIGHTING POVERTY IN ITALY
- CASCINA APERTA

NUMBER OF FOLLOWERS

2024

COOPI.ORG	92,185
YOUTUBE	74,338
LINKEDIN	53,546
NEWSLETTER	53,500
FACEBOOK	37,248
X	8,398
COOPI NEWS	5,500
INSTAGRAM	5,401



METHODOLOGICAL NOTE

Transparency is a cardinal principle for COOPI: it characterizes the organization's action through the provision of processes and procedures that promote and safeguard it and informs communication between the organization and all its stakeholders.

The COOPI Annual Report, published this year for the tenth time, constitutes the natural evolution of the original Annual Report that the organization had already published in the previous 14 years and illustrates its governance and organization, strategic lines, policies and the working methods, the use of resources and the main activities carried out, all over the world as well as in Italy, and illustrates their commitment to communication to the various stakeholders.

The 2024 Annual Report includes data and indicators deemed appropriate for describing and evaluating the organization and its activities, taking into consideration the indications provided by the Guidelines for the preparation of the Social Report of Third Sector Entities and the Guidelines of the Global Reporting Initiative widely shared internationally.

The process of drafting the Annual Report began with the mandate of the Senior Management and included extraction of data from the information systems of the organization and, when appropriate, re-elaboration of the same by the various offices responsible for the subject; integration of available information by conducting interviews with senior management and the managers of the various offices; revision of the analytical index of the document and drafting of the texts; approval of the chapters of the document by the various competent offices and final approval by the Top Management.

The Annual Report is integrated into a set of activities carried out by the organization with the aim of providing comprehensive accountability to its stakeholders. The Financial Statements, from which the balance sheet and economic-financial data were extracted, were certified by an accredited external auditor (the balance sheet and relative letter of asseveration can be consulted on the website www.cooi.org). COOPI's activity is also analysed through intense internal auditing by the Control, Monitoring and Audit Office and periodically by some of the most authoritative and demanding financiers in the world of International Cooperation, including ECHO, US AID, UNICEF. The recognition of COOPI as an NGO recognized by the Ministry of Foreign Affairs and its registration in the Register of Legal Persons of the Prefecture of Milan further testify to the existence in COOPI of specific requirements of solidity and transparency.

The contextual data reported in the document come from official documentation of authoritative international institutions, such as the UN, the European Commission and the Agencies and Offices connected to them.

For the set-up of the Annual Report, the management of the drafting process, the conduct of interviews and the finalization of the document, COOPI availed itself of the support of an external consultant with a recognized professionalism in the matter.

CERTIFICATE OF CONFORMITY

The compliance of COOPI's 2024 Annual Report with the provisions of the Guidelines for the preparation of the Social Report of Third Sector Entities has been verified and certified by the Control Body of the Foundation.

THE CERTIFICATE OF CONFORMITY CAN BE CONSULTED AT THE LINK [HTTPS://WWW.COOPI.ORG/EN/ACCOUNTABILITY.HTML](https://www.cooi.org/en/accountability.html)

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Urbanización Arivana, Unidad de
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Ciudad Guayana

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Sector C, Calle Barinas Quinta Los
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AMERICAN FRIENDS OF COOPI

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